

TIME DEFINITE INTERNATIONAL SOLUTION FOR LITHIUM-ION BATTERIES

SPECIALIZED AIR FREIGHT SOLUTION TO IMPROVE LEAD TIME FOR
CUSTOMER



CUSTOMER CHALLENGES



Situation

Leading auto manufacturer required **support for their Australia aftermarket** from Singapore regional spare parts hub

Requirements

Ability to **transport** spare parts incl. **Lithium-ion Batteries** classified under PI 965 (weigh 10-35 kg)

Challenge

Ocean Freight lead time 20 days longer than customer needs and PAX & CAO flights rejected DG* cargo

DHL SOLUTION



Proprietary solution

Air-based solution offered by **DHL Express on our own freighter aircraft**. Customer registration required.

Steps

Internal authorization from Express Management

Customer site audit by EXP COG on packaging process

Proof of **IATA training certificate** (CAT 1)

Approved e-booking tool deployed (myDHL+)

CUSTOMER BENEFITS



Improvement in lead time by a minimum of **10 days**, AU service-level improvement

Enhanced visibility through detailed tracking

Enabled **optimal inventory management** as batteries can continue to be held at the Singapore regional hub

Full regulatory compliance for Air Freight shipping

*Dangerous Goods: Lithium ion and lithium polymer batteries are classified as Dangerous Goods by the International Air Transport Association (IATA)

