







DHL eCOMMERCE SOLUTIONS

ORM-D: QUICK REFERENCE GUIDE

DHL eCommerce Solutions only accepts dangerous goods classified under the ORM-D Consumer Commodity guidelines.

Limited quantities of certain materials may qualify under the ORM-D Consumer Commodity guidelines. Customers must undergo an account approval process prior to tendering ORM-D items to DHL eCommerce Solutions. Only customers who have been **APPROVED** to ship ORM-D have the ability to do so, via **DOMESTIC GROUND SERVICE DESTINATIONS ONLY**.






ACCEPTED GOODS

	DOT Hazards Classes	Divisions Allowed*	Service Level
	Class 2: Gases Examples: Certain aerosol sprays, CO ₂ fire extinguishers	2.1 Flammable Gases 2.2 Nonflammable Gases	Ground Only
	Class 3: Flammable and Combustible Liquids Examples: Acetone, alcohols, perfumes	3.1 Flammable Liquids	Ground Only
	Class 5: Oxidizing Substances, Organic Peroxides Examples: Certain creams, peroxides, certain cleaning products	5.1 Oxidizing Substances, Organic Peroxides	Ground Only
	Class 9: Miscellaneous Hazardous Materials Examples: Cell phone and laptop batteries	DHL eCommerce Solutions limits Class 9 and only allows Lithium Metal/Ion Batteries²	Ground & Expedited ¹

¹ Lithium Metal/Ion Battery shipments that are considered "Contained In" may be shipped via DHL eCommerce Solutions' Expedited network.

² Lithium Batteries are not permitted within the DHL eCommerce Solutions' International network.

PROHIBITED GOODS

	DOT Hazards Classes	Divisions Allowed	Service Level
	Class 1: Explosives Examples: Ammunition, fireworks, grenades	N/A	N/A
	Class 4: Flammable Solids Examples: Matches, silicon powder, sulfur	N/A	N/A
	Class 6: Toxic Substances and Infectious Substances Examples: Pesticides, arsenic, nicotine	N/A	N/A
	Class 7: Radioactive Materials	N/A	N/A
	Class 8: Corrosives Examples: Mercury, sulfuric acid	N/A	N/A

*Applicable conditions:

1. Please contact your DHL eCommerce Solutions Client Relationship Manager or Regional Sales Manager to initiate the ORM-D account approval process.
2. Once approved, customers will be responsible for using the appropriate packaging according to the hazard class and applying any associated markings/warnings labels.
3. All items tendered to DHL eCommerce Solutions must qualify for ORM-D Surface transportation under USPS Publication 52 and DMM 601.10.
4. Please note that the ORM-D /Limited Quantity program is limited to Domestic surface transportation (Ground service) and to Canada via Parcel Direct (PLT) ground destinations only.
5. Customers are highly encouraged to complete dangerous good training and obtain certification prior to shipping.
6. Failure to comply with DHL eCommerce Solutions' dangerous goods requirements could result in severe penalties and termination of shipping rights.

For any questions, please contact your Client Relationship Manager or Regional Sales Manager.