



Date March 1, 2026

Subject **Customer Advisory: Current Situation and Transport Operations to and from Israel**

Dear valued Customer,

Due to the current security situation in Israel and the wider Middle East region, we would like to provide you with an update on the status of our transport operations and potential impacts on your shipments.

Air Freight

Israeli airspace is currently closed, and most foreign airlines have suspended their flights to Israel. At present, CAL is the only carrier that has received authorization from the Civil Aviation Authority of Israel (CAAI) to operate freighter services into Israel. These flights are expected to resume from Sunday evening, with frequencies subject to change depending on the security situation.

In parallel, our Air Freight team is working to obtain landing permits for own charter solutions from Europe to TLV. Further updates will be communicated as soon as new information becomes available.

Please also note that customs authorities and terminal warehouses in Israel are operating with limited staff, which may result in handling delays.

Additionally, Lufthansa Cargo and the Lufthansa Group have suspended flights to and from Tel Aviv, Beirut, Amman, Erbil, and Tehran until and including March 7. Until this date, the airspaces of Israel, Lebanon, Jordan, Iraq, and Iran are also being avoided. Flights to and from Dubai, Abu Dhabi, Riyadh, and Dammam are suspended until further notice.

Ocean Freight

Ocean freight operations to and from Israel are continuing as usual. The only exception applies to Dangerous Goods (DGR) shipments, where UN classification must be checked in advance and the relevant approvals obtained prior to shipment.

However, ongoing regional developments are impacting maritime operations more broadly. The closure of the Strait of Hormuz will lead to delays, as vessels are being rerouted. We are currently assessing the impact on expected transit times and will update you as soon as reliable estimates are available.

We are closely monitoring the situation and continuously assessing its impact on air and ocean freight operations. The safety of our employees remains our highest priority, and all teams are following applicable security and governmental guidelines.

To mitigate the effects of airspace and maritime disruptions, we have already implemented contingency measures, including alternative routings, multimodal solutions, and operational adjustments wherever possible. Despite these efforts, some shipments may experience delays or temporary suspensions until conditions allow for safe operations.



Customers with affected shipments will be informed through the usual service and account management channels.

Please be assured that we are working with the carriers to keep the impact on your transports as limited as possible, and we will keep you closely informed about any news.

We will continue to monitor this situation and provide further updates. Meanwhile, should you have any comments or questions, please contact your local DHL sales or customer service representative, as they will be able to assist you with any concerns.

Thank you for your understanding during this dynamic situation.

Sincerely

Your DHL Global Forwarding Team