



Date March 26<sup>th</sup>, 2024

Subject **Customer Advisory: Ocean Freight  
Port of Baltimore - Ship Accident Causing Bridge Collapse**

Dear Customer,

As you might be aware from the news already, the MV “Dali” a 10,000 TEU container vessel collided with the “Francis Scott Key Bridge” this early morning in the port of Baltimore. The accident resulted in severe damage to the structure and caused the bridge to collapse. The Baltimore City Fire Department called this a mass casualty event.

The disaster prevents vessels from accessing or leaving the port and at the current stage it has to be expected that the access will be blocked for several weeks.

Steamship lines are forced to omit the port and to discharge Baltimore bound containers which are already on the water in nearby ports. Our customer service representatives will work with you to re-route the containers to their final destination. Delays may occur, due to the diversions and the available terminal and rail capacity at the alternate locations.

For shipments that have not been loaded so far, we recommend rebooking them to an alternative service and/or port of destination.

We are monitoring the contingency plans released by the carriers and are working closely with the shipping lines to propose the best possible options for you.

As this is an event beyond control, additional costs on the account of the freight may occur and would need to be passed on accordingly. The shipments may be exposed to additional inland charges as well as demurrage, detention, and storage fees.

For specific inquiries or concerns related to your shipments, please reach out to your dedicated DHL Global Forwarding representative. We appreciate your continued partnership and trust in DHL as your logistics provider.

Kind regards  
DHL Global Forwarding