

DHL DOMESTIC EXPRESS 10:30



Door-to-door domestic delivery service for documents and parcels to key business cities by 10:30 hrs the next business day with proactive delivery notification and a money-back guarantee*.

RELIABILITY AND SPEED: ...ANY SHAPE, SIZE OR WEIGHT*...

When you need your document or parcel delivered within your national borders by 10:30 hrs, DHL DOMESTIC EXPRESS 10:30 is the solution for you. You can send almost any shape, size or weight and we will make sure the shipment is delivered by 10:30 hrs on the very next business day. This solution is extended to those destinations that are difficult to reach by 9:00 hrs, thus ensuring you still have a morning delivery of your shipment.

With the best geographic coverage in the business, DHL Express can help your business break into new markets, giving you the ability to meet demand quickly. Or we can simply help you keep your customers and colleagues happy by helping you keep your delivery promises.

- Time specific delivery promise
- Latest possible collection times
- Online, real time tracking
- Dedicated operations procedures for priority shipment handling
- Money-back guarantee*
- Proactive tracking and delivery notification

* DHL Terms and Conditions apply



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Take advantage of these optional services.

Because every business is different, and every day brings something new, DHL Express offers a variety of value added services and handling options to meet your shipping needs.

- **Insurance:** Additional financial protection based on the value of the shipment
- **Packaging:** From free-of-charge standard envelopes and boxes to premium quality cartons of different shapes and sizes
- **Proof of delivery:** A copy of the signature collected at the time of delivery at no additional charge
- **Pre-printed Air Waybill:** We offer pre-printed air waybills for regular shippers. Simply contact Customer Service Advisor and we'll send the desired quantity of air waybills to you.

Your shipments are never out of sight.

Our extensive tracking infrastructure uses sophisticated wireless scanners and database tracking software so you always know the current location of your shipments. These tracking options are available for you free of charge:

- **Website:** Log on to www.dhl.com. Just select tracking and enter the air waybill number of the shipments you wish to track.
- **E-mail:** Send an e-mail containing up to ten distinct air waybill numbers to track@dhl.com.
- **SMS tracking:** You can track the progress of single air waybill numbers via the text messaging service on your mobile phone. Just call +44 7720 334455.
- **WAP tracking:** You can also check shipments via any WAP enabled GSM network including new generation mobile phones. Just log on to wap.dhl.com

Shipping Tips:

- Pre-scheduled collections can be arranged based on your shipping requirements
- Check size and weight limitations by calling a DHL Customer Service Advisor
- Online shipment processing tools available via your desktop to simplify and speed up the shipping process
- An experienced Customer Service Advisor is available 24 hours a day, 7 days a week.