



CASE STUDY

A REWARDING CAREER IN A STRUCTURED ORGANIZATION

As the world's leading logistics company, DHL offers a wide range of interesting job challenges and opportunities in its different divisions around the globe.

That diversity of challenges is reflected at DHL Supply Chain, where customers include many of the world's top brands and biggest corporations. Developing tailored and innovative supply chain solutions that can meet the demands and challenges of them all is what makes its people such an admired and highly valued team.

INDUSTRY CHALLENGE

The supply chain sector, though, is facing a talent shortage. Significant increases in demand, combined with an ageing workforce and the need for new skills, mean that what was once simply a gap is now becoming a crisis.

One of many ways in which DHL Supply Chain is working to tackle that shortage is through signing the Armed Forces Covenant, demonstrating its commitment to those who have served as Regulars or Reservists in the Armed Forces.

Since its core values are closely aligned to those of HM Forces, DHL Supply Chain will actively seek to find the right position for the right person.

INDUSTRY CHALLENGE:

- Increased demand for talent
- Ageing workforce
- Need for new skills

DHL SUPPLY CHAIN SOLUTION:

- Signing of Armed Forces Covenant demonstrates commitment to Regulars and Reservists
- Actively finding right position for right person

BENEFITS:

- Close alignment of core values between Armed Forces and DHL Supply Chain
- Structured organization
- Opportunity to learn new skills

DHL SUPPLY CHAIN SOLUTION

One such person is Chris Bingley.

Following six years in the Royal Regiment of Artillery, observing and locating the enemy, Chris decided it was time to settle down, start a family and spend more time with those he loved.

During his various postings with the army he had served in warzones such as Iraq and travelled across the globe.

But despite enjoying his time in service, he realized that the military wouldn't enable him to have the flexibility he wanted in his personal life and so he decided to leave and pursue a civilian career.

Chris wanted to work with another large and structured organisation and so, following advice from a friend, he began to look at a career in the logistics industry. It was then that Chris turned to DHL, first as an agency driver and then as a full time employee.

Since starting as a driver's mate in 2006, Chris has held a number of roles within the business. As an ambitious team member, he has progressed quickly, taking on additional training and responsibilities whenever the opportunities have arisen.



BENEFITS

Chris suggests a number of similarities between his role at DHL and his time in the military, such as the respect employees give each other. He also believes that the understanding of world geography and the driving skills he gained whilst in service have supported him on his career path at DHL.

Amongst other things, he has gained his CPC driver qualification, taken part in DHL's TACS programmes and completed a manual-handling course whilst working at DHL.

Today, Chris is a Transport FLM, managing a large team and the drivers who keep the business moving. He works on the early shift and oversees the delivery of loads to their final destination as well as managing any issues and compliance tasks that arise throughout the day.

"I would absolutely recommend DHL to others, in particular other ex-service people," Chris says. "Like any job there are challenges but I get on well with the team I work with and have been able to keep progressing to fulfil my ambitions in the ten years I've been here. My managers have always recognized the impact I make and have supported me through my career."

QUOTE

"At DHL you truly get out what you put in. When I left the military I was intent on a career in the police force, but since joining DHL I can honestly say that I've never looked back.

There have been huge opportunities available to me and I've been able to balance my personal life with having a rewarding career, which is what I really wanted."

Chris Bingley
Transport FLM, DHL Supply Chain

FOR FURTHER INFORMATION

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