

# SERVER LOGISTICS



**For the safe and secure movement of infrastructure equipment, managing risks and delivering on agreed standards**

Enterprise computing companies and server manufacturers need specific transport and handling expertise for their equipment. This may be for one-off scheduled moves or ongoing multiple end-customer deliveries, and can include onsite installation.

## **TYPICAL BUSINESS CHALLENGES**

- Ensuring high-specification transportation & handling
- Protecting against theft, damage & loss
- Managing each project end to end
- Continuously monitoring & proactively notifying
- Meeting standard operating procedures
- Delivering & installing on time



## DHL SOLUTION

This solution delivers specialized transportation and handling for the safe and secure movement of servers. It provides project and program management, control tower end-to-end monitoring, supplier onboarding, freight management, trade compliance, and white-glove services including server installation.

### SOLVING YOUR BUSINESS CHALLENGES

- ✓ **Ensuring high-specification transportation & handling** – Correct procedures and practices minimize in-transit and operational risks; temperature/shock control
- ✓ **Protecting against theft, damage & loss** – Secure vehicles, terminal facilities, and practices
- ✓ **Managing each project end to end** – Management responsibility from planning to execution establishes clear accountability
- ✓ **Continuously monitoring & proactively notifying** – With real-time visibility and 24/7 driver contact
- ✓ **Meeting standard operating procedures** – Essential when serving multiple end customers
- ✓ **Delivering & installing on time** – Time-specific delivery; skilled technicians are deployed as needed at end-of-day, overnight, on weekends, and on public holidays

### SAFE, SECURE MOVEMENT OF INFRASTRUCTURE EQUIPMENT ACROSS A CITY OR AROUND THE GLOBE



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### KEY BENEFITS FOR YOUR BUSINESS



#### SECURITY

Box trailers, anti-slash tarpaulin, truck locking systems, 24/7 driver contact, extra drivers, Internet-of-Things (IoT) asset monitoring, GPS tracking, and high-tech communication



#### TERMINAL SAFETY

Secure handling in terminals and temporary storage; security cages, secured access control, video surveillance, and more

### CONTINUOUS MONITORING

Proactive notification for exception management, incident declarations, and problem mitigation



#### PEACE OF MIND

Leverage DHL's experience and expertise around the globe



#### VALUE-ADDED SERVICES

Advanced site survey, air-ride trucks, installation, (un)packing/crating, trash disposal, and more