

Sustained trends to deliver next level healthcare

PATIENT CENTRICITY



DIGITAL
HEALTHCARE



SUSTAINABILITY



RESILIENCE



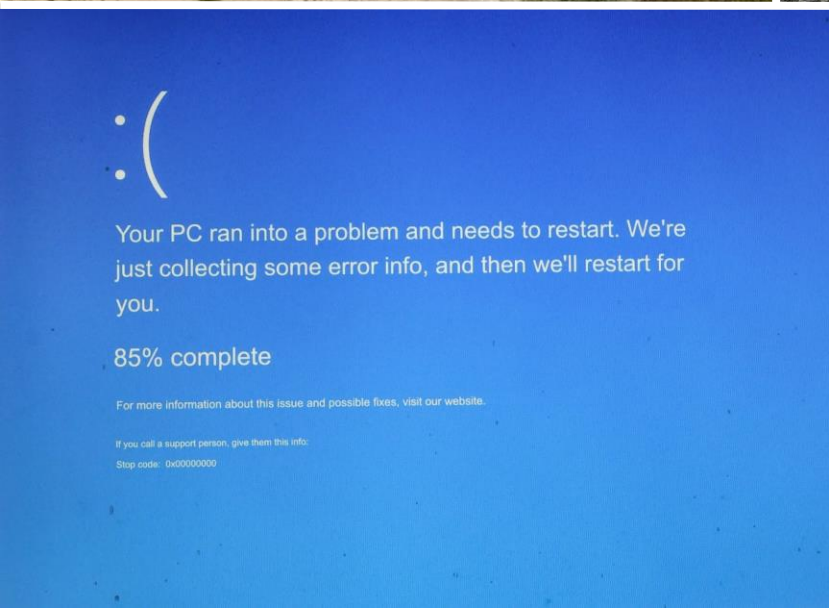
ADVANCED
THERAPIES



NEW
ECOSYSTEMS



More frequent disruptions with higher risk potential



Building resilience in an era of disruption

RESILIENT BY DESIGN

Resilience as a key factor incorporated into **fundamental supply chain design** & configuration



END-TO-END ORCHESTRATION

Managing global operations as a **single entity with visibility and control mechanisms** to react dynamically



CYBER SECURITY & DIGITAL TOOLS

Protecting systems, networks and programs from digital attacks **throughout the IT landscape**, internally & externally



Building resilience in an era of disruption

SUPPLY CHAIN SUSTAINABILITY

Integrating **ethical & sustainable practices**, such as carbon reduction, into a **high performing supply chain**



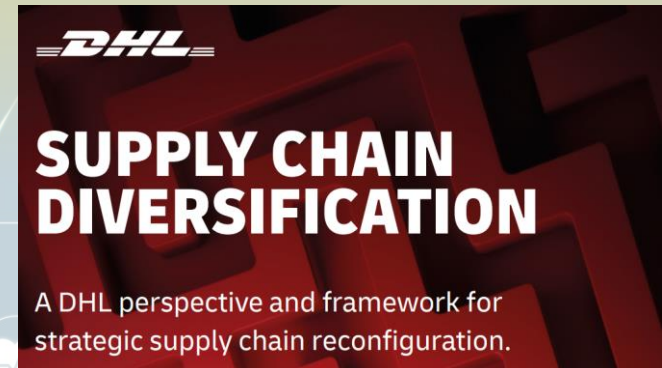
WORKFORCE STRATEGY

Creating a '**great place to work**' for existing colleagues whilst planning for **future skill needs**



SUPPLY CHAIN DIVERSIFICATION

Strategic approach to supplier and supply chain configuration with the aim of **increasing flexibility** and **reducing risk of disruption**



TREND REPORT **SUPPLY CHAIN DIVERSIFICATION**

Discover the new Trend Report
by scanning the QR code

Explore now!



1.

MULTI-SHORING

2.

MULTI-SOURCING

3.

MODES OF TRANSPORTATION

4.

LOGISTICS OPERATIONS

Focus areas for Life Sciences & Healthcare supply chains



COLD CHAIN CAPABILITIES:
smaller, colder and more flexible



SPECIALTY PHARMA:
responsive, personal and reliable



CLINICAL TO COMMERCIAL:
scalable and interchangeable



INVENTORY OPTIMIZATION:
lean, reliable, and digitally visible



DIRECT-TO-X DELIVERY:
diverse, fast & agile



LEAD LOGISTICS PROVIDER:
segmented, coordinated and optimized

Our commitment to Life Sciences & Healthcare

120

life sciences-
certified Air
Freight
stations (31
IATA CEIV)

**Temperature
-controlled
warehousing**

15–25°C | 2–8°C |
-20/-70°C |
down to -196°C



12,000+

LSH-certified
specialists

European Cold
Chain network

30+

countries

served by Road
Freight network
with 8 GDP-certified
cross-docks

More than

180

Countries
covered
by World
Medical
Express

20

Years of
healthcare
logistics



Ocean ThermoNet

80

countries
served by
25 Clinical
Trial depots

50+

certified reefer
competence center
for Ocean Freight



Whilst there are **major challenges** we need to confront as an industry ...



...we also have **more opportunity** than at any time in our history to bring **healthcare** to our world.

THANK YOU

