

DHL SAMEDAY JETLINE

GLOBAL REACH IN THE FASTEST TIME

Companies across the world face significant financial and customer repercussions during business downtime. When a production line breaks down, when a spare part is needed to complete an order, when Force Majeure requires an alternative solution, every minute counts.

With DHL SameDay Jetline we can help you reduce and eliminate business downtime. From Next-flight-out to Charter Services and Onboard Courier, we can deliver your parts or paperwork wherever they are needed, no matter how remote the location.



SOLUTIONS THAT CAN REDUCE YOUR BUSINESS DOWNTIME

PRODUCT

DHL SameDay Jetline Unaccompanied shipment

Direct flights* worldwide using the first available flight.

EXAMPLE SITUATION

No matter what the distance, DHL SameDay Jetline reaches all parts of the globe in the shortest possible time with its next-flight-out approach. We have access to commercial flights and DHL's own network flights, and dedicated vehicles to deliver to and collect from each airport.

MEETING YOUR NEEDS

- Next-flight-out service to more than 200 countries and territories
- Door-to-door 24/7/365 service
- One transparent door-to-door price
- Proactive tracking and monitoring from pick up through to delivery
- Online, real-time tracking
- Pick up within 60 minutes** of order
- Customs clearance/document preparation
- Dangerous Goods & Temperature-Controlled Handling
- Extended white glove service
- A dedicated courier who personally accompanies your shipment from collection to delivery, regardless of the delivery method
- Available full charters, including helicopters and private jets if needed
- Oversized, overweight shipments, anywhere in the world

DHL SameDay Jetline Personally accompanied shipment

Delivery by air: helicopter, private jet, charter or commercial flight.

When you need the highest protection for your high-value emergency shipment, choose our accompanied 'secure' option. We will provide you a charter service, by plane or even helicopter. For smaller shipments, a dedicated onboard courier keeps your package secure from the moment it is picked up, through to its delivery to the specific person you nominate at destination.

*Subject to destination being served by a direct flight ** Excludes out of gauge shipments and remote locations



DHL SameDay Jetline is our fastest emergency air solution between country origin and destination. For those shipments that need the highest level of security, select our accompanied 'secure' service and we'll provide a charter service, or for smaller shipments, a dedicated onboard courier.

For both accompanied and unaccompanied requirements our specialist teams will coordinate the pick up, transport, delivery and tracking of your shipment. Each movement is tailored specifically to your needs and proactively monitored from origin to destination.

OUR FEATURE

YOUR ADVANTAGE

HOW YOU BENEFIT

Next-flight-out

Achieve the fastest possible arrival based upon airline schedules, dedicated courier for pick up and delivery and no consolidation

Fastest possible end-to-end delivery

Accompanied air transportation

High-value goods are accompanied by a dedicated courier from collection through to delivery

Highest level of security and protection achieved

Shipment transportation by helicopter, small jet, charter or an onboard courier in a passenger seat

Flexibility in commercial uplift to suit your shipment's size or urgency

Peace of mind that your shipment receives the highest level of safety and security

24/7/365 Customer Service

Immediate response to your needs and continuity of your supply chain

Minimize the impact the emergency can cause

Pick up within 60 minutes** of booking

No time wasted waiting for a scheduled delivery

Your shipment moves as soon as it's ready

Proactive tracking and monitoring

Door-to-door monitoring and management of your shipment

Specialists proactively monitor your shipment against milestone exceptions

Simple all inclusive rate

Quoting made easy, one price for end-to-end shipping. A separate charge for customs clearance and airline security

You have greater control of your logistics costs

Online, real-time tracking

Shipment visibility at your fingertips

Know where your shipment is at all times

Holiday or weekend pick up as standard

Supply chain continuity each and every day

Rapid resolution of emergency situations all year round

**Excludes out of gauge shipments and remote locations

For more information please contact your local sales representative or visit us at www.dhlsameday.com