## **FATHI TLATLI**

- President, Global Auto-Mobility Sector,
- DHL Customer Solutions & Innovation
- Digitalization of the Auto industry









Fathi Tlatli, President Global Automotive sector

**DHL Customer Solutions & Innovation** 









### Sustainable Development





**BUSINESS MODELS** 



**PRODUCTS** 

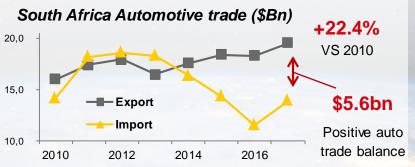


**PROCESSES** 



### Globalization is the cornerstone of Automotive and Logistics integration





## 1st

Passenger Vehicle market in Africa

>50%

Local PV production exported

Towards a more global industry supported by transparent and integrated supply chains



Multi Tier visibility & Risk management



E2E integrated solutions



## Logistics will support Automotive achieving its sustainable transformation





Greener automotive products and supply chains call for smarter logistics solutions







**Battery Logistics** 







## **Digitalization** is fostering **collaboration** between **Automotive and Logistics** industries





Digitalization is transforming the Automotive world and impacts the way we do and operate businesses













# >50%

Year 2000 Fortune 500 companies out of the 2017 ranking

4<sup>th</sup> Industrial revolution Digital Darwinism



## **DHL Digital Transformation Strategy**





Technology exploitation



F e

**Business** exploration





Culture & enablers



Leveraging digital technologies to optimize our current operations & process



Tapping into new digital business models supported by emerging technologies



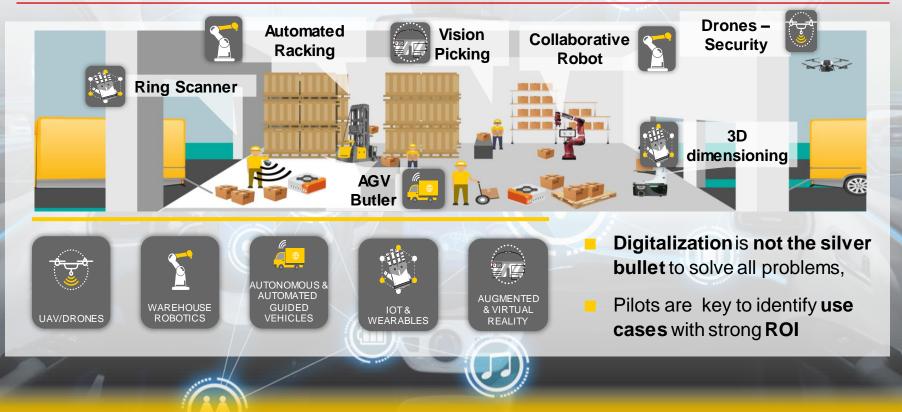
Fostering innovative mindset in our organizational structure





## The Automotive Warehouse of the future leverages a broad range of technologies



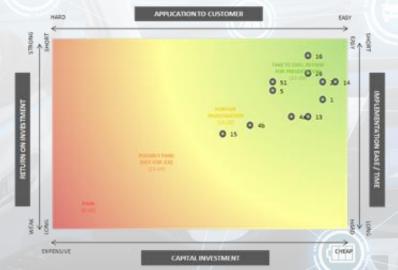




### Bringing relevant technologies that add value to our customers



## Site-specific Technology Assessement Graph



## Clearly defined set of criteria's aligned with our customers



Implementation Complexity

Return on **Investment** 

Business Case Benefits



### AGV powered E-commerce fulfilment center for Auto





**☆**GREWORANGE



Customer/Supplier/Tech partner collaboration developing an innovative way to fulfill automotive e-commerce orders

#### PROJECT SCOPE

- Small parts (bearings, brakes parts, etc...)
- High turnover and fast delivery targets
- · Multi-customer fulfillement center
- Full WH management: receive, put away, storage, pick and pack
- More than 16,000 parts picked per day

#### **SOLUTION:**

"Goods to man" Autonomous buttler



- Butler system for high velocity parts
- Easy re-configurability of hardware & software
- Provides the required flexibility and agility for eCommerce business



## Ocean View & Secure are key Value Added Services for high value goods in a changing automotive industry





#### Ocean/Air Secure





#### **Container Integrity**

Monitoring of opening of the container doors during the trip in addition to location monitoring

#### **Container Condition**

Monitoring of several parameters : Temperature, humidity, light etc. in addition to location monitoring through GSM and/or GPS

#### **Container Security**

Monitoring of door opening with notification by e-mail, SMS or call to prevent cargo from theft or fraud.



## Harnessing the power of data analytics to manage Supply Chain risks





- Unique risk management solution, enabled by big data analytics
- Visibility across the entire supply chain
  - Real-time notification of potential disruptions













Supply Chain Visibility

Risk & Incident Monitoring

Risk & Impact Assessment

Transparency & Compliance

Supply Watch
Big Data based
Supplier monitoring

R360 Analytics



## **Case study**









#### **OBJECTIVES:**

- Respond more quickly and efficiently to supply chain disruptions
- Establish **telematics tracking** of trucks across its **inbound network**
- Prevent material flow imbalances & parts inventory redundancy

#### **CHALLENGES:**

- Increasingly complex SC geography
- Further customization/ Vehicle variants
- Higher customer expectations

During the earthquake in Umbria, Italy, Ford was able to see how it might impact both tier-1 and tier-2 suppliers, helping it to decide quickly how to mitigate supply shortages.

"We were able to gain this information in just 2 hours versus what in the past would have taken up to 48 hours"

Dirk Willmann Ford of Europe MP&L Director 20YEARS | FORD EUROPE



### Leveraging new ideas from outside and inside the company







### Plug & Play Partnership

- Partner of 2 programs in Supply Chain and Mobility (Startup Autobahn)
- Funelling external ideas from both automotive and logistics industries





### Start-up Lab

- Internal startup incubator program
- Aims at financing, providing resources and supporting innovative ideas





"It is not the strongest or the most intelligent who will survive but those who can best manage change."

Charles Darwin

