DIRECT TO AND FROM PATIENT

INCREASING ACCESS TO CLINICAL TRIALS WITH ON-TIME, COMPLIANT HOME DELIVERY AND PICKUP OF CLINICAL MATERIALS AND SAMPLES

Retaining qualified patients in a study – especially those unable or unwilling to travel – necessitates patient-centric solutions. Sponsors and contract research organizations (CROs) are experiencing more risk and complexity in the supply chain.

TYPICAL BUSINESS CHALLENGES

- Reaching patients at their home
- Picking up sensitive samples in time for testing
- Protecting patient confidentiality
- Maintaining temperature control & visibility
- Complying to changing country regulations
DHL SOLUTION

This blinded-shipping solution for clinical trials combines the delivery of material to the patient’s home with home pickup of biological samples for delivery to the lab. It includes time-definite booking which allows synchronization with the home healthcare provider’s schedule.

SOLVING YOUR BUSINESS CHALLENGES

- **Reaching patients at their home** – Fast, flexible delivery from the clinical site, pharmacy, or central depot to each patient’s home; time-definite; priority handling
- **Picking up sensitive samples in time for testing** – On-time pickup from the patient’s home for delivery to the lab; shipment prioritization; fast and cost-effective specialist service
- **Protecting patient confidentiality with blinded shipping** – secure management of patient data, blinded invoice for sponsors

- **Providing temperature control and visibility** – Specialist packaging for temperature-controlled hazardous goods; dry ice; high-quality smart sensors; returns process, 24/7/365 real-time shipment monitoring
- **Complying with changing country regulations** – Fully compliant with good distribution practice (GDP) and local, regional, and IATA regulations; dangerous goods-compliant transportation; UN 3373 Category B for biological items

ON-TIME, COMPLIANT HOME PICKUP AND DELIVERY OF CLINICAL MATERIALS AND SAMPLES

- **Patient**
  - **Convenient**
    - Home delivery improves patient retention rates
  - **Visibility**
    - 24/7/365 real-time monitoring with temperature control
  - **Global Network**
    - Shipped via the global DHL network

Click here to find out more about DHL’s Logistics Solutions for Clinical Trials