SUSTAINABLE TRANSPORT & FINAL MILE







PICK-UP AND DELIVERY ELECTRIFICATION

We continuously modernize our vehicle fleet, using more electrification to introduce alternative drive systems.

We are aiming for a 60% share of e-vehicles in pick-up and delivery by 2030.

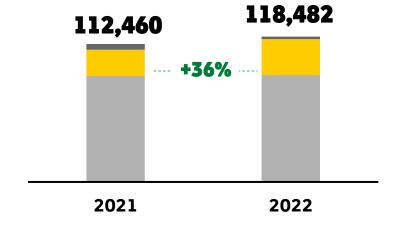
Vehicle fleet



29,200 e-vehicles in use, of which

27,800 e-vehicles in pick-up and delivery

77% of our vehicle fleet complies with the highest Euro emissions classifications







DHL Group e-vehicle fleet by far exceed competitors' fleets as of 2021/22 EV FLEET OF DHL GROUP AND COMPETITORS



1) Groupe LaPoste Website a & b; 2) Amazon Sustainability Report 2021 and Amazon Homepage; 3) FedEx 2022 ESG Report, p. 17; 4) Electric vehicles | About UPS as of 2022 August 15th



ESG Transport solutions



Environment

Our Advanced
Efficiency Measures
and Low/Zero Carbon
Propulsion

solutions provide you effective ways to reduce carbon emissions of your transport operations

Reduced Carbon

Advanced efficiency measures to deliver significant carbon efficiencies to your transport operations

nea

20-30%

CO₂ savings¹⁾

GoGreen Technologies



- Solar solution for trucks and trailers (e.g. TRAILAF
- Trailer Fruit Air Series to YOUR

 beyoutstanding TO YOUR
- Airtab Vint Ceresity Africay maris feature beyond standard)
- Transport route optimization, empty backhaul reduc :: 3 7 1 5 16 7 ar \ p :ii r \ 2 6 in t (c) (e.c. -) 3 TO
- Network Design_C3Sana) W/ DIP optimization

1. Compared to baseline; CO₂e savings are indicative and subject to exact solution and key KPIs, such as volume development

ESG Transport solutions



Our Advanced
Efficiency Measures
and Low/Zero Carbon
Propulsion

solutions provide you effective ways to reduce carbon emissions of your transport operations

Low Carbon

Low emission propulsion (e.g., CNG or Biodiesel)

near

50 - 70%

CO₂ savings¹⁾

Zero Carbon

Zero emission propulsion (e.g., EV or hydrogen vehicles)

near

100%

CO₂ savings¹⁾

GOGREENPLUS

GoGreen Technologies

ow Carbon Propulsion

Zero Carbon Propulsion

BIO CNP, LEASE CUSTEO MIZE erg

Gas Electricity

Hydro treated Green Hydrogen

Veg CAPABILITIES FBEFORE

Multip Plans VIT NGEinaic rehicie (BEV) (Road to Rail)

CUSTOMER

1. Compared to baseline; CO_2 e savings are indicative and subject to exact solution and key KPIs, such as volume development

ESG Transport SolutionsCase Studies



Environment



Electric low duty vehicles operate in Brazil for customers in the Retail, Consumer, Technology and Life Sciences and Healthcare sectors





Reduction of 72% in carbon emissions per trip using multimodal solution from Turkey to Germany

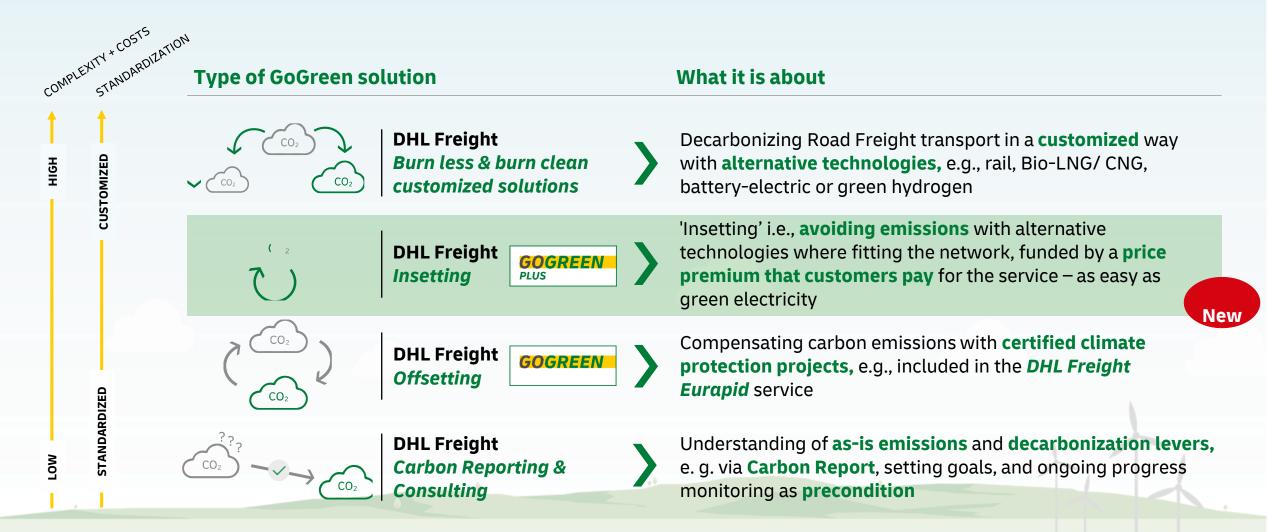
Learn more →

Telematics and management control program in Thailand which resulted in 38% CO₂ emissions reduction and improved costs

Learn more →

FOUR TYPES OF DHL FREIGHT GOGREEN SOLUTIONS

ALLOWING CUSTOMERS TO BECOME MORE SUSTAINABLE



GOGREEN PLUS – ZERO EMISSIONS ROAD FREIGHT

MADE AS EASY AS BUYING GREEN ELECTRICITY

Carbon insetting is a reduction in emissions of carbon dioxide & other greenhouse gases made through investments in green technologies & fuels



DHL Freight guarantees investment into clean technologies **within its network**



Investments usually focus on areas in the network where technologies can be **well applied operationally** at reasonable cost

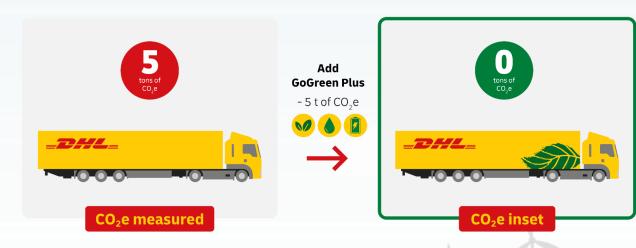


Vehicles at physical touchpoints with customer are often not green, while **overall amount of grey production is reduced according to scope** booked by customer



Potential technologies include low- and zero emission technologies and fuels like electric vans or bio-LNG trucks

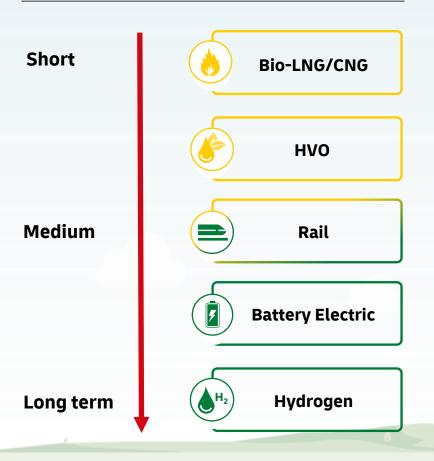
CO₂e measured vs. inset



BURNING LESS IS GOING TO REACH ITS LIMITS - THEREFORE,

ALTERNATIVE TECHNOLOGIES AND SUSTAINABLE FUELS ARE NEEDED

Our climate-smart technologies



Our technological roadmap at DHL Freight



Continue our **carbon efficiency strategy** incl. e. g. route optimization and shifting to rail



Invest in **HVO and Bio-LNG/CNG** as most promising bridge technologies



Drive transformation towards zero emission **Hydrogen/Fuel Cells** in line-haul and **eMobility**in urban/regional transportation

OUR THREE DHL FREIGHT CORE PRODUCTS CAN BE EXTENDED

THROUGH OUR GOGREEN PLUS FEATURE



DHL Freight EuroConnectReliable & cost-effective LTL





DHL Freight EurapidDay-definite LTL

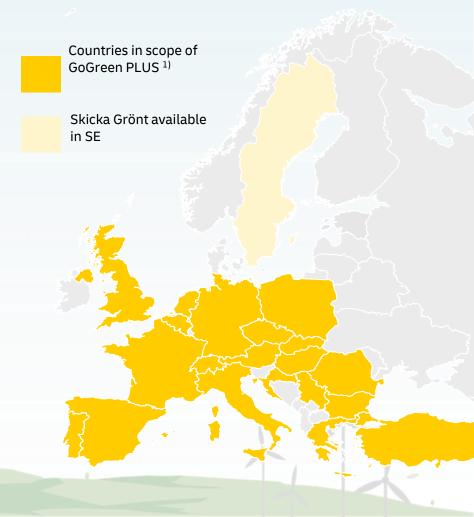




DHL Freight EuroLine
Direct full (FTL) & part
(PTL) truck load







1) further countries planned until end of 2022: IE, SI, LT, LV, EE, DK, FI, NO, SE

The journey to Zero: Planning and route optimization

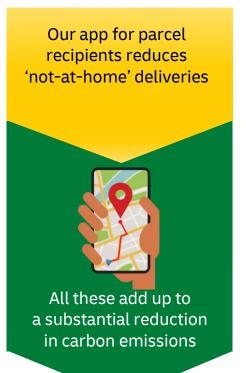
We've been developing new planning tools and getting new insights to help us reduce emissions.











How better planning creates a more sustainable network

Sustainability @DHL 12

Optimization can reduce your emissions and save costs- but only to a certain degree

SUPPLY CHAIN OPTIMIZATION LEVERS

Key optimization levers

Objective

% CO₂e emission reduction

Other benefits



Network Optimization

Optimal number & locations of sites (warehouses or DCs¹⁾)



Mode Optimization

Optimal transport mode or mode mix



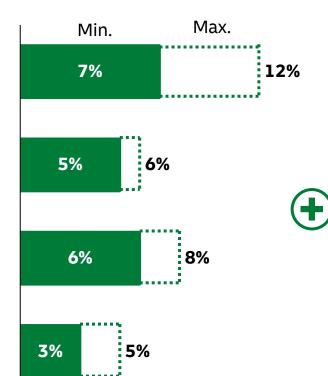
Route Optimization

Optimal route within a given mode



Load Optimization

Optimal consolidation of orders (minimizing empty space)





Supply chain optimization often reduces cost

Source: McKinsey, DHL; 1) Distribution Centers