Dear Customer,

Following the dramatic developments in Israel, we would like to share several updates regarding shipments to and from Israel.

**Air Freight:**

Since the weekend, many airlines have suspended operations to Israel.

- **Carriers that are still flying at this time:** CAL Airlines, EL Al, British Airways, DHL Aviation, Air Europa, Ethiopian Airlines, Tarom (Narrow Body), Turkish Airlines, MNG Airlines (Cargo flights to IST and Turkish destinations). **Attention: Cargo acceptance restrictions may apply by carrier – please check locally at origin.**

- **Carriers that cancelled their flights at this stage:** United Airlines, Air Canada, Hainan Airlines, Delta Air Lines, Royal Jordanian, Iberia, SWISS, American Airlines, Etihad Airways, Air France, KLM, Air India, Lufthansa.

- **Carriers that are still without a decision:** Cathay Pacific (can take cargo with CAL Airlines via HKG), Silk Way Airlines (canceled Tuesday flight but Friday flight as scheduled at this time), Emirates (Embargo, there are ongoing flights but will not take any cargo), Korean Airline (flight tomorrow as scheduled, but they will stay at ground 2 hours. We are not sure how much cargo they will be able to load at this frame of time).

  **Please take note, that schedule can change with no prior notification. In addition we are evaluating charter flight options, we will keep you updated on the development.**

**Ocean Freight:**

- Haifa port is working normal, but does not accept empty containers at the moment.
- Ashdod port is working partially, multiple voyages are omitting Ashdod for security reasons.

Our team is tracing where the containers are being discharged.

Operations, customs clearance and trucking are currently still possible.

Unfortunately, the further development of the situation is unpredictable. We are doing our utmost to transport your cargo during these exceptionally difficult times and ask for your understanding in case of delays.

Should you need further information, please feel free to contact your local sales or customer service representative.

Thank you for your understanding.

Yours faithfully

DHL Global Forwarding Ocean Freight & Airfreight Team