



Date March 6, 2026

Subject **Customer Advisory: Israel & MEA – Updated Airfreight and Ocean Freight Operations**

Dear valued Customer,

We would like to provide you with the latest operational update for shipments to and from the Middle East region, including Israel. DHL Global Forwarding continues to closely monitor the evolving situation and remains fully committed to ensuring service continuity across all transport modes.

Our Business Continuity Solutions remain in place, offering alternative routings via key hubs and reliable onward connections to global destinations.

#### **Airfreight Update - Middle East & Gulf Region**

The following airlines have issued temporary flight suspensions across the Middle East and Gulf region, affecting destinations from Lebanon, Israel and Jordan to Saudi Arabia and the Gulf countries:

<b>Airline</b>	<b>Flight Suspensions / Operational Status</b>
AA	All flights to/from TLV and DXB are suspended until March 10
AC	All flights to/from TLV and DXB are suspended until March 23
AFKL	DXB, DWC, RUH, DMM, BEY, TLV - until further notice; bookings suspended until further notice
CV	Operations into Gulf Region suspended until further notice
CX	DWC/DXB suspended until March 14; RUH until March 10
DL	TLV suspended until further notice
EK	Getting close to full capacity again over the weekend, with passenger flights gradually reopening for booking.
ET	Operating to Gulf region with few exceptions (e.g., MCT)
EY	Started a new/adjusted FRT schedule, limited PAX, subject to change
IAG	AMM, AUH, DOH, DXB, BAH are suspended until March 7, TLV suspended until March 9
LH	DXB, AUH suspended until March 10, flights to TLV, BEY, DMM, AMM, ERB, THR until March 10-15
QR	Passenger flights operating outside the DOH hub; freighter operations expected to gradually resume from 11 March.
SV	All flights to AUH, DOH, DWC, DXB, KWI suspended until March 5
SQ	DXB, JED until March 7
TK	DOH, KWI, DXB, DWC, DMM, BAH until March 5; Iran, Iraq, Syria, Lebanon, Jordan until March 9
UA	All flights to/from TLV and DXB are suspended until March 7
WY	Operating selected flights to/from MCT; subject to short-term adjustments.

#### **Airfreight - Israel Routing Options**

In parallel to the regional suspensions, updated airfreight options for Israel remain available:

EL AL is expected to begin operating rescue flights for passengers only. At this stage, there is no approval from the Ministry of Defense to load cargo on these flights. In parallel, EL AL has started operating dedicated cargo flights from **Frankfurt (FRA)**, **Liège (LGG)**, and **Athens (ATH)**. Additionally, **DHLA is expected to commence operations on March 8.**

**Booking availability for current airfreight options:**

- **FRA** - Open for booking via the DHL Israel Team or through the respective stations.
- **ATH** - Open for booking via DGF Greece.
- **LGG** - Space available via DHL IL Consolidation.
- **HKG** - CAL will start operating direct flights beginning March 8.

**Current Airfreight Solutions Israel:**United States

- Direct **CAL** flights from **JFK**.
- Routing shipments to a European gateway and forwarding them via our established consol services.

Far East

- Routing shipments to a European gateway and forwarding on our consol services.
- Ongoing cooperation with **CAL** on additional solutions from **HKG**, including direct flights or routing via **LGG**.
- Shipments from China can be delivered to **CGO**, four weekly flights to **LGG**, and from there continued service to Israel on our consol.

Europe

- Operating consol services at the main gateways: **FRA / BRU / LON / BCN / MAD / ZRH / MIL / AMS**.
- Shipments from smaller countries can be moved to main European gateways - **FRA / BRU / AMS** - via DHL Freight and continue from there on our consol services.

**Ocean Freight Middle East Region & Israel**

Ports, warehouses and shipping line activities in **Cyprus, Israel, Lebanon, Jordan, Egypt, Oman and Jeddah (Saudi Arabia)** are operating. Surcharges and congestion are to be expected. New vessels cannot reach any ports in the **Persian Gulf** due to navigational restrictions in the **Strait of Hormuz** area. Ports in this area are showing initial signs of stabilization, with most major ports now operational again to vessels already inside those ports (**Jebel Ali, Kuwait, Saudi ports, Hamad and Umm Qasr**). **Bahrain** remains the main exception, where services continue to be suspended. As a result, operational status and cargo flows remain constrained despite many ports being technically open.

**LCL Shipments**

We continue to accept LCL bookings to impacted destinations for the time being. However, due to ongoing carrier restrictions and suspended services, cargo may need to remain at our Container Freight Stations (CFS) until services resume and booking acceptance reopens. A CFS storage fee will apply for any cargo stored in our facilities, which will be invoiced to the shipper at origin.

**Please note:**

- Dangerous Goods (DG) acceptance remains limited and requires individual confirmation.
- For customers facing space constraints, we offer temporary storage at selected European port CFS locations (e.g., Bremen, Antwerp).
- Some destinations continue to face routing or acceptance restrictions; we will inform you individually.



## Carrier Update

Carrier	Operational Status
MSC	Stopped Gulf bookings (Falcon); End of Voyage declared March 3; Diversions to safe ports. Main liners still accept bookings from Europe & Americas eastbound to Red Sea.
CMA CGM	Suspended bookings to/from BH, KW, IQ, QA, KSA (exc. JED/KAP) & AE (exc. KLF/FUJ); Reefer & DG not accepted; Suez Canal passage suspended; vessels rerouted via Cape of Good Hope; Clause 10 activated.
Maersk	Suspended to/from Gulf; Reefer/DG/special suspended; DG to/from Israel suspended; standalone services will not route via Suez Canal; routing via Cape only.
COSCO / ONE / YML	Bookings to/from Middle East suspended.
RCL	New bookings to ME/Gulf suspended.
SeaLead	Accepting bookings; continues routing via Bab al-Mandab as confirmed today.
All Carriers	Transit via Strait of Hormuz officially halted/suspended for security reasons; no bookings accepted to/from or via Gulf ports.

## Attacks on Vessels

Several vessels in or near the Middle East region have recently been affected by security-related incidents.

Based on currently available information, the following vessels have been reported as impacted:

- MKD Vyom
- Skylight
- Athe Nova
- Herkules Star
- Ocean Electra
- Unknown vessel (east of Fujairah)
- Safeen Prestige
- Iranian warship sunk off the Sri Lankan coast

## Port Dwell / Diversions

We are currently seeing increasing operational disruptions across several ports in the affected region. Key observations:

- Dwell times at impacted ports continue to rise.
- An increase in offloads and transshipments is expected and is being monitored closely.
- Several carriers have announced early terminations of voyages, port omissions or return routes.
- We are monitoring all diversions proactively and are coordinating handling options directly with customers.

Vessel	Carrier	New POD	Comment
CMA CGM Nevada	CMA CGM	Khor Fakkan	ETA March 4
CMA CGM Don Pasquale	CMA CGM	Khor Fakkan	ETA March 4
MSC Clorianda	MSC	Khor Fakkan	ETA March 16
MSC Ilenia	MSC	Sohar	ETA March 7
MSC Viola	MSC	Khor Fakkan	ETA March 6
Seaspan Ganges	Hapag	INPAV	ETA March 6
Heng Hui 5	CMA CGM	Fujairah	
MSC Milan	MSC	Khor Fakkan	ETA March 8
CIMONA	-	Khor Fakkan	ETA March 7
Seaspan Amazon	Hapag	TBA	TBA



Vessel	Carrier	New POD	Comment
APL Cairo 610S	Maersk	Khor Fakkan	ETA March 7
MSC Marina	MSC	Khor Fakkan	
X-Press Kailash	ONE	TBA	
Spil Citra	CMA CGM	Khalifa	ATA March 5
MSC Mariacristina	MSC	Khor Fakkan	ETA March 11
Northern Guard	-	Khor Fakkan	

### Solutions

Solutions with restricted capacity available both on imports and exports. On imports from Asia, solutions are mainly via gateway PODs Khor Fakkan and Sohar, and via Jeddah for shipments into the Middle East from Europe. On exports, similar options depending on final POD are available via the gateways of Khor Fakkan, Sohar and Jeddah.

Note: All these options are subject to the carrier's discretion of service continuity and the rules and regulations of the gateway country.

### Shipment Visibility & Service Updates

To help you stay informed during this dynamic situation, we recommend the following tools:

- myDHLi – Track your shipments, access documents, and receive real-time updates anytime. myDHLi provides full visibility on routing changes, delays, and status updates.
- For the latest verified updates on the broader situation, please refer to the dedicated information section on our [DHL Global Forwarding website](#), where we publish daily summaries and relevant advisories.

### Our Commitment

DHL remains fully committed to supporting your logistics needs and ensuring continuity throughout this period. We will continue to monitor the situation closely and provide further updates as required.

If you have any questions or need support with routings, capacity, or individual shipments, please reach out to your local DHL Global Forwarding team.

Thank you for your understanding and continued partnership during this period.

Sincerely,

**Your DHL Global Forwarding Team**