







DHL Freight's day-definite, climate neutral, premium **Groupage** (LTL) service for general cargo, offering highly reliable connections across Europe and beyond.



Euroline International Euroline Domestic

ght's flexible, cost efficient and tailor- ect transport solutions for ional part and full loads (PTL + FTL), urope and beyond.	DHL Freight's flexible, cost efficient and tailor- made transport solutions for part and full loads (PTL + FTL), across the Benelux.
al cost	Additional cost
500Kg payable weight	* As of 5 pallets within Benelux
st	€ 55,00 per shipment * for windows <= 1 hour
st	€ 30,00 per shipment
able	Not available
able	Not available
st	On request
needs to be mentioned upfront	* Always needs to be mentioned upfront
st	€ 58,00 per stop
	* Within 50km, calculated by map & guide
able	Not available
st	€ 2,50 per pallet
st	On request
st	On request
st	On request
narge	Free of charge
per POD	€ 15,00 per POD
st	On request
st	On request
the goods value	0,30 % of the goods value
inimum of € 15,00	With a minimum of € 15,00
alue needs to be mentioned (invoice	* goods value needs to be mentioned (invoice
and the second second second	garant and a second product

value-added Service	Description	Additional cost	Additionat cost	Additionat cost	Additional Cost
		* Up to 2.500Kg payable weight	* Up to 2.500Kg payable weight	* Over 2.500Kg payable weight	* As of 5 pallets within Benelux
Time-window delivery or collection	Regular delivery or collection within an	On request	Not available	On request	€ 55.00 per shipment
, , , , , , , , , , , , , , , , , , , ,	agreed time-window				* for windows <= 1 hour
Booking or pre-advise by DT or in specific system	Advise and agreement of delivery day and	Monday - Friday :	Not available	On request	€ 30,00 per shipment
	time slot with consignee	€ 50,00 per shipment	-		
Pre-10 delivery	Delivery before 10h00 (morning) Coverage: European Road Freight Transit Time Calculator	Not available	€ 50,00 per shipment	Not available	Not available
Pre-12 delivery	Delivery before 12h00 (morning)	Not available	€ 25,00 per shipment	Not available	Not available
	Coverage: European Road Freight Transit Time Calculator				
Tail-lift delivery or collection	Delivery or collection with a truck provided	Free of charge	Free of charge	On request	On request
	with a tail-lift	* Always needs to be mentioned upfront			
Extra loading or delivery address	Extra cost for additional stops	Not available	Not available	On request	€ 58,00 per stop *Within 50km, calculated by map & guide
Fixed delivery day (FDD)	Shipments that DHL Freight holds on to for	€ 25,00 per shipment	Not available	Not available	Not available
* Not possible to combine with time windows	specific day delivery. Day can not be earlier	* Only non hazardous goods			
	than the minimum transit time + 1 day with				
	a max of 5 days deviation				
uropallet exchange	Available for limited countries (BE, NL, DE)	On request	Not available	On request	€ 2,50 per pallet
	Pallet exchange request can only go back				
	for a twelve month period from the date				
Stand trailer	of request. (with prior agreement of DHL) Positioning of stand-trailers at collection site	On request	On request	On request	On request
Stand trailer	allowing loading pre collection (trailer-swap)	On request	On request	On request	On request
Return service	Return to sender of undeliverable or	On request	On request	On request	On request
	refused shipments				
Pro-active shipment (delivery) status	(Delivery) status information via e-mail alert	On request	On request	On request	On request
Information of delivery (IOD)	Electronic version without signature will be	Free of charge	Free of charge	Free of charge	Free of charge
* Soft Copy	available on Active Tracing latest 72h after				
	delivery and available for maximum 6 months				
Proof of delivery (POD)	Hard copy with signature. No charge in case	€ 15,00 per POD			
* Hard Copy	of dispute concerning delivery or in case IOD not				
	available on Active Tracing 72h after delivery				
	and stored up to 6 Months Maximum.				
	Hard copy available within 5 days and stored				
Individual performance reports	up to 3 years minimum Tailor-made		On request		On request
		On request	On request	On request	On request
Third party billing	Tailor-made	On request	On request	On request	On request
Cargo Insurance	Securing the value of your shipments during	0,30 % of the goods value			
(No franchise applicable)	transport by insuring the goods	With a minimum of € 15,00			
	(see clause 16. in our terms & conditions)	* goods value needs to be mentioned (invoice	* goods value needs to be mentioned (invoice	* goods value needs to be mentioned (invoice	* goods value needs to be mentioned (invoice
	Consignments with a value > € 350.000,00,	amount) on your transport order			
	Maximum insurance amount of € 5.000.000 .	* Only non hazardous goods			
	can only be insured after agreement of DHL.	1			
Cash on delivery (COD), for shipments to:	Different maximum COD amount applies per	Not available	Not available	Not available	Not available
AT, BE, CH, CZ, ES, FR, IT, PT, SK, TR	country and per payment method (cash or Bank cheque)				
Delivery against documents (DAD)	Delivery will be effected only against receipt	On request	Not available	On request	On request
belivery against documents (DND)	of the documents specified by the party that	onrequest	rocuramore.	onrequest	Official
	places the transport order				
Intrastat	Monthly reporting of export shipments to	On request	On request	On request	On request
	national statistic offices				
Remote, inner city or restricted area transports	Transport towards restricted / remote areas or	On request	On request	On request	On request
	for which specific equipment is needed				
Secured Parking	Parking on DHL approved parking	On request	On request	On request	On request
Home Deliveries (B2C)	In the occasional event that a shipment is	€ 25,00 per shipment	Not available	On request	On request
	booked for delivery towards a private adress				
Home Deliveries (B2C)	In the occasional event that a shipment is	€ 55,00 per shipment	Not available	On request	On request
For all shipments with delivery terms 'DDP'	booked for delivery towards a private adress				
(Only applicable for CH)					
	-				

Customs Services * "Will only be charged if DHL Freight / Gerlach is the par		Applicable for all DHL Freight's services					
Value-added Service	Description	Additional cost					
Customs clearance in domestic country	Per export document incl. 1 tariff number	€ 58,00 per document					
	Per import document incl. 1 tariff number	€ 58,00 per document					
	Per additional tariff number	€ 8,50 per document					
	T2L	€ 30,00 per document					
Customs clearance in foreign country	Per document incl. 1 tariff number	€58,00 per document					
	Per additional tariff number	€ 8,50 per document					
	T2L	€ 30,00 per document					
Additional customs documents	EUR-1 document	€ 58,00 per document					
		* Goods must be accompanied by original commercial invoice in triplicate, duly stamped by your company and					
			origin of the goods and the correct terms of delivery in				
			rchase invoice of your supplier, mentioning the origin o	f the goods			
	FCR/FCT certificate	€ 25,00 per certificate					
	ATR-1 document	* Goods must be accompanied by a copy of the c	ommercial invoice				
	T-1 Document (< 100.000 € value) incl 1 tariff number	€ 35,00 per document					
		€65,00 per document					
	T-1 Document (> 100.000 € value) incl 1 tariff number Per additional tariff number	€ 65,00 per document + 0,06 % on value of goods € 8.50 per document					
	Per additional tariff number	€ 8,50 per document					
	Entry Safety and Security declaration (ENS)	€15 per document					
Brd Party Custom Brokerage	Hand-Over Cost	€25 per document					
Only applicable for shipments up to 2.500 kg.	Hand-Over Cost	€ 25 per document					
Only applicable for shipments up to 2.500 kg.							
Dedicated customs services	Courier to customs (EUR-1 & ATR)	€ 100,00 per trip					
Only with prior agreement of DHL	T-1 stop GB	€ 150,00 per trip € 150,00 per customer / per day					
Unity with prior agreement or DHL	1-1 stop GB	€ 150,00 per customer / per day					
lazardous goods		Applicable for all DHL Freight's services					
good		- Princate for all Drit Freight's services					
	Notes	Description					
	Following hazardous goods classifications will	* Please see clause 7. Dangerous goods within o	ur Terms & Conditions				
	not be accepted	see see see					
	Following hazardous goods will only be	* Class 4.2 & 4.3 : Risk of Spontaneous combust	ion				
	accepted after mutual agreement	* Class 5 : Oxidants					
		* Class 9M1 / 9M2 / 9M8 : Several hazardous go	oods and objects				
	Additional Notes	* Classe 2.3 - Toxic gases are not allowed in the					
			mited Quantities (LQ) and exempted quantities.(1.1.3.	5)			
			The following special limitations for the transportation of dangerous goods through the Eurotunnel between France and the United Kingdom apply: ADR regulated goods that should bear two or more danger labels (labels 1 to 9) are not authorised				
		be made for goods that pose a secondary hazi	for transit via Eurotunnel Freight, with the exception of the dangerous goods pertaining to Class 2. Further exceptions may be made for goods that pose a secondary hazard derived from their method of packaging. This is the case for UN3245 and				
		UN3291, which are accepted when packed in r					
Value-added Service	Description	Additional cost					
Price per shipment (IMO-surcharge included):	AT. CH. CZ. DE. ES. FR. HU. IT*. PL. PT. SI. SK	10,00 % with a minimum of € 35,00					
		10,00 % with a minimum of € 35,00 *IT (islands): € 190,00					
	EE. LT. LV	// Instantay - C 190,000					
		1,00 % Will Limited Co.					
	BA, BG, HR, MK, RO, RS	15,00 % with a minimum of € 45,00					
	BE, NL, LU	15,00 % with a minimum of € 35,00					
	UK, IE	€ 90,00					
	TR	€165,00					
	DK - Postal code 1000-4999	€75,00					
	DK - Other Postal codes	10,00 % with a minimum of € 25,00					
	SE, NO - Up to 10.000 kg payable weight	€85,00					
	SE, NO - As from 10.000 kg payable weight	€110,00					
	FI - Up to 2.500 kg payable weight	€155,00					
	FI - As from 2.500 kg payable weight	€245,00					
	GR - Up to 2.500 kg payable weight	£25,00 £220,00					
	GR - Up to 6.000 kg payable weight	€ 235,00					
	GR - As from 6.000 kg payable weight	€250,00					
		€250,00 €115,00					
	MT - Up to 3.000 kg payable weight	€115,00					
	MT - Up to 3.000 kg payable weight	€115,00 €275,00					
	MT - Up to 3.000 kg payable weight MT - As from 3.000 kg payable weight	€275,00					
	MT - Up to 3.000 kg payable weight MT - As from 3.000 kg payable weight Other Countries	€ 275,00 On request					
Surcharges	MT - Up to 3.000 kg payable weight MT - As from 3.000 kg payable weight	€275,00	Additional cost	Additional cost	Additional cost		
	MT-Up to \$.000 kg payable weight MT-As from 200k gapyable weight Other Countries Description	€ 275,00 On request Additional cost	·				
-	MT - Up to 3.000 kg payable weight MT - As from 3.000 kg payable weight Other Countries Description Charge in case shipments are cancelled after	e 275,00 On request Additional cost After cancellation deadline:	After cancellation deadline:	After cancellation deadline:	After cancellation deadline:		
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