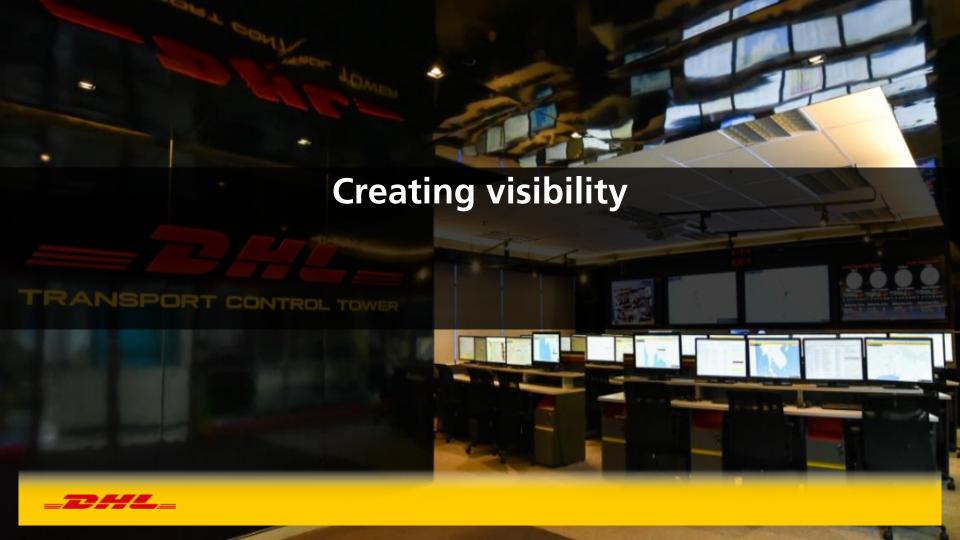
STEFAN BRUNNER

Vice President DHL Freight, Global Sector Head Auto-Mobility

Auto-Mobility Solutions Visibility along the Supply Chain







Logistics Trends



Real-time data is becoming more crucial in today's supply chain management

Decentralized production

- · Increased outsourcing of production stages
- · Decentralized operations
- Specialization in production and assembly
- Specialized transport solutions due to diversification of transport needs

Sensitive supply chains

- Delivery and transportation of production stages/ semi-finished goods often "bottle-neck" in value chain
- Migration towards "delivery when needed" from "sent when finished"
- Growing expectations and requirements in transport

Logistics trends

Global trade growth

- Development of new dynamic regions
- Need of global transport networks
- Global networks vs. local markets
- Increased complexity in supply chain
- Need of logistics flexibility & visibility

Outsourcing trends

- Logistics expertise & capabilities
- · Growing fixed costs (resources, IT)
- Outsourcing of all ancillary services, including transportation and logistics
- · Demand for specialized transportation growing

eCommerce growth

- · Consumers buy through various channels
- GPS & RFID technology make goods traceable
- · Growing variety and increasing value of shipped products
- Reliability of deliveries are part of the customer decision process

Political affairs

- · Companies need to be compliant
- Supply chain security & continuity is more difficult
- · Complex import & export procedures
- · International competitors.



How we create visibility for our Customers?

Suppliers



Customer visibility portal available for access via the internet Transportation Management, Visibility and Integration Supplier Portal Supplier Portal Supplier Portal Supplier Portal

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Road transport



Reporting

The solution is designed to cover the needs for GPS tracking for all related transport modes of our customer's shipments



Our customers require the GPS tracking of the different transportation legs



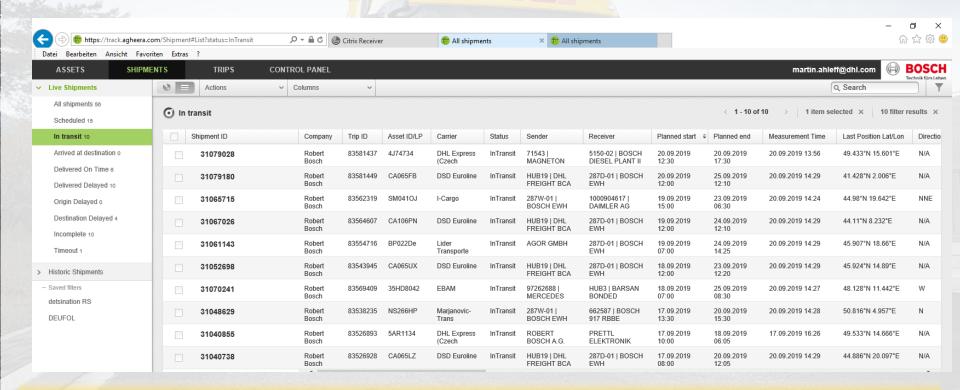
All related movements are visible in one so called "GPS Portal", which is interfaced to the different GPS Providers.





50 YEARS EXCELLENCE, SWIPEY DELIVERED.

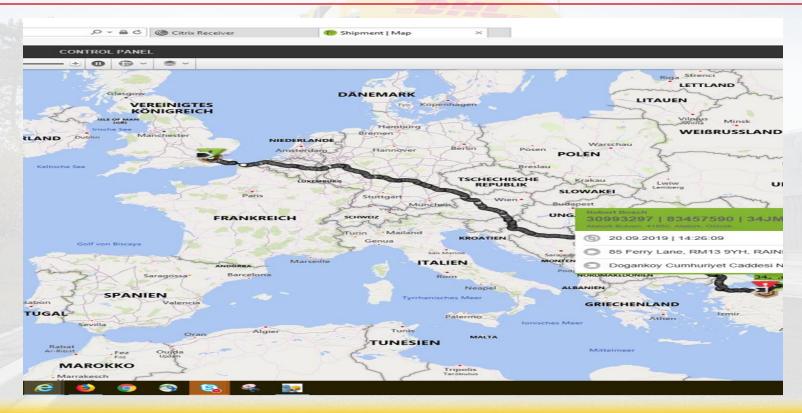
Customer visibilty tool: Central overview FTL flows







Customer visibility tool: Detailed route information





Summary





Sum m ary



Outbok/Leverage potential

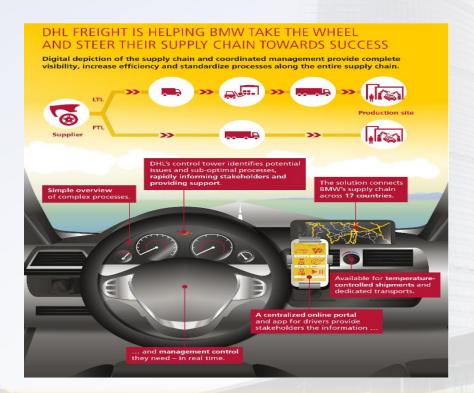
- Innovative customer solution
 - Visibility in supply chain supported by GPS trackiing & telematics
- Increased value for customer
 - Optimize loading & unloading performance through better planning
- Improved quality and process efficiency
 - Increase operational visibility on all processes analog the supply chain

- Enables improved optimization of network and further reductions on emissions
- This is a symbolic step and major contribution to the digital transformation process of our Group
- The technology developed is replicable for other customers across all sectors.



Advance customer solution on visibility











WE NEVER STOP

DELIVERING EXCELLENCE TO THE AUTO-MOBILITY INDUSTRY

