

# INTEGRATED SOLUTIONS SERVICE LOGISTICS



Market dynamics such as changing consumer purchasing behavior, regulatory reforms, trade patterns and environmental concerns add complexity to supply chains. You need to make sure that you can keep your customers moving in a constantly changing world.

As your Service Logistics partner, DHL can ensure that you increase supply chain flexibility in order to meet critical operational demands and deliver the right product to the right place at the right time.

## INCREASE SUPPLY CHAIN FLEXIBILITY TO MEET CRITICAL OPERATIONAL DEMANDS

- **Network design:** Our logistics specialists analyze your network flow and processes to create strategic and tailored supply chain designs. This enables you to implement efficient and scalable service part networks.
- **Warehousing capacity:** We work with you to map stocking locations close to the point of demand.

By putting stock closer to where your customers are located you can improve your fulfillment, repair and return promise.

- **Integrated solution:** Our capabilities go beyond traditional warehouse and transport execution. You will gain value from our strategic and tactical solutions across distribution, emergency orders, return logistics and repairs.
- **Flexible delivery options:** We operate a global network of transport modes customizing transportation across the value chain. Whether we manage your carriers, create a dedicated fleet, or combine the two you can be confident about making that critical spare part delivery.

## INCREASE VISIBILITY TO EFFECTIVELY MANAGE A COMPLEX NETWORK OF SERVICE PROVIDERS

- **Reduce complexity:** We can simplify your supply chain complexity with our secure web based system which provides a single point of access to multiple supply chain tools, providers and data.
- **Fulfill inventory needs:** We structure people, processes, systems and technology to provide visibility and control across all the entire supply chain allowing you to distribute parts and fulfil inventory needs.
- **Warehousing and transportation synergies:** As a global logistics provider we are able to coordinate both warehousing and transportation capabilities ensuring the right levels of inventory are kept at the right locations and you have flexible delivery options to replenish just in time.
- **Industry compliance:** With our global reach and knowledge across different industries we are best placed to support you with understanding new and changing regulatory compliance. We aim to keep you resilient to this risk.

## INDUSTRY EXPERTISE



### Engineering and Manufacturing (Aviation and aerospace)

Keeping manufacturer's production assets

available is more important than ever. The supply chain for the repair and maintenance activities plays a crucial role in meeting engineering and manufacturing business objectives – ensuring the right part arrives at the right location at the right time, in order to minimize downtime, which can result in substantial revenue loss and negative customer experience.

By mapping strategic stock locations close to point of demand and offering a wide choice of transport modes and lead times you can feel reassured that mission critical deliveries with full visibility will restore service as soon as possible.



### Indirect Materials Management (MRO)

Ensure maximum productivity by efficiently managing the supply of materials and parts for the maintenance, repair and operations (MRO) of your

production plants and field site operations. We will help accurately forecast, monitor and procure your spares inventory – keeping equipment and production running, and preventing costly delays.

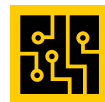
Our efficient, reliable Supply Chain IT systems and operational processes help you achieve accuracy and consistency, so the correct product arrives on time. The result: lower operating cost and no asset management issues.



### Life Sciences and Healthcare (Medical Devices)

The medical device supply chain used to be a simple way for manufacturers to ensure product availability 'at any cost'. This has changed as companies look to their supply chains to help them find the right balance between cost and availability. With our expertise we can help you:

- Create a more cost-effective field inventory solution
- Achieve a competitive advantage in how you serve hospitals
- Deliver a more patient-centric supply chain



### Technology

Technology customers have to meet the complex challenges of managing an effective aftermarket program that integrates services such as spare parts delivery, on-site and return-to-base repairs, returns, exchanges and recycling.

We provide a one-stop shop for all services including distribution, emergency orders, returns logistics and repairs with full inventory visibility and control of assets in the field. This allows you to streamline your service providers and effectively manage and control performance.

## FOR FURTHER INFORMATION

Contact our supply chain experts [here](#) >

Or visit our [website](#) >

