



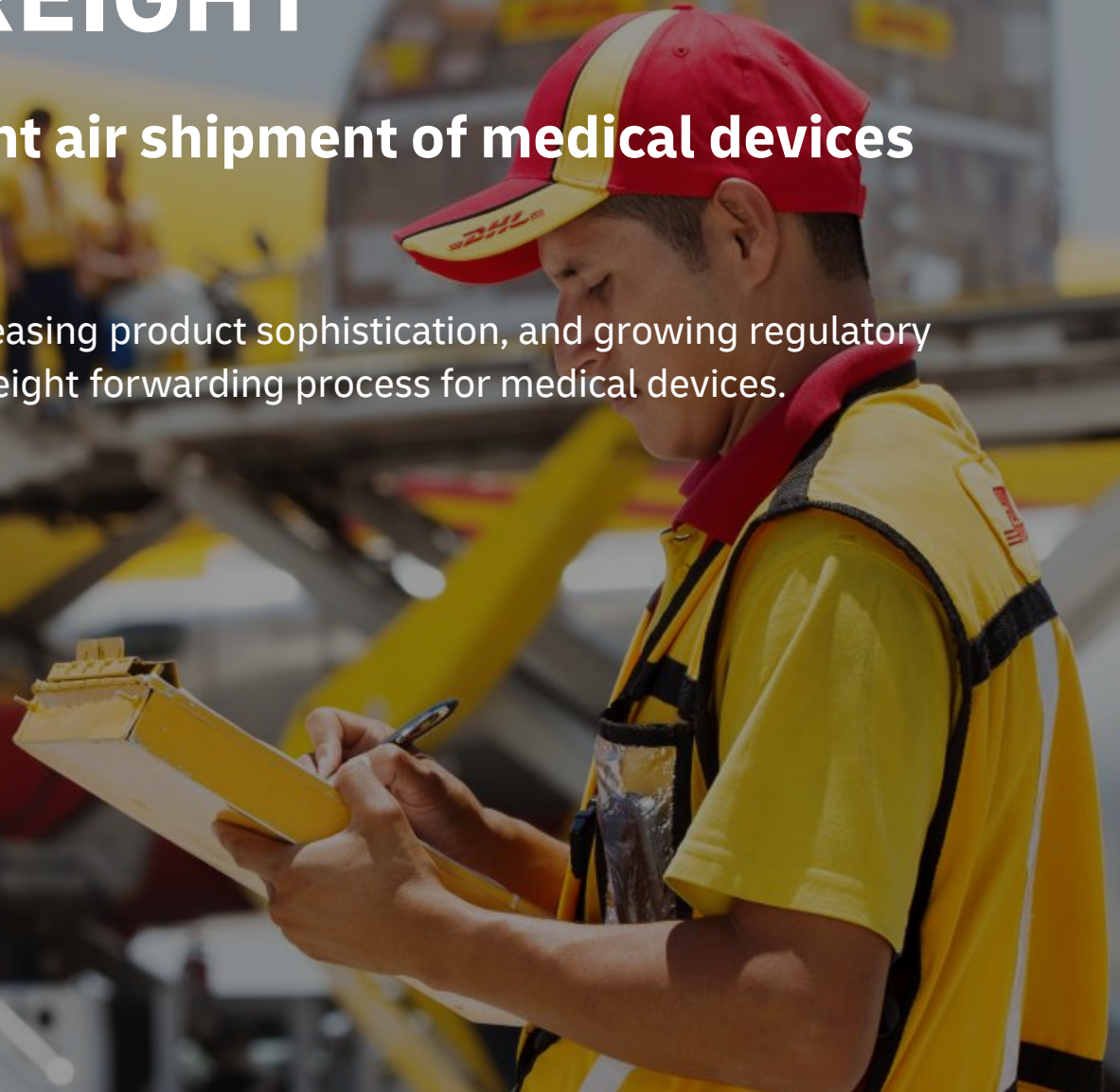
FORWARDING SOLUTION – CONTROLLED AIRFREIGHT

Enabling the standardized, compliant air shipment of medical devices around the world

With the globalization of logistics, escalating costs, increasing product sophistication, and growing regulatory pressure, it is essential to strictly control the entire airfreight forwarding process for medical devices.

TYPICAL BUSINESS CHALLENGES

- Controlling all process steps
- Ensuring compliance
- Adhering to standard operating procedures
- Assessing lane risk
- Managing suppliers
- Achieving global consistency



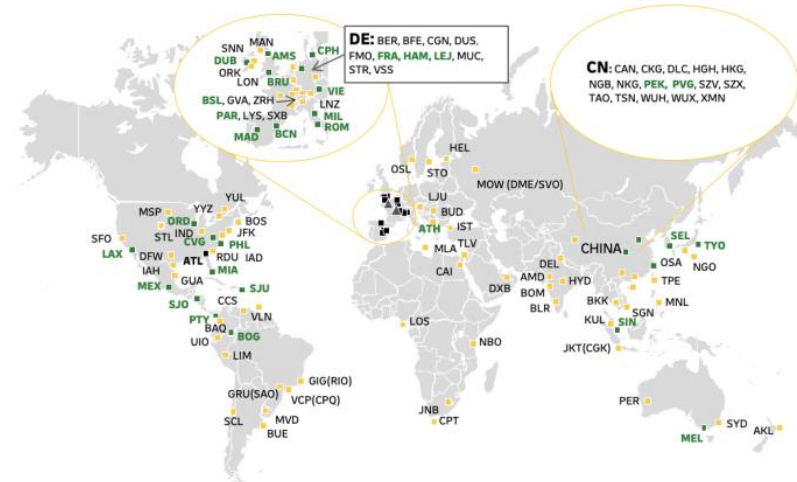
DHL SOLUTION

Leveraging a global, standardized airfreight product – DHL Air Controlnet – this solution achieves the controlled and compliant shipment of medical devices not requiring in-transit temperature control. It conforms to good practice (GxP) and other defined quality guidelines and regulations.

SOLVING YOUR BUSINESS CHALLENGES

- ✓ **Controlling all process steps** – Full process management; milestone documentation for each shipment
- ✓ **Assessing lane risk** – Integrated in the SOP process; all trade lanes; minimizes risk and deviation from required compliance standards
- ✓ **Ensuring compliance** – Certified global network of managed and GxP-compliant life sciences and healthcare stations; purpose-built IT platform, technically and functionally 21 CFR Part II-compliant; single quality management system with process-embedded GxP guidelines; certified life sciences and healthcare specialists including +1,000 trained experts
- ✓ **Managing suppliers** – Includes packaging providers assessment and airline quality agreements; access to self-service corrective and preventative action (CAPA) tools
- ✓ **Adhering to standard operating procedures** – Validated SOP management system; single end-to-end compliant program for SOP design, implementation, and automated document control; reduces complexity and time spent
- ✓ **Achieving global consistency** – Minimizes the risk to patient health of improper transportation of medical devices in any part of the world; conforms to country-specific laws and regulations

FOR THE STANDARDIZED, COMPLIANT AIR SHIPMENT OF MEDICAL DEVICES



DGF LSH Stations	■	86
IATA CEIV Pharma	■	32
Total Stations		118

FORWARDING SOLUTION – CONTROLLED AIRFREIGHT



KEY BENEFITS FOR YOUR BUSINESS

	<h4>PEACE OF MIND</h4>
<h4>GLOBAL</h4>	<p>Rely on DHL's trained experts around the world</p>
<p>Global consistency with a certified network of managed, compliant stations</p>	
<h4>CONTROL</h4>	<h4>INDUSTRY-SPECIFIC</h4>
	<p>Airfreight forwarding with full control</p>
<p>DHL's LifeTrack IT platform meets the specific needs of the life sciences and healthcare industry</p>	