

Standard shipment dimensions and weight

- Minimum measurements per unit: 15 cm (length) x 11 cm (width) x 3 cm (height).
- Maximum measurements per unit: 400 cm (Length) x 220 cm (width) x 220 cm (height). (for terminal based transport)
- Maximum measurements per unit for shipments with tail lift: 220 cm (Length) x 120 cm (width) x 220 cm (height)
- **Note**: For shipments to and from the United Kingdom, the maximum height is 200 cm. (for terminal based transport)
- Minimum weight per unit: 1 kg.
- Maximum weight per non-palletised item: 30 kilo per package /item. (international) (Otherwise it needs to be palletized).
- Maximum weight per unit: 1.500 kilo per package /item. (international)
- Maximum weight per unit: 1.000 kilo per package /item. (Benelux)
- Maximum weight per unit for shipments with tail lift: 750 kilo per package / item
- Maximum number of non-palletised items per shipment is 10. (Otherwise it needs to be palletized).
- Shipments exceeding maximum measurements and / or weight can only be accepted by prior and at a surcharge.

Standard trailer dimensions and weight

- Standard trailers: Semitrailer, Tarpaulin or Tautliner.
- Outside dimensions: 13,67 m (Length) x 2,50 m (width) (2,55 m Temperature controlled) x 2,70 m (height).
- Inside dimensions: 13,50 m (Length) x 2,48 m (width) x 2,63 m (height).
- Maximum weight capacity per trailer: 24.000 kilos. (20.000 kg Temperature controlled)
- Maximum number of europallet spaces per trailer: 33. (international)
- Maximum number of europallet spaces per trailer: 32. (Benelux)
- Maximum number of block / industrial pallet spaces per trailer: 26.
- Maximum cubage per trailer: 88,00 cubic meters. Standard economic use 79,00 cubic meters

Standard Volumetric / Weight ratios:

- 1 cubic meter = 330 kilos.
- 1 non-stackable Europallet = 700 kilos.
- 1 loading meter = 1.750 kilos.
- 1 non-stackable block / industrial pallet = 875 kilos.

Types of tariffs

- Tariffs per shipment (job-rates) are most commonly used for groupage shipments.
- Alternatively, tariffs per unit (kilo, 100 kilos, tonne, cubic meter, loading meter, pallet or full truck load) may be offered.

Charging rules

- Shipments will be charged according to the higher of loadingmeters, actual or volumetric (dimensional) weight.
- DHL Freight reserves the right to measure the shipments at DHL premises and invoice accordingly in case of deviations.
- In case kilo rates, the chargeable weight is always rounded up to the nearest whole kilo.
- In case of 100-kilo or tonnage rates, the chargeable weight is always rounded up to the nearest 100 kilos.
- In case of cubic meter rates, charges are always based on cubic meters rounded up to one decimal.
- For kilo, 100-kilo, tonnage, cubic meter, loading meter or pallet rates, a minimum charge per shipment will always apply.
- When kilo, 100-kilo, tonnage, cubic meter, loading meter or pallet rates are offered in weightbands: the minimum charge of each weightband always equals the maximum charge of the previous weightband.
- Stackable pallets are charged based on a multiple quantity of 2 (2, 4, 6, 8 pallets, etc.).
- A pallet is stackable if the height of the pallet does not exceed 120 cm (incl. pallet) and the construction, packaging and / or fragility of the pallet makes it possible to stack other goods on top of it.
- If a pallet is higher or not stackable due to packaging or fragility of goods, it will be charged as a non-stackable pallet.