

# EXPRESS 10:30

## DOMESTIC



Door-to-door domestic delivery service for documents and parcels to key business cities by 10:30 hrs the next business day within national borders, with proactive delivery notification and a full money-back guarantee\*.

### RELIABILITY AND SPEED

When you need your document or parcel delivered within your national borders in the morning, DHL DOMESTIC EXPRESS 10:30 is the solution for you. You can send almost any shape, size or weight and we will make sure the shipment is delivered by 10:30 hrs on the very next business day. This solution is extended to those destinations that are difficult to reach by 9:00 hrs, thus ensuring you still have a morning delivery of your shipment.

With the best geographic coverage in the business, DHL Express can help your business break into new markets, giving you the ability to meet demand quickly. Or we can simply delight your customers and colleagues by helping you keep your delivery promises.

With DHL DOMESTIC EXPRESS 10:30 your customers know the shipment is important.

- Time specific delivery promise
- Latest possible collection times
- Online, real time tracking
- Dedicated procedures for priority shipment handling
- Full money-back guarantee
- Proactive delivery notification

\* DHL Terms and Conditions apply

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### Take advantage of these optional services.

Because every business is different, and every day brings something new, DHL Express offers a variety of optional services and handling options to meet your shipping needs.

- **Insurance:** Additional financial protection based on the value of the shipment.
- **Packaging:** From free-of-charge standard flyers and envelopes to premium quality boxes of different shapes and sizes.
- **Proof of delivery:** A copy of the signature collected at the time of delivery.
- **Proactive Tracking:** We track your shipment for you from the moment the courier collects it to the time the shipment is delivered and keep you advised of the details.

### Fast Facts:

Express door-to-door domestic pre 10:30 hrs delivery of documents and parcels on the next possible business day.

- Up to 30 kg piece weight
- Up to 300 kg shipment weight
- Proactive notification of delivery
- Available to major towns and cities
- Priority shipment handling
- Full money-back guarantee in the unlikely event of late delivery\*

\* DHL Express Terms and Conditions apply.

### Your shipments are never out of sight.

DHL Shipping Tools extend from simple online booking to sophisticated systems that integrate shipping with other business processes, offering you the ultimate in efficiency and convenience.

DHL Tracking Tools use advanced shipment event management technologies to ensure that you know where your shipment is at all times. These tracking options are available to you free of charge:

- **Website:** Log on to [www.dhl.com](http://www.dhl.com). Just select tracking and enter the waybill number of the shipments you wish to track.
- **E-mail:** Send an e-mail containing up to ten distinct waybill numbers to [track@dhl.com](mailto:track@dhl.com).
- **SMS tracking:** You can track the progress of single waybill numbers via the text messaging service on your mobile phone. Just send your waybill number to (+44) 7720 334455 at the cost of a local SMS.
- **WAP tracking:** You can also check shipments via any WAP enabled GSM network including 3G mobile phones. Just log on to [wap.dhl.com](http://wap.dhl.com).

### Shipping Tips:

- Pre-scheduled collections can be arranged based on your shipping requirements.
- Check size and weight limitations online before making a booking.
- Online shipment processing tools available via your desktop to simplify and speed up the shipping process.
- An experienced Customer Service Advisor is available to handle any pre- or post shipment enquiries.

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