Increase the agility of your domestic distribution

Imagine a solution that can address your unique transportation challenges in a standardized way, whilst allowing you to closely track outbound goods on every route, from manufacturing plant to warehouses, and onward to final destinations.

A TRUSTED PARTNER

Our Outbound Transport Operations delivers your goods to point of storage, use or sale - using fixed, dynamic or scheduled routes, with real-time monitoring, through either subcontractors or our own fleet.

Maintain and improve current service levels to manufacturers and end users
All of your scheduled deliveries include real-time track and trace so you can use the data to inform your end users and maintain end-to-end visibility of all shipments.

Optimize mode selection for continuous movement
Reduce less than truck loads and your environmental impact with strategic network planning, shipment consolidation and dedicated or shared networks. With us you can rely on continuous movement with centralized order processing and cost management.

Increase speed to market and/or end consumer
We work with you to design a solution that focuses on supply chain and transportation optimization to provide you with the right number of vehicles, journeys and optimized route planning to improve your speed to market and reduce the cost of your environmental footprint.

Work with data driven insights
Our IT systems can integrate with your IT systems and those of your chosen carriers. That allows us to provide you with data management and analytics giving you the flexibility to accommodate capacity fluctuations and promotional surges.

DHL OUTBOUND TRANSPORT OPERATIONS SOLUTION CAPABILITIES

- Order management
- Network Planning
- Shipment consolidation
- Secondary transport
- Last mile delivery
- Scheduled delivery
- Dedicated services or shared
- Real-time track and trace
- Event management
- ePOD management
- Document control
- Performance management
- Data management and analytics
- Safety first culture
DHL OUTBOUND TRANSPORT OPERATIONS SERVICES

Our Outbound Transport Operations provides all types of secondary and last mile transport services across the supply chain:

<table>
<thead>
<tr>
<th>Service name</th>
<th>Definition</th>
<th>Service is specific to these sectors</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home Delivery</td>
<td>Delivery from production point, factory or pick-up location to someone’s place of residence.</td>
<td>Automotive/Consumer/LSH/Retail/Technology</td>
</tr>
<tr>
<td>Store Delivery</td>
<td>Delivery from warehouse or facility to retail, service or wholesale store.</td>
<td>Automotive/Consumer/LSH/Retail/Technology</td>
</tr>
<tr>
<td>Medical Delivery</td>
<td>Pharmaceutical secondary distribution to wholesalers, hospitals and pharmacies. Our medical delivery includes temperature control, and regulatory compliance.</td>
<td>Consumer/LSH/Retail</td>
</tr>
<tr>
<td>Full Truck Load (FTL)/Less Than Truck Load (LTL)</td>
<td>FTL: A largely transactional based operation to deliver complete truck loads in certain geographies, through own truck driver or independent truck owners. LTL: Flexible and cost efficient transport solutions for part loads through a scheduled trucking operation.</td>
<td>Automotive/Consumer/LSH/Retail/Technology</td>
</tr>
<tr>
<td>Cross docking</td>
<td>Moving cargo from one transport vehicle directly onto another, with minimal or no warehousing.</td>
<td>Automotive/Consumer/LSH/Retail/Technology</td>
</tr>
<tr>
<td>Technical distribution</td>
<td>Specialist final mile delivery of often fragile and high-value electronic goods.</td>
<td>Technology</td>
</tr>
<tr>
<td>Final Mile</td>
<td>Delivery to final destinations including office, residence, shopping center or hospital.</td>
<td>Automotive/Consumer/LSH/Retail/Technology</td>
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<tr>
<td>Aftermarket distribution</td>
<td>For the automotive industry this relates to the delivery of all vehicle parts, chemicals, equipment, and accessories, after the sale of the automobile by the original equipment manufacturer (OEM) to the consumer. For the technology sector this includes urgent same day deliveries to various end locations including pack stations or the trunks of customers’ cars.</td>
<td>Automotive/Technology</td>
</tr>
</tbody>
</table>

Flow of information

Flow of goods

Optimize total transport costs
Improve costs by strategically sourcing and procuring carriers at agreed rates. We are the leading procurer of sub-contract fleets worldwide, giving you all the benefits of an optimally planned network, along with significant economies of scale.

FOR FURTHER INFORMATION
Contact our supply chain experts here 🔄
dhl.com/supplychain

DHL Supply Chain – Excellence. Simply delivered.