SURGICAL CAPITAL EQUIPMENT INSTALLATION

Technical expertise, certified operations, and lifecycle management on hospital premises to ensure optimal functioning

Very high-value surgical capital equipment must be installed, maintained, and upgraded with new functionalities. Experienced technicians are required to work efficiently in sensitive hospital areas, often with space and access constraints.

TYPICAL BUSINESS CHALLENGES

• Ensuring certified operations
• Protecting equipment during installation
• Handling dangerous goods
• Upgrading & extending equipment capabilities
• Removing & disassembling end-of-life equipment
DHL SOLUTION

This solution is provided by DHL’s affiliate MIT Safetrans, delivering ‘white glove’ services and the installation of institutional diagnostics, imaging, and surgical capital equipment. Lifecycle management includes equipment upgrades, maintenance and repair, removal, and disassembly.

SOLVING YOUR BUSINESS CHALLENGES

- **Ensuring certified operations** – Mechanical installation of equipment to required standards; ISO 9001:2000 (by NQA); ISO 13485:2003 (by BSI)
- **Protecting equipment during installation** – Qualified technicians with extensive experience; shock and humidity protection
- **Handling dangerous goods** – DG-classified equipment; DG Class 7 handling; radioactive material; safe disposal; conform to local laws and regulations
- **Upgrading & extending equipment capabilities** – Keep pace with the latest technological developments; enable new functionalities; planned maintenance; unscheduled repair
- **Removing & disassembling end-of-life equipment** – Taking equipment out and breaking it down, often without original equipment manufacturer (OEM) documentation; product conservation, reuse, or end-of-life disposal

KEY BENEFITS FOR YOUR BUSINESS

**TECHNICAL EXPERTISE, CERTIFIED OPERATIONS, AND LIFECYCLE MANAGEMENT ON HOSPITAL PREMISES**

- **Installation**
- **Maintenance**
- **De-Installation**

**SOLUTIONS PAYOFF**

- **Compliance**
  - Certified operations and processes
- **Expertise**
  - Highly experienced and qualified technicians
- **White Glove**
  - Highest standards of care
- **Managed**
  - Full lifecycle management

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