



Date August 7th, 2023

Subject **Customer Advisory Ocean Freight
Canada West Coast - New Labor Agreement Accepted**

Dear valued Customer,

We are pleased to advise that the members of the International Longshore and Warehouse Union Canada (ILWU Canada) voted in favor of the latest tentative agreement for a new four-year labor deal.

The agreement was already ratified from the site of the British Columbia Maritime Employers' Associations (BMEA).

After a long period of uncertainty the closure of the new contract should now put an end to the instable situation, but please bear in mind that following the 2-week-strike in the beginning of July it will still take some time until the backlog is fully cleared.

However, all services resumed and ports, terminals as well as the rail services seem to be well on track.

Please do not hesitate to reach out to your account manager or our customer service representatives in case you need any information on individual shipments.

Our team will do its utmost to serve all requirements as good as possible under the current circumstances.

Sincerely,
DHL Global Forwarding