

Case Study: Supply chain efficiency for global leader in Life Science

Lead Logistics Partnership improves visibility, efficiency and cost saving across the entire supply chain



Customer Challenges	DHL Solution
<ul style="list-style-type: none"> Seeking to transform Logistics Operations across all divisions Management required for end-to-end visibility on their transport flows. Multiple shipping sites and CMO, working independently of each other. Standardised ways of working across all supply sites in the network Increase data accuracy of each supply site for better planning Seeking for more synergies amongst shipping sites and to improve transport spend. Customer wanted to increase control on Cost & Performance Management Continuous Improvement Program & Cost Reduction Extensive 3PL Carrier Base 	<p>Introduction of LLP Control Tower</p> <ul style="list-style-type: none"> Strategic resources with responsibility for the optimization strategies, contract management and procurement. Operational center responsible for day-2-day transport management. Implement Transport Management System <p>Extended Cost/Saving Management</p> <ul style="list-style-type: none"> Rationalization of carrier base Dedicated team for continuous improvement Yearly saving projects, Monthly savings monitoring <p>Centralized billing:</p> <ul style="list-style-type: none"> Carriers paid by LLP, customer receives one invoice <p>Harmonized rate structures:</p> <ul style="list-style-type: none"> Eg. Price/LDM for Road Transport Fuel surcharge mechanism <p>Quality:</p> <ul style="list-style-type: none"> Setting up a fully GDP compliant carrier base

Customer Benefits
<ul style="list-style-type: none"> Substantial year-on-year savings commitments LLP partnership focuses on continuous improvements with a dedicated team located close to customer HQ Balanced Commercial Agreement Increased control and visibility over shipping sites activities Im proved carrier agreements and rates Services: Transport procurement, Freight Audit & Pay, Transport Optimization, Carrier Management, Transport Management, Claims Management, Account Management, IT solutions, Network Design & SC Consulting The LLP as a partner and enabler of customer's Supply Chain Transformation Program