



ALL RISKS COVERED WITH DHL CARGO INSURANCE

ALL-ROUND PROTECTION FOR YOUR ROAD FREIGHT

Whether accident, theft or “force majeure”: transport is always linked with dangers for your property. Even with the greatest care, your goods can get lost or damaged. As a shipper, you must keep these risks in mind. DHL Cargo Insurance gives you the security you need.

DHL Freight – Excellence. Simply delivered.



TRUST CREATES SECURITY

EXTENSIVE

No matter who is responsible for it: legal liability often covers damage only partly. Some transport insurances offer insufficient protection. Therefore insure your shipments with DHL Cargo Insurance. As a result, you receive worldwide insurance cover for values of goods, regardless of the mode of transport used. This also applies in cases where there is no legal liability, for example natural disasters, theft, accidents caused by third parties or other unavoidable events due to force majeure.

CLEAR

The few insurance exclusions – for example in the case of inadequate packaging – are clearly defined at DHL Cargo Insurance, so there are no unpleasant surprises in case of damaged goods.

EASY

Security instead of bureaucracy: With an one-off agreement, you receive insurance cover for all goods that you ship with DHL Freight. On the basis of the agreed conditions and documented values of goods, we calculate the insurance premium for each of your shipments and invoice it simultaneously with the costs for freight.

FAST

You can rely on a quick response. We will process your claim report within one month – and with timely notifications and complete documents much earlier, so you can quickly get back to your day-to-day business.

DHL CARGO INSURANCE:

Example	Legal Liability	DHL Cargo Insurance
Damage during terminal handling	Limited liability in most European countries	Full compensation**
Damage during transport	Limited liability in most European countries.	
Transport related temporary storage	In case of cross border transports based on CMR: 8,33 SDR/kg (~ € 10,00/kg*)	
Damage due to unavoidable events or force majeure	Usually no liability, e.g. in case of cross border transports based on CMR	
Damage immediately upon loading and unloading		

* as of July 2021

** the insurance T&C's apply

For further information please contact
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or visit our website
dhl.com/freight

