



DHL Supply Chain

At a glance

We are the **leading contract logistics player**, simplifying supply chains for forward-thinking businesses.

DHL Supply Chain – Excellence. Simply delivered.



Supply chain complexity for our customers is rising fast and we are ready to support you and shape the future of contract logistics.

By placing your trust in the world's largest logistics company, you benefit from its financial stability, massive resources and buying power, investment in supply chain technology and sustainability.

Understanding, predicting and responding effectively to the trends and challenges facing your industry sector is vital to the success of your business. The megatrends shaping today's supply chains and driving increasing complexity for our customers are:

- Navigating global trade
- Addressing climate change
- Benefiting from digitalization
- Strengthening e-commerce
- Responding to an evolving workforce

Our logistics experts can help you develop strategies to address your business challenges, and provide you with speed-to-market, resilience, visibility and control.

Wherever you need to operate, DHL will be there to provide local – but globally consistent – cost-efficient, high-quality, innovative, sustainable supply chain



~181,900 average full-time employees



Operations in **50+** countries



~3,560 locations¹ – all major cities covered



42.8 million sq.m. warehousing and operational space¹



94% of sites touched by digitalization



~68 Net Promoter Score (NPS) continuously measured

¹ Includes DHL and customer owned and leased facilities.
All figures are correct as of December 2025

A highly trusted company

Trust, transparency and compliance are integral to our business and our customers' businesses. A robust Environment, Social and Governance (ESG) strategy underpins our license to operate and is the foundation of integrity and business practices to protect our customers' brand reputation.

A great company to work for all

Ensuring outstanding and sustainable operations requires the best people. That's why we continuously strive to provide a safe, inclusive and purpose-driven workplace rooted in our guiding principles of Respect and Results – values that form the foundation of everything we do.

Digital transformation

Our priority is to keep our customers at the forefront of their industry and digital transformation plays a crucial role in our strategy, which is why we are investing in initiatives designed to enhance customer and employee experience and improve operational performance.

Clean operations for climate protection

Advance your supply chain operations with clean, green and safe solutions to help you achieve your environmental sustainability targets. We work together with you to design, implement and scale solutions to reduce our environmental impact.

DHL Supply Chain offers

- Globally standardized, efficient, flexible, sustainable and innovative **e-commerce fulfillment** services
- Trusted supply chain orchestration through our **Lead Logistics Partner** solution
- Competitive advantage with agile, flexible and **sustainable packaging** solutions
- Acquisition, building development ahead of need and design of **efficient and resilient facilities** that will revolutionize your supply chain
- Intelligent **transportation solutions** for competitive advantage
- Efficient, flexible, sustainable and innovative **warehouse solutions**
- **Service logistics** to maintain the functionality of products during their useful lifetime and beyond

For further information

Contact our supply chain experts [here](#) >
or visit our [website](#) >



We provide added-value to every customer ...

Cost efficiency

We provide optimized and integrated distribution networks that decrease our customers' cost.

Increased flexibility

We are the largest provider of individually tailored solutions, enabling customers to scale up fast and scale down when required.

... and this is how we do it

- Strong portfolio of solutions
- Automated and digitalized operations
- Leading sustainability capabilities

We solve Supply Chain complexity

Sustainability

We ensure our customers' supply chains are compliant with ESG standards and enable customers to meet their targets.

Resilience

We provide scale, capacity, visibility and processes to protect our customers from demand and supply shocks.

Increased speed

Our automated capabilities and operations excellence ensure fast processing of orders.