

COLLECT, RETURN & REDEPLOYMENT



Best-practice management and control of used network devices and consumer electronics in reverse logistics

The manufacturers of network devices and consumer electronics require best-in-class reverse logistics capabilities. Today it is essential to not only realize full lifecycle asset value but also meet stringent environmental standards.

TYPICAL BUSINESS CHALLENGES

- Picking up damaged or obsolete goods
- Accurately assessing recovery options
- Repairing & returning items to inventory
- Conforming to standards & improving sustainability
- Reducing the overall cost of returns management



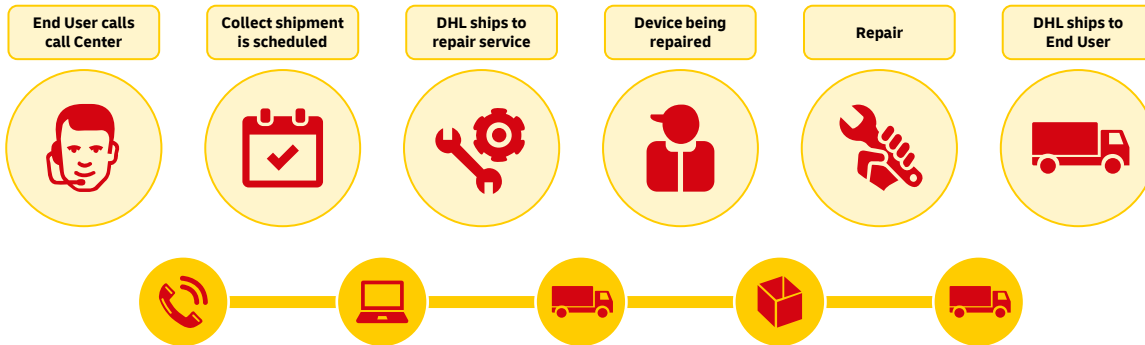
DHL SOLUTION

Addressing the reverse logistics needs of technology and consumer electronics manufacturers, this collect-and-return solution enables parts reuse. Services include asset collection, return, and redeployment using an operational standards model that delivers global best-practice processes.

SOLVING YOUR BUSINESS CHALLENGES

- ✓ **Picking up damaged or obsolete goods** – Prompt collection and transportation of used products and materials; end-to-end visibility and control ensure safe asset removal from the market
- ✓ **Accurately assessing recovery options** – Inspecting, testing, disassembling and sorting; consistency and flexibility
- ✓ **Repairing & returning items to inventory** – Refurbishing, recycling, and redistributing products as appropriate; customer program management and innovation
- ✓ **Conforming to standards & improving sustainability** – Strict quality control of re-used items; certified recycling and disposal practices; helps companies to meet environmental goals
- ✓ **Reducing the overall cost of returns management** – Standard operating procedures ensure cost efficiency; profit margin improvement with economically viable product re-use and recycling; achieve full lifecycle asset value

BEST-PRACTICE, SUSTAINABLE REVERSE LOGISTICS ENABLING PARTS REUSE



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KEY BENEFITS FOR YOUR BUSINESS



GLOBAL

Single global IT platform and agile global network infrastructure



QUALITY CONTROL

Highest standards of expertise in reverse logistics



ASSET TRACKING

Secure processes with full visibility and traceability



COMPLIANCE

Conform to all environmental regulations