Customer Advisory, September 28, 2026

DHL Thailand Flooding Situation Update

Dear Valued Customer,

Following our previous update regarding the flooding situation in Thailand, we would like to provide the latest operational status as of **28 September 2026**.

Air Freight

- Staff shortages at airport cargo terminals continue to impact cargo screening, tendering, and terminal acceptance.
- Truck availability remains constrained due to flooding, affecting pick-up and delivery services from some shipper locations.
- Thai Airways (TG) has implemented an embargo on both import and export cargo shipments until **2 October 2026** due to staffing constraints.

Ocean Freight

- **Laem Chabang Port, Lat Krabang ICD, and Bangkok River Port remain operational.**
- Rail transportation between Lat Krabang and Laem Chabang is temporarily suspended today and is expected to resume tomorrow.
- Truck transportation remains available, although transit times may be extended due to flooding and traffic congestion.
- No equipment shortages have been reported.

Customs Operations

The Thai government has announced public holidays for schools and civil service agencies on **28-29 September 2026**. Customs clearance activities may experience delays and require customs overtime support.

Current Impact

The primary impact remains on domestic transportation, particularly movements between **Lat Krabang and Laem Chabang**, while major ports and ICD facilities continue to operate normally. We are closely monitoring the situation and will provide further updates should conditions change significantly.

Should you have any questions regarding your shipments, please contact your DHL representative.

Best regards,

DHL Global Forwarding (Thailand) Ltd.