

# DHL INDUSTRIAL PROJECTS **SUBCONTRACTOR MANAGEMENT PROGRAMME**

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**Nikola Hagleitner**  
CEO Industrial Projects

Safety and Compliance are at the heart of everything we do. That's why we've developed our Zero Harm and Zero Tolerance policies. Zero Harm ensures we are all focused on keeping people and places safe – wherever we may be working. Zero Tolerance empowers our teams with the assurance that all our subcontractors have been verified as compliant against all relevant regulations.

Our Subcontractor Management Programme is the embodiment of both of these guiding principles. I look forward to welcoming you on board.

A handwritten signature in black ink that reads "Nikola Hagleitner".



## OVERVIEW

Compliance and HSE standards are key for everything that we do. This applies not only to our internal processes, but also extends to our wider business partners. To make sure that our subcontractors are aligned to these standards, we need a high level of transparency on their management systems and policies.

We've partnered with Achilles, one of the world's largest service providers of global supply chain risk management solutions, to run our global registration programme. Called the DHLIP Subcontractor Management Programme, it supports high-performing and risk-reduced delivery of our services.

## BENEFITS TO YOU

- Demonstrate alignment to Compliance, HSE and Corporate Social Responsibility regulations
- Showcase your capabilities to all Achilles Services Community member organisations
- Automatic data expiry alerts help you maintain current information
- Third party evaluation of your company information, including data validation checks
- Single, central point of access to your company information for all buyers in the Services Community
- Easy, secure, online, 24/7 access to your information

# THE PROCESS

Registering with Achilles for the DHLIP Subcontractor Management Programme consists of 3 potential stages. On application, you will be asked to register at the stage that is relevant to the products or services you provide.

## STAGE 1: BASIC REGISTRATION

This is a short online questionnaire, requiring basic information about your company and the products or services that you provide. Information published at Stage 1 is visible only to DHL Industrial Projects. There is no charge to subcontractors for registering at this level.

## STAGE 2: SERVICES COMMUNITY REGISTRATION

This is a detailed online questionnaire, which requires in-depth information on the products or services you provide, and your business systems or policies, such as Health & Safety, Environmental, Financial Information, Insurances etc. Information published at this level is visible to all buying organisations in the Achilles Services Community. There is an annual charge for registering at this level. See [www.achilles.com/community/services](http://www.achilles.com/community/services) for details.

## STAGE 3: MANAGEMENT SYSTEMS AUDIT

If required, Management System Audits will be conducted to further verify the information provided in the Stage 2 (Community) Registration. You will be advised if these are needed, and if there is a fee.

# CONTACT INFORMATION

Achilles Global Support available: [www.achilles.com/location-search](http://www.achilles.com/location-search)

Achilles Services Community email: [services@achilles.com](mailto:services@achilles.com)

Subcontractor information: [logistics.dhl/our-divisions/global-forwarding/solutions/integrated-solutions.html](http://logistics.dhl/our-divisions/global-forwarding/solutions/integrated-solutions.html)

Website: [www.achilles.com/community/services](http://www.achilles.com/community/services)

Subcontractor login for Achilles Services Community: <https://one.achilles.com/>

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