



DHL PARCEL INTERNATIONAL DIRECT FROM CHINA TO CANADA

In Canada, a significant proportion of ecommerce spending goes to non-Canadian websites; 45% goes towards purchases from non-Canadian websites. One-third of the total is spent in the US, with the rest in Asia and Europe. The trend of Canadians shopping overseas is driven by lower prices and better selection in other markets.¹



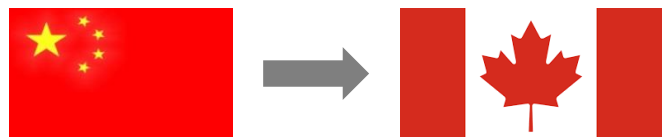
DHL Parcel International Direct provides you an end-to-end shipping solution to drive your online business into the Canadian market.

E-Commerce Made Easy

We know what it takes to grow and sustain your e-commerce business – we are the e-commerce specialist and offer affordable cross border solutions to ship your products into the Canadian market easily.

DHL Parcel International Direct is our reliable and efficient international shipping solution, offering all the advantages your online business needs to provide the best possible delivery experience to your customers in Canada. Our direct-to-consumer solution ensures faster and more reliable shipping with tracking abilities than conventional mailing options.

DHL's Integrated Network – Powering Up Your Deliveries



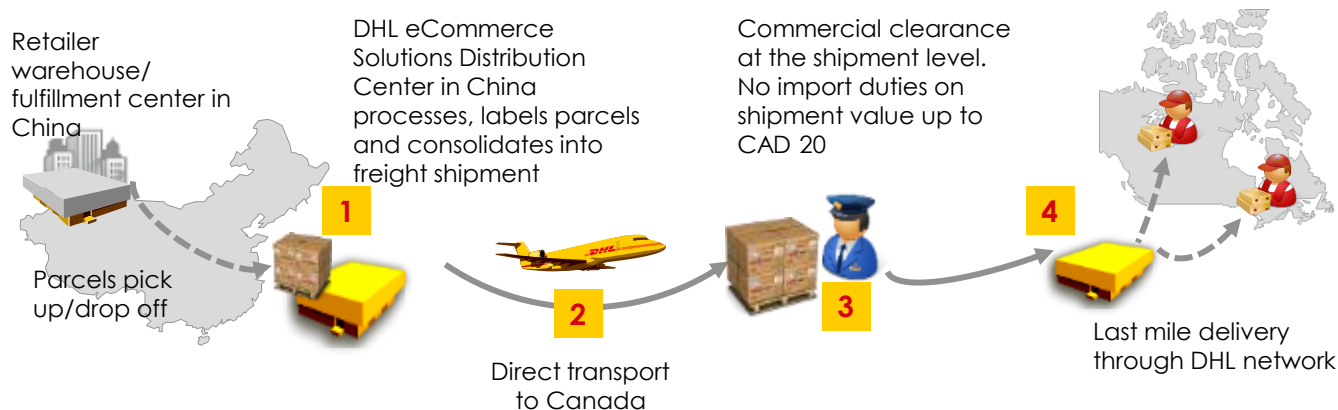
Through our extensive international network coverage, we can deliver your orders in excellent condition from China to your customers' doorsteps in Canada. Our high-quality delivery helps you win your customers' loyalty and satisfaction, and seize the opportunities to expand your business into Canada.

Notes:

1. Source: The Paypers

DHL eCommerce Solutions – Excellence. Simply delivered.

DHL PARCEL INTERNATIONAL DIRECT ENABLES YOU TO SHIP DIRECTLY TO CANADIAN CONSUMERS SAVING ON DIRECT COST AND REDUCING LOGISTICS COMPLEXITY



ADVANTAGES AT A GLANCE

- **Immediate market reach** with our network in Canada
- **Direct injection** into Canada from China with **fully managed customs clearance**
- Day definite transit time ensures **highly efficient delivery**
- Doorstep delivery with **Delivery Confirmation**
- **End-to-end shipment visibility** for senders and recipients via our 24/7 Customer Web Portal
- **Peace of mind** in the event of shipment loss or damage with standard compensation up to €100
- **Shipment Value Protection** covering up to €200 available at an additional fee
- **Professional Customer Service** to handle enquiries for you as well as your customers in Canada

DIMENSIONS & REQUIREMENTS WEIGHT/SIZE LIMITS

Dimension	L * W * H = 120cm x 60cm x 60cm
Weight	Maximum 20 kg

Partnering For Your Success

We deliver excellence. Contact us today to discuss how we can work hand in hand with you to support your business growth



CUSTOMER SERVICE HOTLINE FOR CONSUMER:

➔ +1 317 554 5191

DELIVERY TIMES

➔ Average transit times ¹:
8-11 business days
Additional 5 business days to remote areas of Canada



Note:

1. Transit times are subject to customs clearance process and force majeure events

CONTACT DETAILS

For more information on DHL Parcel International Direct to Canada, please contact your account manager or email us at: cs-ecom.cn@dhl.com