

# TAKING YOUR FREIGHT TO NEW HEIGHTS

DHL AIR FREIGHT

DHL Global Forwarding - Excellence. Simply delivered.

The DHL logo is displayed in red on a yellow background bar at the bottom of the page. It features the letters 'DHL' in a bold, italicized font, with three horizontal lines on either side.

## ADDING VALUE

# WHY THE WORLD DEPENDS ON AIR FREIGHT

What is the value of air freight? The short answer: a lot! Over 57.8 million metric tons of cargo worth \$6.8 trillion travel by air each year, representing more than 35% of global trade by value. According to the International Air Transport Association, countries that improve air cargo connectivity by 1% can see a 6% increase in trade.

Companies that need to ship special items (pharmaceuticals, high-demand tech, and temperature-sensitive perishables) value the speed, agility, and careful handling of air transport. Aviation is mission-critical to emergency relief efforts after a humanitarian disaster. And it can become the lifeline for an entire world in crisis. During the pandemic, air freight was often the only viable option for lifesaving vaccines and personal protective

equipment, not to mention online purchases, which skyrocketed while people sheltered at home.

The list goes on and on. Airmail plays an essential role in the on-time delivery of the 300+ billion letters and 7+ billion parcels sent annually. Air travel even offers the most humane and expedient long-distance transport conditions for live animals, which represent 2% of special air cargo worldwide.

**IN SHORT: AIR FREIGHT HELPS FUEL THE GLOBAL ECONOMY.**



FACTS AND FIGURES

# THE REAL VALUE OF AIR FREIGHT

**\$6.8 TRILLION**

value of cargo travelling  
by air each year

**35%**

of global trade  
by value

**68 MILLION**

people have jobs supported  
by the aviation industry

**7+ BILLION**

parcels delivered annually

**54%**

of special air cargo  
was perishable in 2021

**80%**

of cross-border ecommerce

## THE PILOT'S VIEW

# WE UNDERSTAND THE CHALLENGES YOU FACE

At ground level, air freight seems straightforward. A plane is a plane, right? Load. Take off. Land. Repeat. Just like anyone can book a flight home for the holidays, any freight forwarder can book space in an aircraft cargo hold. But not every logistics provider can pick up your product, provide warehousing services and cargo insurance, handle customs clearance, and deliver to the final destination – all while offering end-to-end visibility and solutions that minimize carbon emissions.





## We know your needs go well beyond speed

### 1. RELIABILITY

Shippers often choose air freight when saving time is the highest priority. But what good is a fast service that's not reliable? Precious cargo like pharmaceuticals or computer chips must always arrive on time. And customers need to know where and in what condition their goods are during each leg of the journey. That takes visibility and capability – monitoring and managing every step, including compliant customs procedures. As a licensed customs broker with over 6,000 air freight specialists, we offer complete service reliability.

### 2. NETWORK

To manufacture a single tennis ball, the necessary materials might travel over 50,000 miles from 14 countries. Today's global economy benefits from a massive air transport web stretching across 60,000 trade lanes and 3,000+ airports. International brands can tap into this worldwide network to serve any region and all sectors. With air freight offices in over 100 countries, we offer unmatched geographical reach and expertise. Moreover, we can leverage DHL Group's other business units, like DHL Express and DHL Supply Chain, to provide customized solutions for any logistics need.

### 3. AGILITY

In these volatile times, business leaders are making resilience a top priority. The disruptions caused by geo-political tensions, catastrophic weather events, and other crises have forced a global shift toward multisourcing, nearshoring, and friendshoring. As a result, expectations are high, and agile supply chains that can adapt at a moment's notice are a must. We provide highly flexible solutions for efficient planning that best suits the requirements while allowing for real-time adjustments in the face of changing circumstances.

### 4. COST OPTIMIZATION

Getting things where they need to be on time is vital to the ongoing success of any business. But striking the right balance between speed and cost is equally critical. Flight frequencies and routing become crucial components for tipping the scale one way or the other. Strong partnerships with carefully selected carriers across our global network allow us to build better consoles and optimize routing and transit times within the requested parameters.

### 5. TECHNOLOGY

Supply chain resilience starts with visibility. With an

end-to-end, 360-degree view of the logistics process, shippers can monitor goods in transit, reroute in real time, and make data-driven decisions. Technology holds the key that turns a supply chain from reactive to proactive. And the latest supply chain tools are changing the game. Our state-of-the-art myDHLi platform is your portal to digital logistics – combining technology and logistics expertise for full visibility and control over shipments alongside tools to share information with colleagues, customers, and suppliers.

### 6. SUSTAINABILITY

The benefits of global trade come at a high price. The environmental impact of international logistics is significant, and air transport is the most emission intense mode of transport. Thankfully, attitudes are changing, and more shippers are embracing sustainable logistics and the shared goal of a greener future. We're working with partners across the aviation value chain to scale up the availability and usage of sustainable aviation fuel (SAF). And we're helping our customers access the SAF market, allowing them to avoid the carbon emissions associated with their air freight shipments, through a facilitated fuel switch.

## WHY CHOOSE US

# THIS ISN'T OUR FIRST FLIGHT

DHL Global Forwarding is the world's leading freight forwarder, with the highly specialized expertise that comes from operating a global network and collaborating with thousands of customers, carriers, and other industry stakeholders worldwide. As the industry leader, we are uniquely positioned to tackle your air freight requirements and make your logistics greener – no matter where or in which sector you do business.

Our extensive experience and expertise in air freight logistics helps us to turn each challenge into a new opportunity – whether we're transporting lifesaving vaccines to fight a pandemic, carrying rescued lions and tigers to a safe sanctuary, delivering delicate props for Hollywood film productions, moving racing cars to the next circuit, or transporting the everyday parts and products needed to keep economies going.

## DHL Air Freight – a bird's eye view

**100+**  
Countries

**6,000+**  
Air freight specialists

**1.9 MILLION**  
Air Freight export tons  
transported annually<sup>1</sup>

**8,000**  
Country pair trade lanes

**40+**  
Weekly StarBroker flights

**4,000+**  
Dedicated  
local customs experts

## WHY CHOOSE US

# A MESSAGE FROM THE FLIGHT DECK

At DHL Global Forwarding, we're always ready for takeoff – standing by with a unique air freight operation perfectly tuned to deliver fast, reliable, efficient, and sustainable solutions.

### Trusted Network

We get your cargo where it needs to be – on time, every time. Working with carefully selected carriers and managing schedules on all the world's major routes, we help you plan confidently and deliver on your promises.

### Expert Partners

With hundreds of offices worldwide, we give you critical local knowledge and support. We have dedicated airport-based DHL staff on hand to ensure the safe and reliable handling of your air freight cargo.

### Smooth Customs

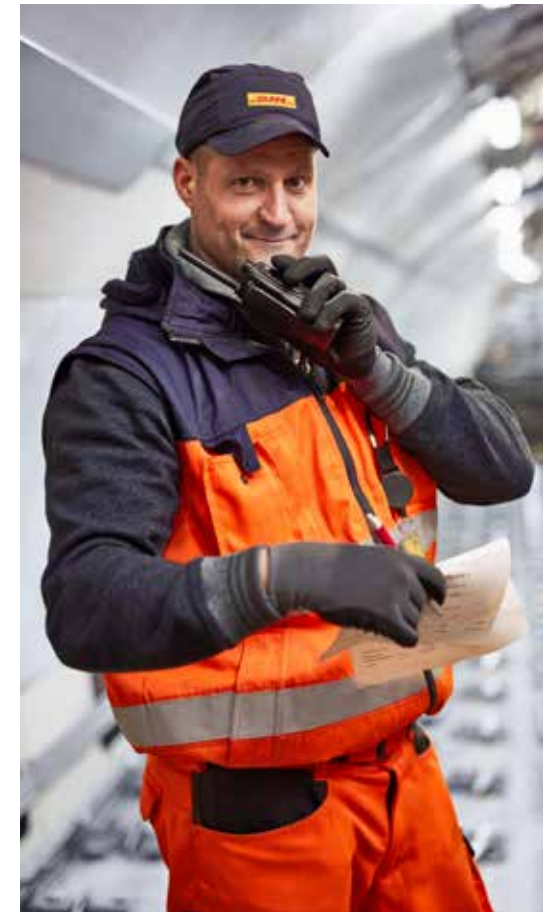
We reduce the complexity of global trade by helping clear your goods through customs wherever you do business. With our global network of customs experts, we combine extensive local customs experience in over 100 countries with a truly global approach to quality and transparency that facilitates smooth and compliant processing.

### Sustainable Logistics

We help you minimize emissions while increasing the efficiency of your logistics operations. With strategic network planning and access to SAF, we can optimize routes and reduce your carbon footprint while meeting your speed-to-market requirements.

### Flexible Solutions

As the world's leading logistics provider with expertise in express and supply chain solutions, we leverage our Group's global capabilities to drastically reduce transit and customs clearance times and provide agile, multimodal options to balance cost and speed and prepare for unexpected disruptions.



## AIR FREIGHT PRODUCT PORTFOLIO

# THE SPEED YOU NEED AND SO MUCH MORE



### STANDARD AIR FREIGHT SOLUTIONS

#### DHL AIR SAME DAY

For the most urgent, high-priority deliveries – both domestic and international – DHL Air SameDay offers immediate collection, continuous monitoring, and door-to-door delivery of your mission-critical shipments.

#### DHL AIR PRIORITY

For rapid door-to-door freight forwarding, DHL Air Priority is ideal for time-sensitive freight. It provides expedited shipment clearance and handling at origin and destination.

#### DHL AIR ECONOMY

When you want just the right balance between transit time and cost, DHL Air Economy is your reliable choice, utilizing the most economical routing and carrier selection to ensure cost efficiency without sacrificing customer service.

#### DHL AIR TAILORED LIFT

For oversized, special cargo, DGF and all classes of shipments for part or full charter, DHL Air Tailored Lift provides access to our qualified charter experts to tailor services precisely to your special handling needs.



### PHARMA & TEMPERATURE-CONTROLLED SOLUTIONS

#### DHL AIR CONTROLNET

For pharmaceuticals and other non-temperature-controlled air shipments, DHL Air Controlnet offers end-to-end GxP compliance, full visibility, and the support of our certified life science specialists.

#### DHL AIR THERMONET

Explicitly designed for temperature-sensitive life sciences items, Air Thermonet is our efficient, GxP-compliant solution meeting global standards for temperature-controlled air freight shipments. It also provides full visibility and 24/7 monitoring and intervention while your products move through the supply chain.

#### DHL LIFECONEX

For expedited, temperature-controlled air freight solutions tailored to your needs, DHL LifeConEx combines the capabilities of our Air Controlnet and Air Thermonet solutions and customizes them for your unique requirements.





# CH MORE



## MULTIMODAL & INDUSTRY SOLUTIONS

### DHL SEAIR

Seamlessly combining the speed of air freight with the cost of ocean freight, DHL SeAir is an innovative, multimodal solution that provides unparalleled efficiency, flexibility, and sustainability to your supply chain. With coverage on all major routes from Asia to Europe, the Middle East, Africa, and the Americas, our global network and hub in Dubai deliver the perfect balance of speed and affordability.

### DHL AIRFREIGHT PLUS

Offering door-to-door deliveries on a fixed scheduled departure, quoted at a simple all-inclusive rate, DHL AirFreightPlus makes intra-European transport easy. It's the right solution for cargo of all weights and sizes, including dangerous goods like lithium batteries. Utilizing our own aviation ensures your shipments get on the next available flight out.

### DHL CROSS-BORDER E-COMMERCE

Combining our leading intercontinental transportation capabilities with end-to-end visibility, state-of-the-art IT solutions, and a broad network of last-mile delivery partners, we offer seamless door-to-door logistics services for B2B and B2C e-commerce businesses.

### DHL AEROSPACE & AVIATION SOLUTIONS

To meet the special handling requirements and time sensitivity of the aerospace industry, DHL Air Aerospace leverages our sector expertise to offer end-to-end services for all types of cargo. It combines our right-flight optimization capabilities and offers four services: Routine, Critical, AOG and Engine Solutions.

### DHL CARGO INSURANCE

DHL Global Forwarding can arrange cargo insurance to cover up to the full value of your freight against loss or damage from any external cause – covering the gap between standard liability and the full value of your goods.



DHL Air Freight Solutions | Taking your freight to new heights

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DHL  
TIGERS IN TRANSIT

DHL STARBROKER

# OUR IN-HOUSE CARRIER, YOUR EXTERNAL ENABLER

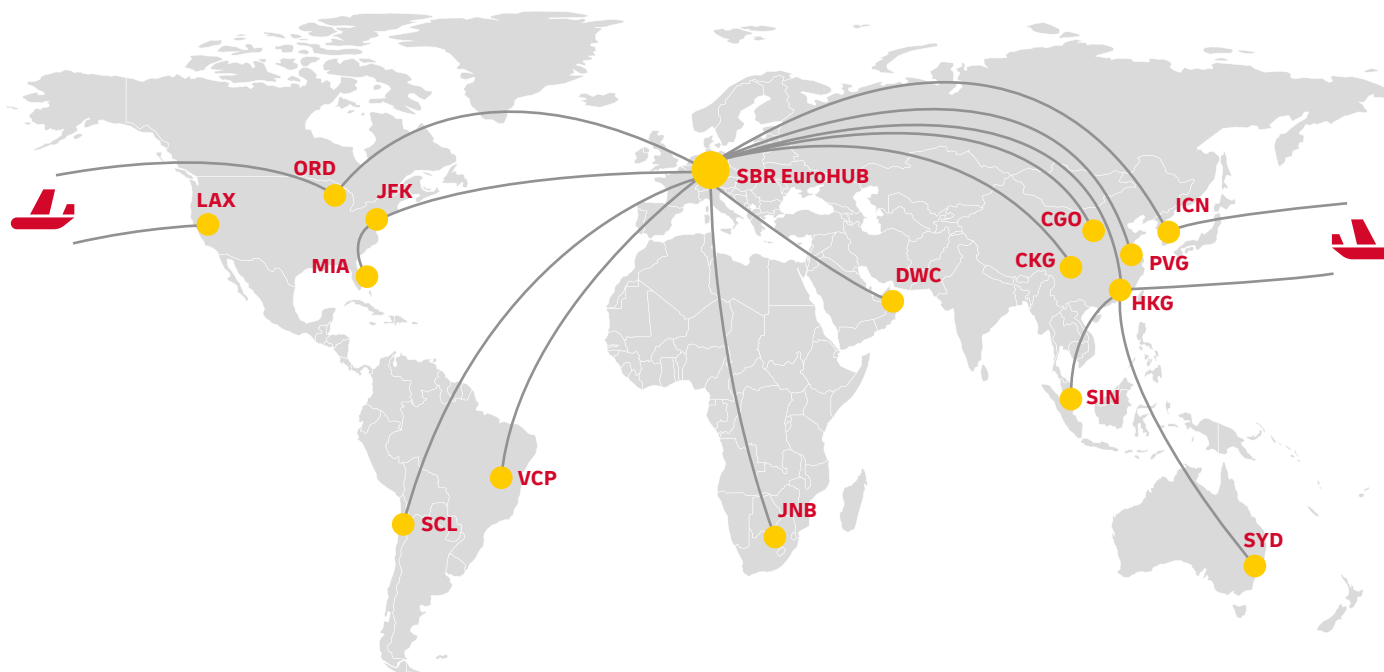
Just how much value can be added by creatively bundling resources? Launched in 2003 to provide tailor-made solutions on dedicated trade lanes, StarBroker is our internal capacity solutions provider network operating globally to provide our customers with guaranteed capacity on specific routes even in highly volatile markets with limited capacity.





Through long-term block space agreements, scheduled dedicated own controlled flights and worldwide charter services, StarBroker proactively secures network capacity, in order to respond to all market conditions. With StarBroker, we can insource all charter and hand-carry services, provide strategic support for penetrating new markets, tailor multimodal solutions, and act as a gateway to connect trade lanes with limited capacity around the world. We also offer dedicated capacity solutions for specific industries, such as pharmaceutical, high-tech, and semiconductor.

**StarBroker is your vehicle for driving innovative solutions to tackle capacity challenges.**



TIME FOR TAKEOFF

# LET'S TAKE YOUR AIR FREIGHT TO NEW HEIGHTS

Partnering with DHL Global Forwarding means joining the world's leading logistics player and making the most of our global network and experience. So come on board, and let's take your freight to new heights. Contact us today!

**Contact us today!**

> Get a quote for your shipment  
or visit us at > [dhl.com](https://www.dhl.com)

