

Integrated Management System Policy Statement

DHL Freight is committed to being excellent in quality, efficient, emission-reduced and more environmentally friendly logistics, and workers' health and safety, all of which are key parts of our strategy FREIGHT 2030.

Our Integrated Management System (IMS) complies with ISO 9001, ISO 14001, ISO 45001, and ISO 50001 currently valid standard requirements.

We are focused on:

- Providing high-quality services that meet customer needs and expectations while continuously improving our processes.
- Supporting environmental sustainability by reducing our ecological footprint and using resources efficiently.
- Keeping our employees, workers, and other stakeholders safe by providing a safe work environment, identifying and reducing risks, and promoting a proactive safety culture.
- Adopting practices to enhance sustainability and energy efficiency in our operations.
- Complying with all applicable and relevant laws and regulations.
- Setting and regularly monitoring quality, health and safety, environmental, and energy efficiency goals.
- Involving employees in discussions about quality, health, safety, environmental, and energy efficiency issues, and actively cooperate with our suppliers and partners to support and advance these critical areas.
- Ensuring employees understand the IMS policy and procedures through training, with compliance checked by annual audits and management reviews.

By incorporating these standards into our business strategy, we strengthen our commitment to our stakeholders, encourage continuous improvement, and positively impact society and the environment, while being YOUR road freight provider and customs expert.

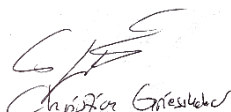
This policy is applicable to all countries, business units and sites that operate within DHL Freight and its subsidiaries.

We will regularly review and update our policies and objectives to ensure their relevance and effectiveness in achieving our strategic goals.

Bonn, July 1st, 2025



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* on behalf of DHL Freight Management Board