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Prohibited and Restricted Items

The following articles are prohibited. It is the shipper's responsibility to comply with current government regulations or laws applicable in each country. Shipments are subject to inspection and possible delays by customs or representatives of other government authorities.

- Acids
- Aerosols
- Aftershave
- Alcoholic beverages
- Animal skins (non-domesticated)
- Articles of exceptional value (e.g., works of art, antiques, precious stones, gold and silver)
- Batteries containing liquid
- Bleach
- Cash
- Compressed Gas
- Dangerous goods / Hazardous materials (following IATA regulations for Express and Expedited, and following ADR regulations for Standard)
- Explosives
- Firearms or air rifles
- Flammable products of any type
- Furs
- Ignitable Gas
- Incapacitating Sprays
- Ink or Toner Cartridges
- Ivory and ivory products
- Knives or weapons
- Live animals
- Meat or animal products
- Money and negotiable items
- Nail Varnish
- Passports
- Perfume, aftershave and other fragrances
- Plants
- Poisons
- Pornographic materials
- Seeds
- Tobacco and tobacco products
- Hover boards prohibited with DHL & FedEx
- TV's prohibited with TNT

Also prohibited are: goods moving under ATA Carnet and all temporary exports and imports; goods moving under FCR, FCT and CAD (Cash Against Document); shipments with inherent vice, which by their nature are likely to soil,

impair or damage persons, merchandise or equipment; goods, the carriage of which is prohibited by law in the country of origin, transit or destination (e.g. ivory and ivory products), goods which attract excise duty (e.g. spirits) or which require special facilities, safety precautions or permits. Under applicable law, certain goods may be transported only under prescribed conditions and certain goods are prohibited from transportation by air (e.g. liquids in glass containers).

Dangerous Goods

DHL does not carry dangerous goods including those specified in the International Civil Aviation Organisation (ICAO) technical instructions, the International Air Transport Association (IATA) dangerous goods regulations and the European Agreement concerning the international carriage of Dangerous goods by Road (ADR) regulations or any other national or international rules applicable to the transport of dangerous goods. Individuals or businesses which ship Dangerous Goods without appropriate labelling documentation and packaging can face significant financial and legal penalties.

Further information available at: [http://www.upu.int/nc/en/activities/customs/cds-list-of-prohibitions-and-restrictions.html?sword_list\[0\]=prohibited&sword_list\[1\]=items](http://www.upu.int/nc/en/activities/customs/cds-list-of-prohibitions-and-restrictions.html?sword_list[0]=prohibited&sword_list[1]=items).

We may at our discretion accept some dangerous goods for carriage in some countries if you have been accorded the status of an approved Client and this must be given by us in writing before your shipment can be accepted. Your dangerous goods will only be accepted if they comply with the applicable regulations and our requirements.

Valuable goods

We recommend valuable goods such as precious stones, precious metals, jewellery, money, negotiable instruments, unprotected furniture, fragile glass or china, objects of art, antiques and important documents that include passports, tenders, shares and option certificates should not be sent through our network delivery system because it involves the use of mechanical handling and automated sortation equipment together with multiple trans-shipments on and off vehicles.