

# MEDICAL EXPRESS



## For the on-time, compliant pickup and delivery of small-size, sensitive life sciences shipments

Speed and reliability are essential when shipping tests or in-vitro reagents or microorganisms, cells, and biological molecules. These sensitive items must also be protected specialty packaging, temperature control, and dangerous goods compliance.

### TYPICAL BUSINESS CHALLENGES

- Meeting short lead times for earliest delivery
- Protecting sensitive medical items
- Complying with all dangerous goods regulations
- Providing pre-conditioned packaging & sensors
- Ensuring full end-to-end shipment visibility
- Making it easy to book each shipment

## DHL SOLUTION

This solution combines DHL's expertise in life sciences and healthcare logistics with the global DHL Express network. It ensures on-time, compliant pickup and delivery of in-vitro reagents, microorganisms, cells, biological molecules and tests. It includes priority handling and 24/7 customer service.

### SOLVING YOUR BUSINESS CHALLENGES

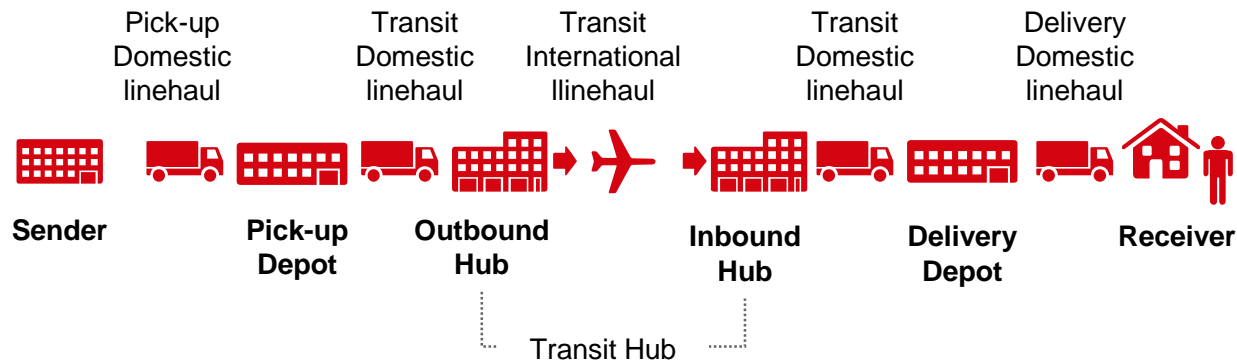
- ✓ **Meeting short lead times for earliest delivery** – Fast, flexible pickup and earliest possible delivery Monday-Saturday; short notice booking; priority handling; customs expertise
- ✓ **Protecting sensitive medical items** – Temperature control for ambient/controlled room temperature, chilled, and frozen contents
- ✓ **Complying with all dangerous goods regulations** – Fully compliant with local, regional, and IATA regulations; DG-compliant transportation; UN 3373 Category B for biological items
- ✓ **Providing pre-conditioned packaging & sensors** – Specialist packaging for temperature-controlled hazardous/dangerous goods; dry ice; high-quality smart sensors; returns process
- ✓ **Ensuring full end-to-end shipment visibility** – 24/7/365 real-time shipment monitoring; DHL Quality Control Center (QCC); seamless information flows
- ✓ **Making it easy to book each shipment** – Customized e-booking on the DHL Express Logistics Platform (ELP); dedicated customer service team

### ON-TIME, COMPLIANT PICKUP AND DELIVERY OF SMALL-SIZE, SENSITIVE SHIPMENTS

**CONTROLLED ROOM TEMPERATURE**  
15°C TO 25°C

**CHILLED**  
2°C TO 8°C

**FROZEN**  
-80°C TO -20°C



## MEDICAL EXPRESS



### KEY BENEFITS FOR YOUR BUSINESS



#### FAST

Reliable, flexible pickup and delivery

#### PEACE OF MIND

Rely on DHL's trained experts around the world



#### VISIBILITY



End-to-end shipment visibility to protect sensitive items

#### GLOBAL NETWORK

DHL Express spans the world

