

CUSTOMS CONTROL TOWER

CONTROLS AND DOCUMENTS CUSTOMS ACTIVITIES IN CLINICAL TRIALS, WITH SEAMLESS COORDINATION BETWEEN THE SHIPPER AND CLIENT COUNTRIES

Customs delays can derail time-sensitive clinical trials, so sponsors and contract research organizations (CROs) need a better way to move investigational medicinal products (IMPs) quickly and smoothly through import/export processes

TYPICAL BUSINESS CHALLENGES

- Complying with a changing regulatory landscape
- Preventing costly delays
- Identifying & avoiding potential bottlenecks
- Responding effectively to supply chain disruption



WE CARE

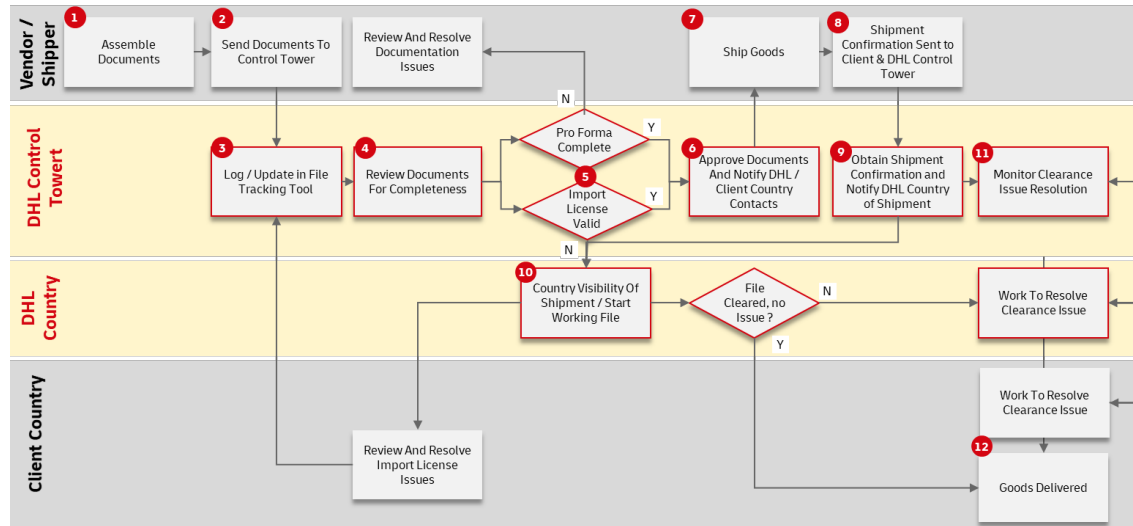
DHL SOLUTION

This DHL customs control tower solution for clinical trials enables coordination, monitoring, and reporting on the flow of IMP imports/exports and ensures product safety and regulatory compliance. Carrier agnostic, it is delivered by a global DHL team of customs experts with specialist IMP training.

SOLVING YOUR BUSINESS CHALLENGES

- ✓ **Complying with a changing regulatory landscape** – Organizational setup at strategic, tactical, and transactional levels; fully compliant; personnel experienced in customs brokerage, processes, and systems with up-to-date IMP and clinical trials training
- ✓ **Preventing costly delays** – Single point of contact and streamlined communication; full visibility; customized global reporting; post-shipment audit; document archiving
- ✓ **Predicting & avoiding potential bottlenecks** – End-to-end shipment reporting from departure to delivery using DHL Global Customs Connect, a customizable self-contained system; improved cash flow
- ✓ **Responding effectively to supply chain disruption** – Highest levels of business continuity and disaster preparedness for customs operations globally; redundancies built into all operations.

Controlling customs activities with seamless coordination between the shipper and client countries



CUSTOMS CONTROL TOWER



KEY BENEFITS FOR YOUR BUSINESS



PEACE OF MIND

Limit risk of fines and penalties and be prepared for customs audits

SINGLE POINT OF CONTACT

Streamlined communication for all your customs related needs



FULLY CUSTOMIZABLE



A unique combination of services best suited for your requirements

COST SAVINGS

Savings opportunities for duties & VAT, and identifying potential hidden costs



Visual Source

