

DHL SUPPLY CHAIN ACCELERATED DIGITALIZATION & AUTOMATION

CSI LIFE SCIENCES & HEALTHCARE
VIENNA
TIM TETZLAFF – DHL SUPPLY CHAIN
FLORIAN HOFFMANN- AUTOSTORE



DHL Supply Chain is the #1 contract logistics player

Operating >2,000 locations in 50+ countries

180,000+

Full time
ASSOCIATES

**Services in every
major country**

50+

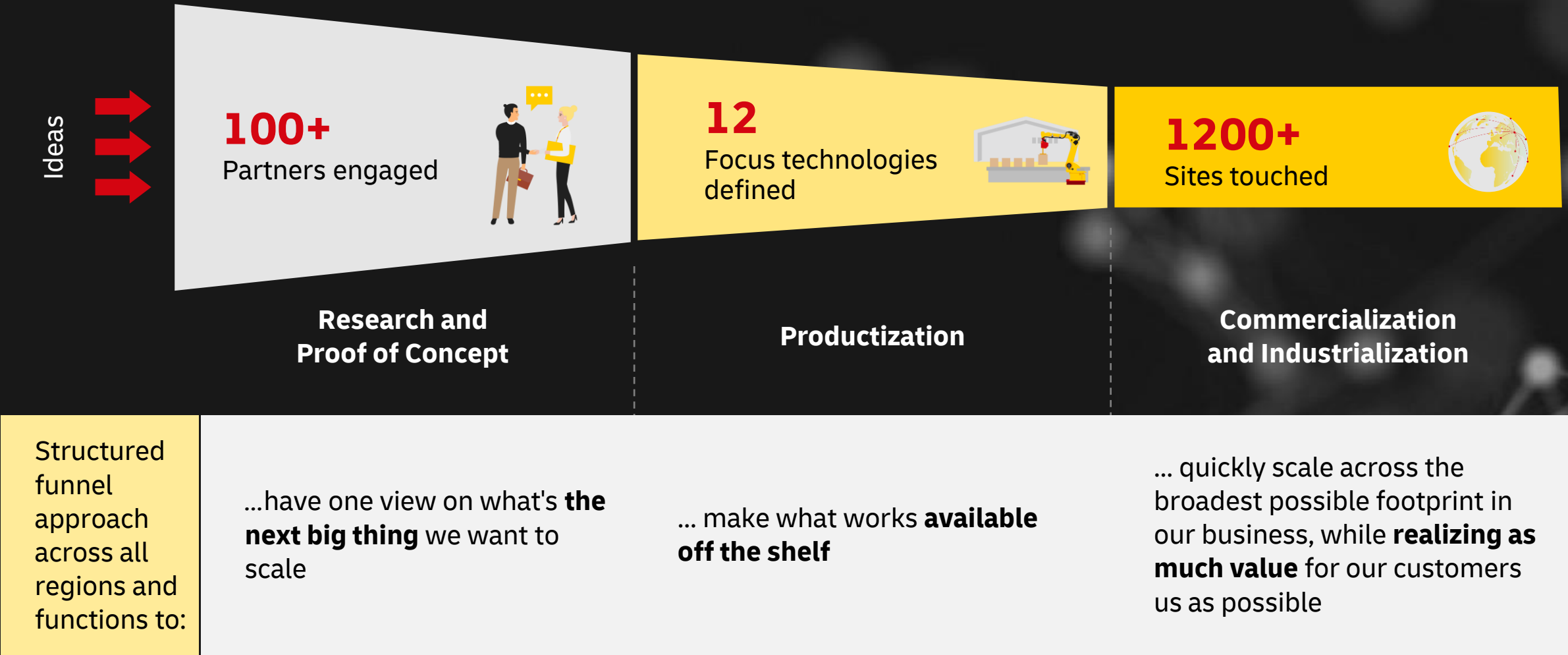
Countries covered
worldwide

**Warehouses in all
commercial centers**

2,000

Warehouses and
locations

Our Accelerated Digitalization and Automation journey started years ago; it is far advanced and industry-leading



We work with a clear focus on operational technologies that make a difference in logistics

12 Accelerated Digitalization Focus technologies

Assisted
Picking Robots



(un)Loading
Robots



Intelligent
Process
Automation



Packing
Robots



Smart
Operations



Supporting
Robots



Goods-to-
Person Robots



AI & Data
Analytics



Sortation
Robots



Indoor Robotic
Transport



Wearable
Devices

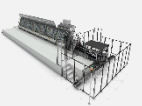


Asset Tracking
& Monitoring

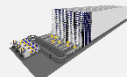


6 Mechanized Automation Focus technologies

Automated
Order
Picking



Automated
Storage &
Retrieval System



Packing/
Labeling
automation



Mechanized
Sortation



Mechanized
(Un)Loading



Powered
conveyors



Investment of choice

Productivity and utilization
increase, cost reduction

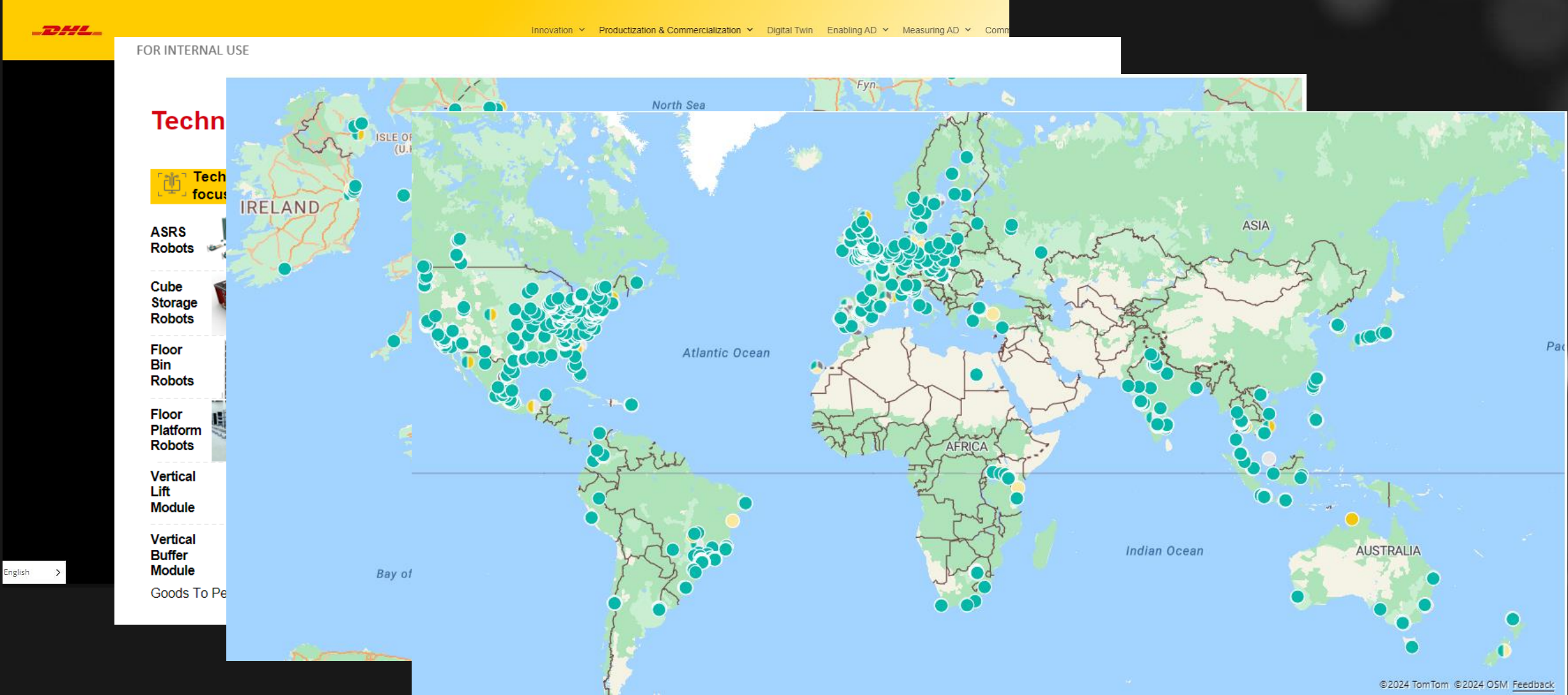
Provider of choice

Customer satisfaction
increase

Employer of choice

Employee attraction and
retention, overall satisfaction

Our teams across all regions and functions leverage our unique organizational size to identify and rapidly share best practices...

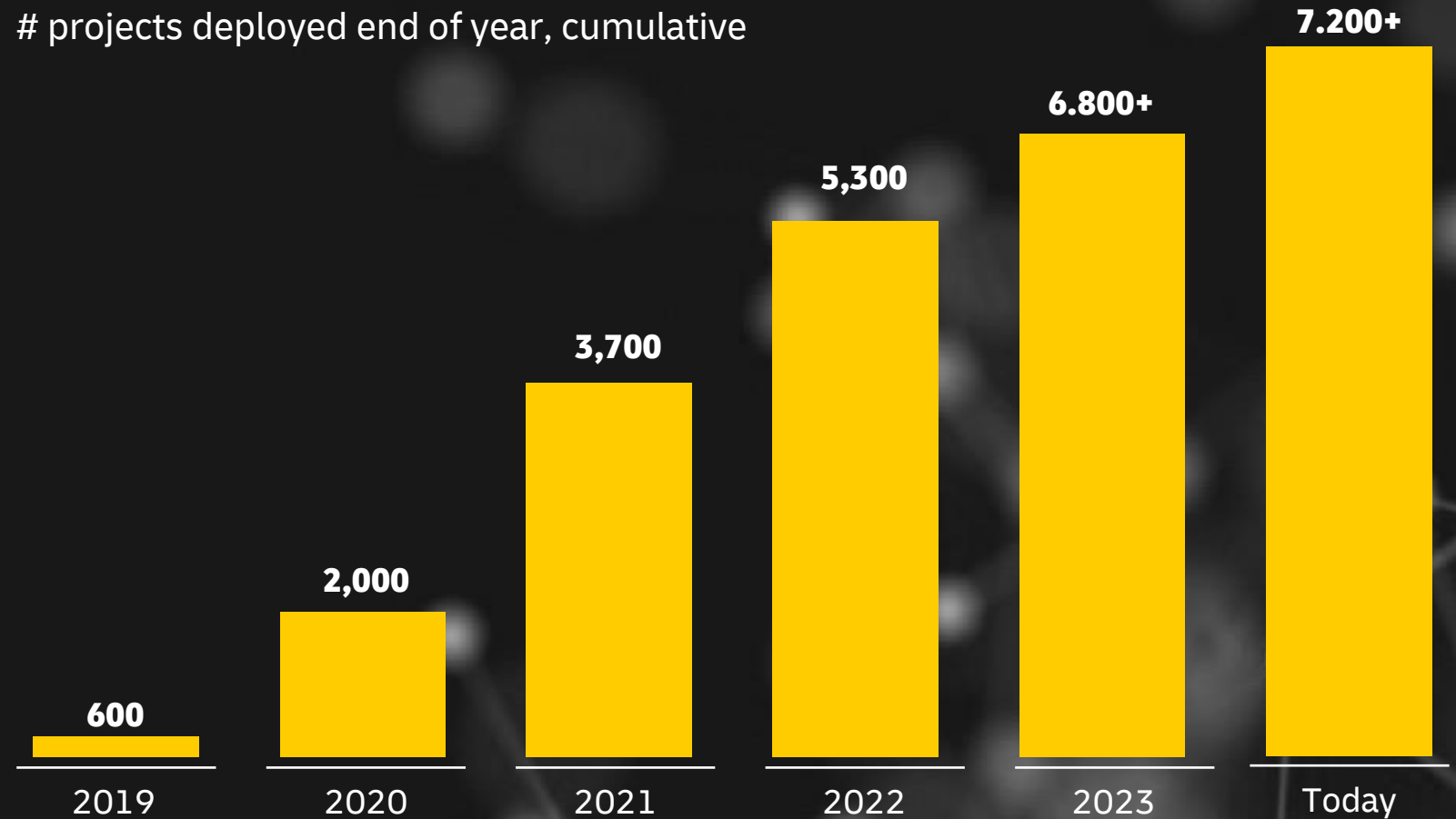


... to truly scale effective operational technology broadly across our business



**Real innovation is when you implement
at large scale...**

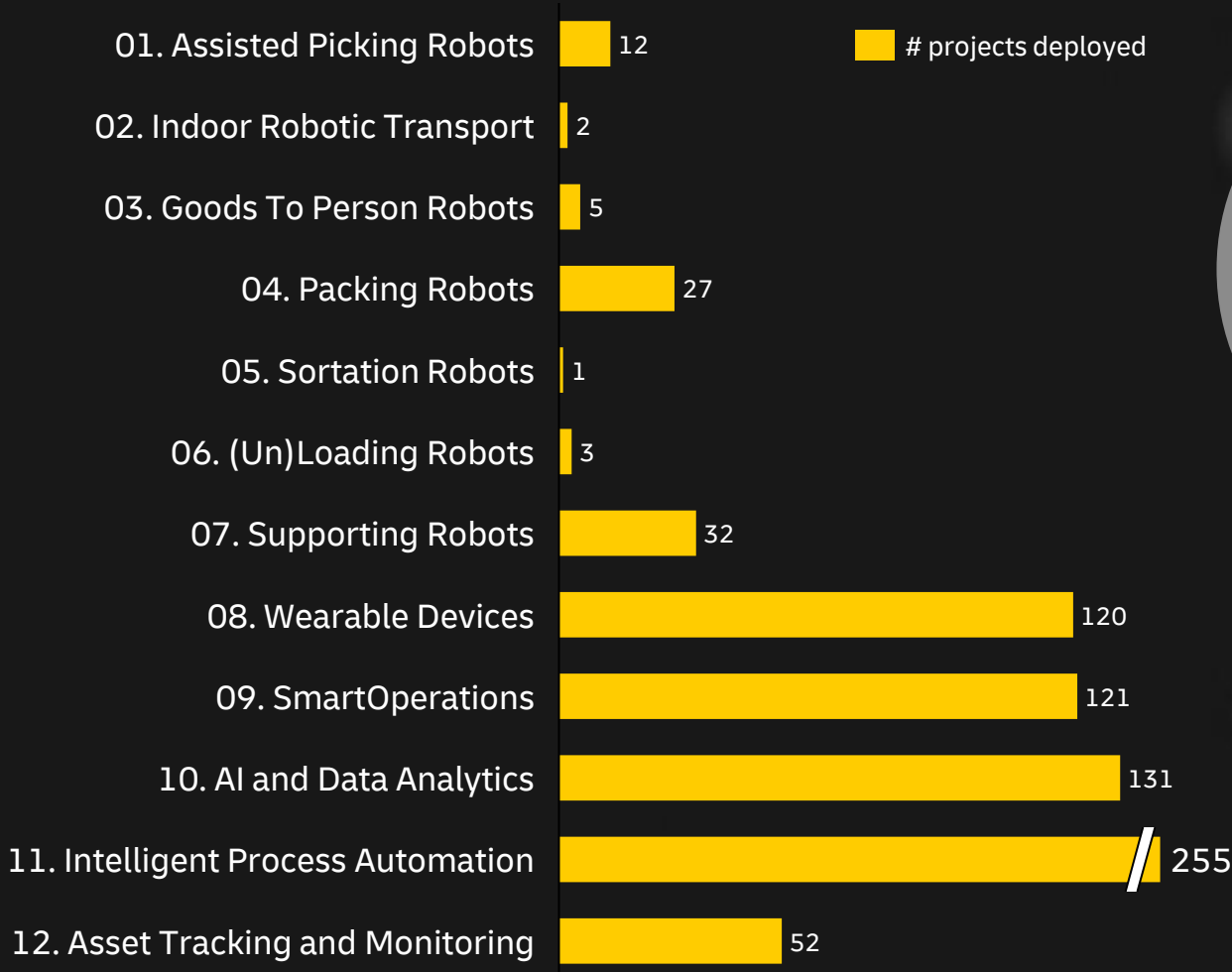
... otherwise, it's just a nice idea.



Life Sciences & Healthcare Warehouse solution



We deployed more than 750 projects in our Life Sciences and Healthcare sector; major areas of focus include quality and flexible commercial approaches

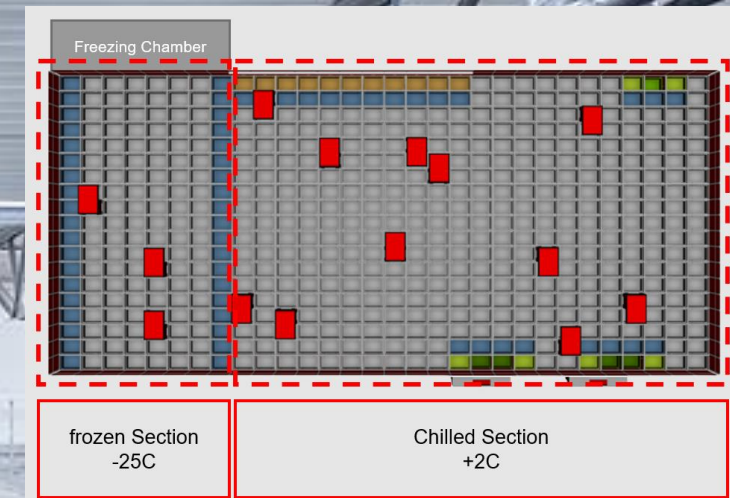


Intelligent Process Automation and AI & Analytics to ensure efficient compliance

Multi-customer and Robotics-As-a-Service Models to also address lower volume customer profiles

Combined, orchestrated technology to achieve flexible stability in a era of disruption

Multi-Temperature Solution MTS





Robot Piece Picking



AutoStore + Tompkins tSort

