

ENVIRONMENTAL PROTECTION IS A KEY COMPONENT OF OUR BUSINESS STRATEGY

ENVIRONMENTAL POLICY STATEMENT

As a leading global Express logistics provider, DHL Express acknowledges environmental protection as a key component of our business strategy. Our commitment is to operate an efficient and sustainable logistics network and is fully aligned with our DP DHL *GoGreen* Strategy.

In cooperation with all our stakeholders we ensure that we achieve:

VALUE FOR OUR CUSTOMERS:

- **Helping our customers** assess and reduce the environmental footprint of our services
- Offering products with **low environmental impact** in addition to offering carbon neutral services such as **GOGREEN**

MOBILIZATION OF OUR EMPLOYEES


- Recognition of **our employees' commitment** and active involvement as an important contribution to our efforts
- **Mobilizing and empowering our employees** through targeted and relevant training

ENVIRONMENTAL EFFICIENCY

- Complying with applicable national and international **environmental legislation and regulations** as the minimum standard and as a starting point for additional measures to **continually improve our environmental performance**
- Maintaining an environmental management system in compliance with the **ISO 14001 standard**
- Maximizing the carbon efficiencies of our processes through optimal planning, behavior, and utilizing advances in technology and innovation to **minimize the use of energy, fuels and natural resources**
- **Considering environmental aspects** in all major investment decisions and working with our suppliers to **minimize the environmental impact** of the goods and services which we procure

TRANSPARENCY

- Setting and regularly reviewing **environmental performance objectives**
- Measuring and monitoring our **environmental performance** and detailing our results in regular reports



Ken Allen
Chief Executive Officer
DHL Express