

# DIRECT TO AND FROM PATIENT



## Increasing access to clinical trials with on-time, compliant home delivery and pickup of clinical materials and samples

Retaining qualified patients in a study – especially those unable or unwilling to travel – necessitates patient-centric solutions. Sponsors and contract research organizations (CROs) are experiencing more risk and complexity in the supply chain

### TYPICAL BUSINESS CHALLENGES

- Reaching patients at their home
- Picking up sensitive samples in time for testing
- Protecting patient confidentiality
- Maintaining temperature control & visibility
- Complying to changing country regulations



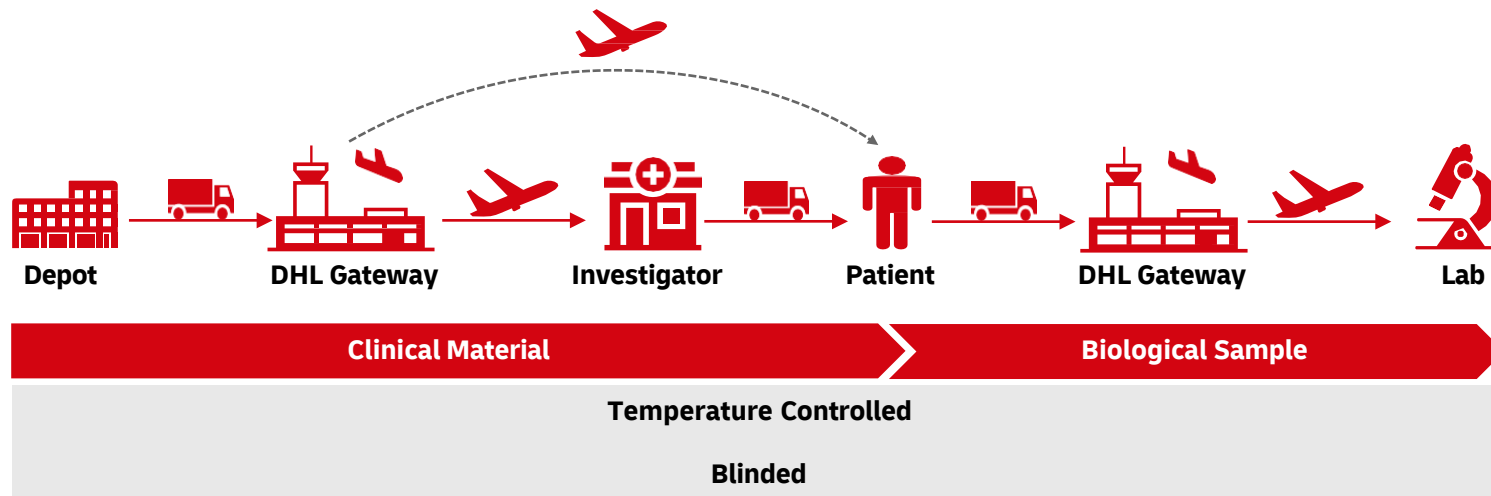
## DHL SOLUTION

This blinded-shipping solution for clinical trials combines the delivery of material to the patient's home with home pickup of biological samples for delivery to the lab. It includes time-definite booking which allows synchronization with the home healthcare provider's schedule.

## SOLVING YOUR BUSINESS CHALLENGES

- ✓ **Reaching patients at their home** – Fast, flexible delivery from the clinical site, pharmacy, or central depot to each patient's home; time-definite; priority handling
- ✓ **Picking up sensitive samples in time for testing** – On-time pickup from the patient's home for delivery to the lab; shipment prioritization; fast and cost-effective specialist service
- ✓ **Protecting patient confidentiality with blinded shipping** – secure management of patient data, blinded invoice for sponsors
- ✓ **Providing temperature control and visibility** – Specialist packaging for temperature-controlled hazardous goods; dry ice; high-quality smart sensors; returns process, 24/7/365 real-time shipment monitoring
- ✓ **Complying with changing country regulations** – Fully compliant with good distribution practice (GDP) and local, regional, and IATA regulations; dangerous goods-compliant transportation; UN 3373 Category B for biological items

## ON-TIME, COMPLIANT HOME PICKUP AND DELIVERY OF CLINICAL MATERIALS AND SAMPLES



[Click here to find out more about DHL's Logistics Solutions for Clinical Trials](#)

## Direct to Patient



### KEY BENEFITS FOR YOUR BUSINESS



#### RELIABLE

Reliable, fast, flexible pickup/delivery to maintain treatment schedules



#### PATIENT CONVENIENT

Home delivery improves patient retention rates



#### VISIBILITY

24/7/365 real-time monitoring with temperature control



#### GLOBAL NETWORK

Shipped via the global DHL network