

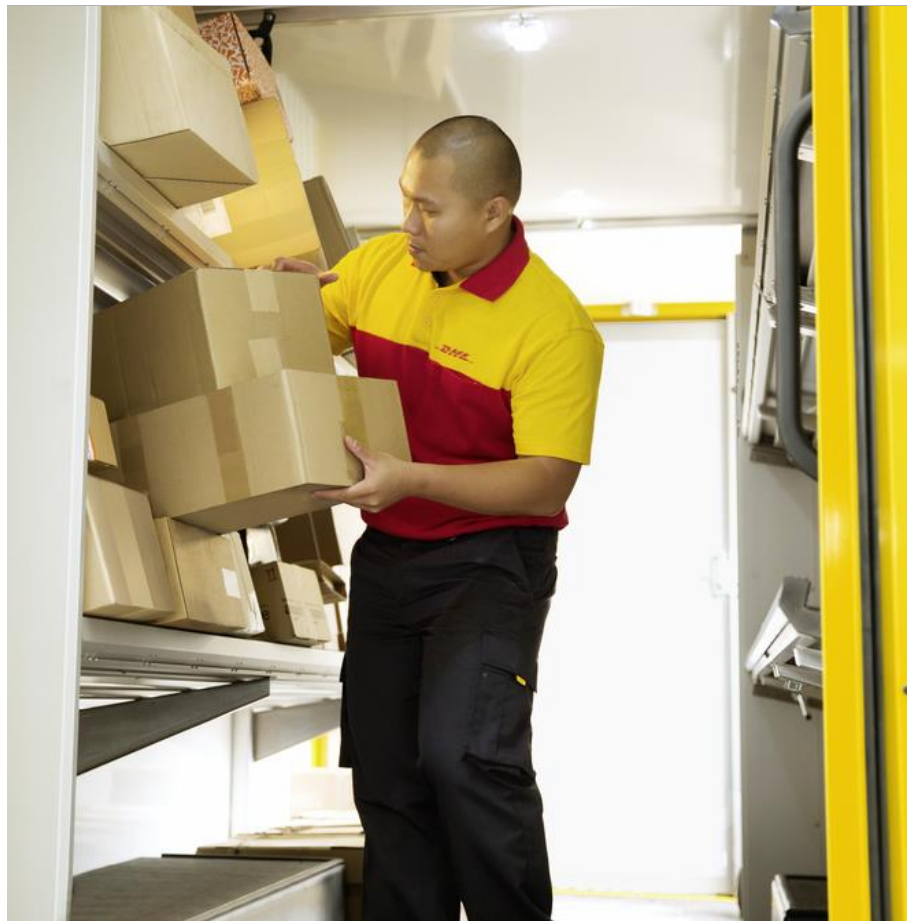
PARCEL INTERNATIONAL STANDARD FROM AUSTRALIA

Parcel International Standard takes care of your international shipments up to 20kg by utilizing cost efficient network routings and providing the necessary tracking visibility to key destinations.

To take full advantage of the globalized markets and the power of e-commerce, you need a logistics partner you can rely on. DHL eCommerce offers you a B2C service that is easy to use based on our extensive regional know-how and global infrastructure and network of postal partners.

ADVANTAGES

- Affordable shipping option for lower value items weighing up to 20kg
- Extensive reach through the postal network with worldwide coverage and DHL global network
- Pick up option for your added convenience¹
- One item label for all destinations
- Preparations of your items through our online Portal
- Origin dispatch confirmation status via our online Portal²
- Peace of mind in the event of shipment loss or damage with our Shipment Value Protection³ service
- End-to-end milestone tracking⁴ via our online Portal
- Customer Service contact to handle enquiries



WEIGHT & SIZE LIMITS

Length	Maximum 1500mm in length, width and height combined
Weight	Maximum 20 kg
Size	Greatest dimension may not exceed 1050mm



TARGET DELIVERY DAYS FROM AUSTRALIA*

Destination	Transit time	Destination	Transit time
Europe		Asia Pacific	
France	6 - 9	China	7 - 12
Germany	5 - 10	Hong Kong	5 - 7
Ireland	9 - 12	New Zealand	3 - 5
Italy	11 - 15	Singapore	5 - 7
Netherlands	6 - 9	Rest of Asia Pacific	6 - 10
Sweden	6 - 10	North America & Middle East	
United Kingdom	6 - 9	Canada	7 - 12
Rest of Europe	9 - 12	United States of America	7 - 10
		Middle East	10 - 18

Notes:

1. Pick-up is a value added service available for selected areas with minimum volume required.
 2. Subject to shipment data availability.
 3. Insurance: Shipment Value Protection is a value added service.
 4. Final delivery scan is available for selected destination countries.
- * Target delivery days quoted are in business days and exclude local public holidays. Target delivery days quoted are estimates based on historical performance and are subject to changes without prior notice. Any delay at the destination countries is beyond the control of DHL eCommerce. Delivery to areas outside major cities, or where your item is dutiable or held at customs may take longer.

CONTACT DETAILS

For more information, please contact your DHL account manager or contact us on 1800 688 280 or cs-ecom.au@dhl.com



DHL eCommerce – Excellence. Simply delivered.