

EXPRESS 9:00

IMPORT



A premium door-to-door import service for document and non-document shipments with a delivery by 9:00 hrs on the next possible business day between major business centers in Europe, the Middle East and Asia.

YOUR PROJECT MAY BE LATE, BUT YOUR IMPORTS DON'T NEED TO BE

When time is critical and you need your imported shipment to be with you at the start of the business day, count on DHL IMPORT EXPRESS 9:00 to get the job done every time. Timed delivery services from DHL Express allow you to meet the highest standards in customer service and keep important projects moving to tight deadlines.

DHL IMPORT EXPRESS 9:00 offers a delivery of your imports by 9:00 hrs on the morning of the next possible business day. This allows you to plan your time and resources more efficiently. And with DHL IMPORT EXPRESS 9:00 you have the added reassurance of a full money-back guarantee. When you need a head start, be it a vital contract that needs to be signed or a blueprint for a major project, ensure it reaches you by 9:00 hrs.

With DHL IMPORT EXPRESS 9:00 you set the pace. And you can rely on us to get it to you.

- Ideal for highly time sensitive contents
- Time-specific delivery
- Latest possible pickup times
- Online, real-time tracking
- Dedicated procedures for priority shipment handling
- Proactive tracking and delivery notification for shipments sent to third parties
- One account number for all your imports
- A single invoice in your local currency
- Full money-back guarantee included*

* DHL Terms and Conditions apply

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Get it to you by 9:00hrs without the rush.

With DHL IMPORT EXPRESS 9:00 you can rely on prioritized handling to ensure your imports are delivered to you urgently. And with standard collection cut-off times at origin, your supplier has more time to prepare your shipments for sending.

- Rely on the best coverage in the industry – DHL Express reaches more destinations in Europe, the Middle East and Asia by 9:00 hrs than any other express company.
- DHL IMPORT EXPRESS 9:00 is also available from selected distant destinations with a delivery to you on the second business day.
- Proactive delivery notification comes standard with DHL IMPORT EXPRESS 9:00 via your choice of e-mail, fax or SMS – which means peace of mind when importing goods to third parties.
- If your shipment requires customs clearance, you can relax knowing that DHL Express has more in-house customs experience than any other company – we'll take care of every detail.

Take advantage of these optional services.

Because every business is different, and every day brings something new, DHL Express offers a variety of optional services and handling options to suit your needs.

- **Insurance:** Additional financial protection based on the value of the shipment.
- **Packaging:** From free-of-charge standard flyers and envelopes to premium quality boxes of different shapes and sizes.
- **Proof of delivery:** In the case of arranging imports to a third party, a copy of the signature collected at the time of delivery.
- **Billing Services:** Flexible options for billing transport charges, duties and taxes among different parties.

Your shipments are never out of sight.

DHL Shipping Tools extend from simple online booking to sophisticated systems that integrate shipping with other business processes, offering you the ultimate in efficiency and convenience.

With DHL Import Express Online, you can prepare everything in just a few clicks, from finishing customs paperwork to arranging a courier collection.

DHL Tracking Tools use advanced shipment event management technologies to ensure that you know where your shipment is at all times. These tracking options are available to you free of charge:

- **Website:** Log on to www.dhl.com. Just select tracking and enter the waybill number of the shipments you wish to track.
- **E-mail:** Send an e-mail containing up to ten distinct waybill numbers to track@dhl.com.
- **SMS tracking:** You can track the progress of single waybill numbers via the text messaging service on your mobile phone. Just send a text message to (+44) 7720 334455 at the cost of a local SMS.

Shipping Tips:

- Open an Import Express account by contacting your Sales Executive.
- Authorize your suppliers to use your Import Express account number securely by using Import Express Online.
- DHL IMPORT EXPRESS 9:00 is available for low value shipments and pieces up to 30 kg.
- Use DHL's online Trade Automation Service at www.dhl.com/TAS for any questions on customs regulations or paperwork.
- An experienced Customer Service Advisor is available to handle any pre- or post shipment enquiries.