

DHL DOMESTIC EXPRESS 9:00



Door-to-door domestic delivery service for documents and parcels to key business cities by 9:00 hrs the next business day with proactive delivery notification and a money-back guarantee*.

ONE RELIABLE COMPANY MAKES SHIPPING EASY.

Business today is moving extremely fast. When you need time-critical deliveries made domestically, you can count on DHL DOMESTIC EXPRESS 9:00 to do the job reliably every time. As the fastest door-to-door delivery service in today's industry, this option is the ideal choice when faced with critical situations, emergencies and urgent deadlines.

So, when it comes to delivering your company's time-critical shipments – and your reputation, rely on DHL DOMESTIC EXPRESS 9:00.

- Time specific delivery promise
- Latest possible collection times
- Online, real time tracking
- Dedicated operations procedures for priority shipment handling
- Money-back guarantee*
- Proactive tracking and delivery notification

* DHL Terms and Conditions apply

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Take advantage of these optional services.

Because every business is different, and every day brings something new, DHL Express offers a variety of optional services and handling options to suit your needs.

- **Insurance:** Additional financial protection based on the value of the shipment
- **Packaging:** From free-of-charge standard envelopes and boxes to premium quality cartons of different shapes and sizes
- **Proof of delivery:** A copy of the signature collected at the time of delivery at no additional charge
- **Pre-printed Air Waybill:** We offer pre-printed air waybills for regular shippers. Simply contact Customer Service Advisor and we'll send the desired quantity of air waybills to you.

Your shipments are never out of sight.

Our extensive tracking infrastructure uses sophisticated wireless scanners and database tracking software so you always know the current location of your shipments. These tracking options are available for you free of charge:

- **Website:** Log on to www.dhl.com. Just select tracking and enter the air waybill number of the shipments you wish to track.
- **E-mail:** Send an e-mail containing up to ten distinct air waybill numbers to track@dhl.com.
- **SMS tracking:** You can track the progress of single air waybill numbers via the text messaging service on your mobile phone. Just send a text message to +44 7720 334455 at the cost of a local SMS.
- **WAP tracking:** You can also check shipments via any WAP enabled GSM network including new generation mobile phones. Just log on to wap.dhl.com.

Shipping Tips:

- Pre-scheduled collections can be arranged based on your shipping requirements
- Check size and weight limitations by calling a DHL Customer Service Advisor
- Online shipment processing tools available via your desktop to simplify and speed up the shipping process
- An experienced Customer Service Advisor is available 24 hours a day, 7 days a week.