

RETURNS & REPAIRS LOGISTICS



Best-practice management and control of mining equipment components and spare parts

In the mining industry, equipment uptime is crucial. Components and spare parts must be readily available and swiftly delivered. And it's essential realize full lifecycle asset value with efficient parts collection, repair, re-use recycling, and disposal.

TYPICAL BUSINESS CHALLENGES

- Maintaining machinery uptime
- Getting parts to field engineers as soon as possible
- Coordinating the pickup of defective & damaged products
- Accurately assessing & repairing items
- Conforming to standards & improving sustainability
- Streamlining all activities



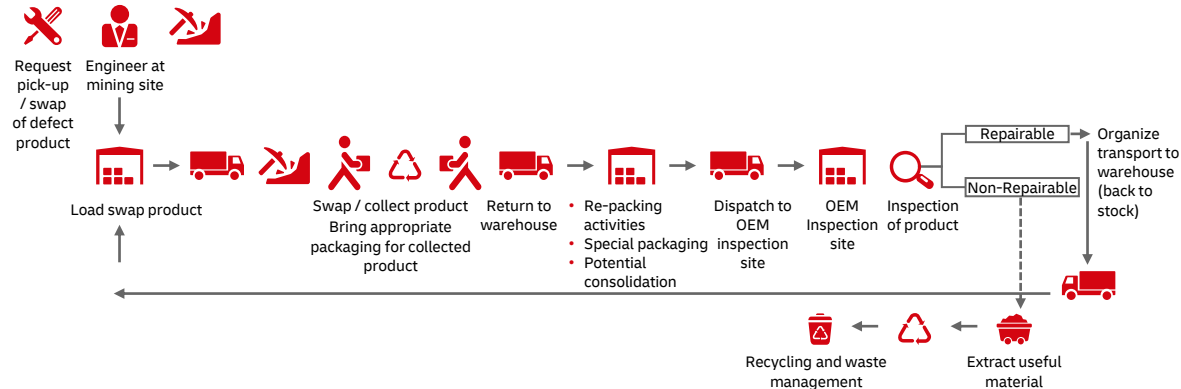
DHL SOLUTION

Addressing the reverse logistics needs of mining companies, this components and parts return-and-repair solution maintains productivity levels at each mine. Services include asset collection, return, and redeployment using an operational standards model that delivers global best-practice processes.

SOLVING YOUR BUSINESS CHALLENGES

- ✓ **Maintaining machinery uptime** – Optimize operating costs by reducing production downtime; improve productivity levels
- ✓ **Getting parts to field engineers as soon as possible** – Rapid delivery to the mining site and directly to the field engineer speeds equipment repairs and maintenance; reduces inventory carrying costs
- ✓ **Coordinating the pickup of defective & damaged products** – Direct, prompt collection and transportation of used products and materials; end-to-end visibility and control
- ✓ **Accurately assessing & repairing items** – Inspecting, testing, disassembling and sorting; consistency and flexibility; material extraction and handling in warehouses and distribution centers
- ✓ **Conforming to standards & improving sustainability** – Strict quality control of re-used items; materials returned to the production cycle; certified recycling and disposal practices; helps companies to meet environmental goals
- ✓ **Streamlining all activities** – One partner for all return and repair needs

BEST-PRACTICE MANAGEMENT AND CONTROL



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KEY BENEFITS FOR YOUR BUSINESS



GLOBAL

Single global IT platform and agile global network infrastructure



ONE-STOP SHOP

One trusted source for all pickup and delivery activities



FAST

Better service levels with direct delivery and pickup



COMPLIANCE

Conform to all environmental regulations