FORWARDING SOLUTION – TEMPERATURE CONTROLLED

Enabling the standardized, compliant, temperature-controlled multimode shipment of reagents or diagnostics tests around the world

It’s challenging to reliably transport high-value, sensitive reagents by air or ocean. Often classified as hazardous or dangerous goods, they must be monitored for in-transit temperature and other excursions to avoid compromise and damage.

TYPICAL BUSINESS CHALLENGES

• Managing special product needs & documentation
• Providing pre-conditioned packaging & sensors
• Enabling prompt customs clearance
• Adhering to standard operating procedures & compliance
• Investigating & reporting
• Minimizing product damage & loss
DHL SOLUTION

Leveraging global, standardized products — DHL Air Thermonet and LifeConEx — and DHL’s validated IT platform LifeTrack, this solution achieves the controlled, compliant temperature-controlled shipment of reagents and tests. It conforms to good practice (GxP) and other defined quality guidelines and regulations.

SOLVING YOUR BUSINESS CHALLENGES

✓ Managing special product needs & documentation — IoT-based monitoring of temperature, humidity, pressure, shock, tilt, and transportation time; 24/7/365 proactive monitoring and intervention; highly trained, dedicated quality team; documented proof of in-transit security
✓ Providing pre-conditioned packaging & sensors — Specialist packaging for temperature-controlled hazardous/dangerous goods; full range of high-quality shipment sensors
✓ Enabling prompt customs clearance — Brokerage service for product arrival on time and in good condition
✓ Adhering to standard operating procedures & compliance — Validated SOP management system; single end-to-end compliant program for SOP design, implementation, and automated document control; reduces complexity and time spent; DHL Air Thermonet (based on one robust, audited operating process) and LifeConEx; certified global network of managed and GxP-compliant life sciences and healthcare stations
✓ Investigating & reporting — Investigation tool; corrective and preventative action (CAPA) tools; analytics based on data from LifeTrack and external sources
✓ Minimizing product damage & loss — Enhanced traceability and proactive intervention

FOR THE STANDARDIZED, COMPLIANT, TEMPERATURE-CONTROLLED MULTIMODE SHIPMENT OF REAGENTS

KEY BENEFITS FOR YOUR BUSINESS

FORWARDING SOLUTION — TEMPERATURE CONTROLLED

PEACE OF MIND

Rely on DHL’s trained experts around the world

GLOBAL

Global consistency with a certified network of managed, compliant stations

VISIBILITY

High visibility for control and early intervention

INDUSTRY-SPECIFIC

DHL’s LifeTrack IT platform meets the specific needs of the life sciences and healthcare industry