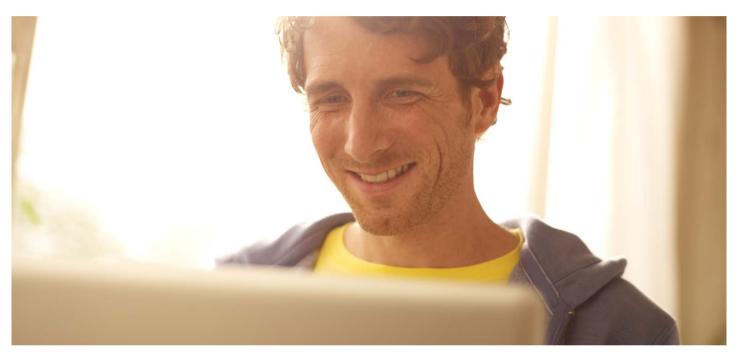


# DHL PARCEL INTERNATIONAL DIRECT FROM CHINA TO UNITED KINGDOM

E-commerce sales revenue is expected to increase to GBP 69 billion by 2020 up from 28 billion in 2012<sup>1</sup>. Close to half of the shoppers in Brittan make purchases from international retailers, of which China accounts for the vast majority.<sup>2</sup> DHL eCommerce can help you reach your products to the UK in a reliable and cost effective manner so your customers can shop without any hassle.



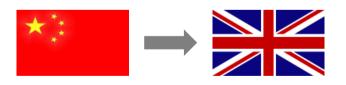
DHL Parcel International Direct provides you an end-toend shipping solution to drive your e-business into the United Kingdom

#### E-Commerce Made Easy

We know what it takes to grow and sustain your ecommerce business – we are the e-commerce specialist and offer solutions to drive your cross border e-business into the United Kingdom market

DHL Parcel International Direct is our reliable and efficient international shipping solution, offering all the advantages your e-commerce business needs to provide the best possible service to your customers in United Kingdom and Northern Ireland. Our direct-to-consumer solution ensures faster and more reliable shipping than conventional mailing options.

DHL's Integrated Network – Powering Up Your Deliveries



Our network covers right from China to every corner in the UK and Northern Ireland. Through our extensive coverage, we can deliver your orders from China to your customers' doorsteps in excellent condition. With this efficient solution, you will be able to seize the opportunities and exceed your customer satisfaction to grow your cross border e-business in the United Kingdom

#### DHL PARCEL INTERNATIONAL DIRECT ENABLES YOU TO SHIP DIRECTLY TO UK CUSTOMERS SAVING ON DIRECT COSTS AND REDUCING LOGISTICS COMPLEXITY



# **ADVANTAGES AT A GLANCE**

- Immediate market reach with our partner network in UK<sup>1</sup>
- Direct injection into UK from China with fully managed customs clearance
- Day definite transit time ensures highly efficient delivery
- Doorstep delivery with delivery confirmation<sup>2</sup>
- End-to-end shipment visibility for senders and recipients via our 24/7 DHL eCommerce Portal
- Peace of mind in the event of shipment loss or damage with standard compensation up to €100
- Shipment Value Protection covering up to €200 available at an additional fee
- Professional Customer Service to handle enquiries for you as well as your customers in UK.

### **Consumer Customer Service Hotline:**

+44 0 3330037703

#### **DELIVERY TIMES**

Average transit times: 4-6 business days <sup>3</sup>

#### Notes:

- Please contact your account manager for more details
- Conditions on limitations and exclusion apply. 3
- Transit times are subject to customs clearance process and force majeure events 4 Girth is 2 x width + 2 x height
- 5 Deminimus value up to 15 pounds . VAT charged for values between 15-35. VAT+ cutoms =135.

## **DIMENSIONS & REQUIREMENTS**

WEIGHT/SIZE LIMITS

Dimension	L: 120cm, W or H: 60cm
Weight	Maximum 20Kg
Size	Length + Girth <sup>4</sup> should not exceed 300cm

#### Partnering For Success

We deliver something money can't buy: satisfied customers. Contact us today to discuss how we can work hand in hand with you to support your business growth



### **CONTACT DETAILS**

For more information on DHL Parcel International Direct to UK, please contact your account manager or email us at: cs-ecom.cn@dhl.com