Airfreight —

- * VAT 19%
- * The rates are based on the current regulations, rules, procedures, and requirements in place at the time quoted. Contractor may request rate adjustments in the event of any changes in laws, regulations, procedures, rules, or requirements beyond contractor's control that increase the cost or risk to contractor of providing the services including but not limited to levies imposed by airline security, fuel and /or industry regulators.
- * Back-to-Back service will be offered upon specific request by the customer or as the customer's transit time expectations require.

For a Back-to-Back service the DHL Global Forwarding Standard Back-to-Back policy will apply and special handling fees will be applicable on a shipment level.

Shipments requiring Back-to-Back movement by nature, such as PER, DGD, DTC, among others, will still be priced and handled as such and will be exempted as per the DHL Global Forwarding Standard Back-to-Back policy.

Should a Back-to-Back service be requested for lanes not quoted as Back-to-Back after official award by the customer or on traffic previously contracted, additional charges may apply.

- * Air freight dimensional Weight Rule: One pound for every 166 cubic inches of volume or fraction thereof. (1 kilogram to 366 cubic inches or 1 kg to 6000 ccm)
- * Rates are not applicable to upper deck cargo, unless specified otherwise in our offer.
- * All rates are subject to certain minimum shipment charges, except where DHL Global Forwarding has formally agreed to waive such charges.
- * In compliance with IATA guidelines (Perishable Cargo Regulation, Chapter 17 / Temperature Control Regulation, latest version), temperature sensitive life sciences and healthcare shipments requiring temperature controlled transportation must be booked as such.
 - Shipments with general cargo bookings will be handled as such by DGF and the airline, with no temperature controlled storage in transit or at destination, including in case of flight delay or delay in delivery; and DGF will have no liability for any temperature related claims.
 - Rates are subject to a semester revision
- * | Rates are subject to Peak Season Surcharge (PSS) the increase of the rates could be of 40%.
- * Rates quoted are based on current market conditions and may be subject to future GRI. These are applicable for both Air and Ocean shipments and are market driven. Due to the volatility of the current financial market we cannot forecast these at this time.
- * Physical screening may be applied by either DHL Global Forwarding or airport authorities in order to comply with governmental or regulatory authority requirements. The associated costs, unless otherwise specified, will be applied based on Regional or Country specific rates and conditions.