

Warehousing & Value-added services

Warehousing and comprehensive services for pharmaceutical companies

Maintaining a high level of product availability of relevant medication is important for treating diseases and saving lives. Commercially, pharmaceutical companies need to lower the risk of product substitution and missed revenues. Cost and service level improvements have driven pharmaceutical Supply Chains to postpone many secondary packaging activities such as country labelling and lot serial number tracking nearer to end market.

Typical business challenges

- Maintaining inventory visibility & control
- Achieving regulatory compliance: GxP facilities & processing
- Building competencies with value-added services
- Ensuring timely & accurate order fulfillment



WE CARE











DHL Solution

This solution delivers warehousing and distribution at GxP standards through the DHL HealthConnect platform. It offers multi-user regional and country distribution centers to support pharmaceutical products and vaccines, and includes controlled product storage, value-added activities, and distribution services. This solution supports order management, postponement, hospital and retail logistics, and other functions.

Solving your business challenges

- **Maintaining inventory visibility & control** – SKU and stock visibility; sales order visibility; serialization and date (production, use by) views; high levels of accuracy; optimizes inventory ‘freshness’
- **Achieving regulatory compliance: GxP facilities & processing** – Network of GxP-compliant sites (FDA, ISO, OHSAS) with VAS processing areas; GAMP 5-validated IT solution; multi-user, multi-temperature storage with environmental and warehouse management systems; network of regional and country distribution centers
- **Building competencies with value-added services** – Includes secondary labeling, serialization, packing, kitting, and unique identifier or batch number tracking; auditable recall and disposal; many other services
- **Ensuring timely & accurate order fulfillment** Order management (internal and end customer); delivery to distributors, hospitals, and retail pharmacies; 24-hour dispatch operations; customer service, and more

Compliant warehousing and comprehensive services for pharmaceutical companies


Pharma-grade facility	Comprehensive services	
<p>Dedicated, shared, multi-user and multi-temperature regional and country distribution centers</p> <ul style="list-style-type: none">• OTC, ethical drugs (chilled & ambient), veterinary, controlled drugs, nanotechnology, GMP clean rooms• Biopharma/biotech, vaccines, controlled drugs, clinical trials & named patient, medication, ultra-low temperature/cryogenic freezer storage	 Dock management	 Qualified Person (QP) batch control and packaging records
	 Inventory management (Lot batch)	 Quarantine & high value product storage
	 Picking methods (paper, RF, voice, vision, light, etc.)	 Value-added services Postponement & Serialization
	 Written procedures for storage and distribution process CGMPs	 Direct-to-market/Order-to-cash
	 Secondary relabeling (GMP)	 Returns & destruction

Warehousing & Value-added services



Key benefits for your business

Expertise for peace of mind




Life sciences-certified professionals to manage and execute your business

Compliance & control



Compliance with regulations and industry standards; standard processing and exception handling

Safety & sustainability



Health & safety prioritized in operations; clear sustainability goals and action plans

Innovate & improve



Innovations to improve customer experience and operations; mindset of continuous improvement

