

# PHARMA LEAD LOGISTICS PARTNER



WE CARE

## Visibility and active management of logistics service providers across the supply chain

There are enormous complexities to planning and operating global pharma supply chains that must comply with regulations in order to maintain product integrity and timely delivery to customers. In the current dynamic landscape, orchestrating multiple logistics service provider flows and events to meet the service standards and cost expectations are daunting but crucial for success.

### TYPICAL BUSINESS CHALLENGES

- Ensuring visibility and control
- Maintaining regulatory compliance and product integrity
- Achieving on-time delivery
- Driving service and performance improvements
- Securing cost improvements



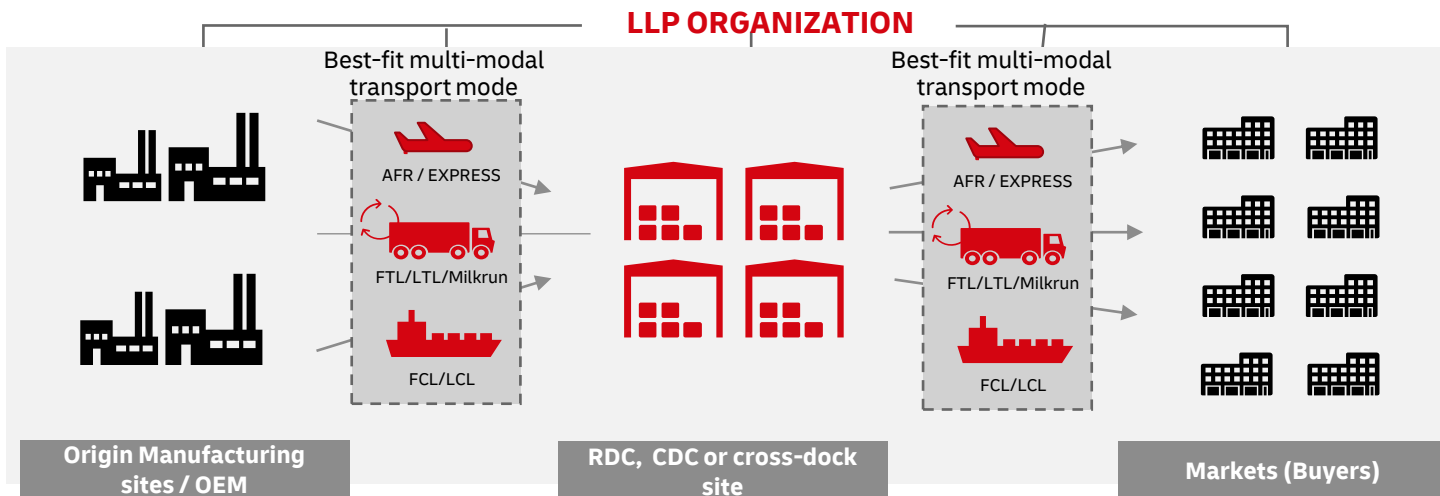
## DHL SOLUTION

This solution offers a dedicated team to manage day-to-day transport planning, execution, optimization, supplier and LSP integration, document management, and KPI monitoring. It incorporates exception management, continuous improvement, and carrier management. Extending support for rate management and bidding can increase savings and value.

## SOLVING YOUR BUSINESS CHALLENGES

- ✓ **Ensuring visibility and control** – IT platform hubs; relevant data provides visibility of shipments, inventory, documents and freight spend; LLP data warehouse for reporting and analytics; single point of contact to manage events and change
- ✓ **Maintaining regulatory compliance and product integrity** – Ensures relevant licenses and permits available; timely and accurate shipment documentation; intervention and exception management of temperature excursions (via LifeConEx)
- ✓ **Achieving on-time delivery** – Coordination of supplier, carrier, and shipping sites; timely provision of all relevant shipping documents
- ✓ **Driving service and performance improvements** – Carrier management (onboarding, performance, and relationship management); leverage data to drive continuous improvement (automation, network optimization, and more)
- ✓ **Securing cost improvements** – Transport management solution to plan and orchestrate mode selection, optimize routes, and consolidate loads; manage and audit freight rates

## End-to-End Supply Chain Management



## PHARMA LEAD LOGISTICS PROVIDER



### KEY BENEFITS FOR YOUR BUSINESS



#### EXPERTISE FOR PEACE OF MIND

Life science-certified professionals to manage and execute your business



#### COMPLIANCE AND CONTROL

Compliance with regulations and industry standards; standard processing and exception handling



#### INTEGRATED VISIBILITY

Data platform to capture all shipment data, documentation, licenses, inventory, service and cost performance



#### SUSTAINABILITY & INNOVATION

Clear Sustainability goals and action plans; applies technology innovations to improve customer experience and operations