Customer Advisory, Oct 1, 2026

Thailand Operations Disrupted by Flooding Situation

Dear Valued Customer,

Flooding in Bangkok and surrounding areas is disrupting Air and Ocean Freight operations, causing capacity constraints, congestion, transport and booking delays, and limited trucking and equipment availability. These impacts are expected to continue through WK40–42.

Air Cargo Latest Operational Updates:

- **THAI Cargo Terminal:** The temporary embargo on inbound, outbound, and transshipment cargo has been cancelled. THAI Cargo Terminal resumed cargo acceptance and handling under normal operating conditions from 1 October 2026 until further notice.
- **Bangkok Flight Services:** Operations remain open, but an estimated 25–30% workforce shortage is causing longer truck queues, slower cargo acceptance, and greater sensitivity to volume surges.

Expected Impact

- Continued terminal congestion may occur while the existing import and export backlog is cleared. We will continue to monitor the situation closely and share further updates as they become available.

Ocean Freight Latest Operational Updates:

- **Port and depot operations:** Laem Chabang Port, Bangkok River Port, and Laem Chabang container depots remain operational. Lat Kra bang ICD also remains operational, but productivity is slower than normal. Carriers continue to monitor high water levels at Bangkok River Port.
- **Rail service:** Rail transportation from Lat Kra bang to Laem Chabang Port is suspended until further notice.

- **Trucking capacity:** Trucking capacity from Lat Kra bang is limited due to fewer available drivers and transit times that are approximately 3–4 hours longer than usual.

Expected Impact

- Customers should anticipate **longer transit times, limited trucking capacity, equipment shortages, changes to container return locations, and possible import delays** during this period.
- **Export shipments:** Planning may be affected by tighter empty-container availability, trucking shortages, and changes to laden container return locations.
- **Import shipments:** Shipments routed through the Lat Kra bang area may experience significant delays.
- Please allow additional lead time and confirm the latest container release, pick-up, and return arrangements before each shipment.

Please contact your Sales representative and specific shipment solution.

We are closely monitoring the situation and working with our airline partners and carriers to identify alternative solutions and minimize shipment impact.

Sincerely Yours,

DHL Global Forwarding Thailand