

Export Terms & Conditions

- 1) Rates are for GENERAL cargo, lower-deck, normal consolidation & stackable cargo only, do not applicable to TFE (Trade Fairs & Event) related business, dangerous, oversized, overweight, strategic, valuable, personal effect, used household-goods, license, perishable, temperature controlled, back-to-back (BTB), and direct-to-consignee (DTC) shpt.
- 2) Rates are based on chargeable weight & based on dim factor 1:6000.
- 3) FSC from China is based on DGF FSC level, from HKG is based on CAD FSC level. Subject to change without notice.
- 4) Customer/shipper/supplier must be responsible for all documentation for customs clearance/declaration if necessary.
- 5) Subject to all miscellaneous charges, including but not limited to forklift fee, heavy lift surcharge, quarantine fee, inspection fee, detention, demurrage, storage, security escort, gate & registration fees, car park & toll fees, certification fee, loading, unloading, overtime surcharge for loading and unloading by exceeding free time as per local tariff, container drop off and with additional round trips, shipment in transit, magnetic fee, labor fees, quarantine, fumigation, licenses and permits, courier services or any other fees occurred from 3rd parties, ferry and barge fee, insurance, holiday and after office hour surcharges, VAS services, gate-in/gate-out, etc. All these charges, if applicable, will be quoted separately at the time of the shipment.
- 6) All local government/authorities related charges and outlay would be passed through at cost.
- 7) Transit time is proposed in working days.
- 8) Non-CNY and HKD quotation is subject to CAF.
For regular business, if quotation was originally made in USD, CAF will be charged accordingly when appreciation of CNY against USD exceeds 3.0%.
- 9) All quoted rates valid for 14 working days, feedback must be received within 7 days after the quotation.
- 10) DHL Global Forwarding has the right to terminate the contract between Customer and DHL Global Forwarding without cause, upon giving the Customer 14 days advance written notice, and DHL Global Forwarding will not assume any liability towards Customer as a result of such termination.
- 11) All rates quoted are based on the cargo located in non-bonded area only. Pick-up charges base on non-bonded, standard consolidation service only.
- 12) Unless stated otherwise, quoted rates do not applicable to RFQs / existing business / single shipments of over 2000kg chargeable.
- 13) We would reserve the right to re-quote should any information, incl. but not limit to size, weight, cargo nature, commodity, location, customer requirement, etc. of the actual cargo deviate from our quote.
- 14) Rates do not applicable to PI965/968 Lithium Battery or oil shipment (any battery or oil shipment, please check with AFR District Product Team for acceptance).
- 15) The final routing and gateway airport is subject to the AFR Product District Flight Planning Team, second tier station solution is based on transfer via gateway airport (for second tier station direct air svc please check with AFR District Product Team for ad-hoc, include bonded zone export shipment).
- 16) Routings and carriers selection do remain at DGF choice, we do not commit specific routing nor carriers.
- 17) For Hong Kong & Macau Only: According to company policy of DGF HK, 3% mark up on daily exchange rate of SCMP will be imposed on the conversion of charges in foreign currency. Please settle the payment in HKD or the original currency stated in invoice. The condition shall be applied on all services unless other agreed term can be overridden.
- 18) For Hong Kong & Macau Only: For export from Hong Kong, shipment must not originate or transit from Yemen, Somalia, Syria or Egypt and must not contain toner cartridge.

19) All business is subject to the applicable Standard Trading Terms and Conditions, Bill of Lading, Air Waybill, Road Waybill and Logistics Services Agreement of DHL. Copies of the above applicable document can be obtained from the issuer of this.

Import Terms & Conditions

1) Rates are for GENERAL cargo, lower-deck, normal consolidation & stackable cargo only, do not applicable to TFE (Trade Fairs & Event) related business, dangerous, oversized, overweight, strategic, valuable, personal effect, used household-goods, license, perishable, temperature controlled, back-to-back (BTB), and direct-to-consignee (DTC) shpt.

2) Rates are based on chargeable weight & based on dim factor 1:6000.

3) All the import license application is responsible by the consignee of the HAWB if necessary.

4) Customer/shipper/supplier/consignee must be responsible for all documentation for customs clearance/declaration if necessary.

5) Subject to all miscellaneous charges, including but not limited to forklift fee, heavy lift surcharge, quarantine fee, inspection fee, detention, demurrage, storage, security escort, gate & registration fees, car park & toll fees, certification fee, loading, unloading, overtime surcharge for loading and unloading by exceeding free time as per local tariff, container drop off and with additional round trips, shipment in transit, magnetic fee, labor fees, quarantine, fumigation, licenses and permits, courier services or any other fees occurred from 3rd parties, ferry and barge fee, insurance, holiday and after office hour surcharges, VAS services, gate-in/gate-out, etc. All these charges, if applicable, will be quoted separately at the time of the shipment.

6) All local government/authorities related charges and outlay would be passed through at cost.

7) All quoted rates valid for 14 working days, feedback must be received within 7 days after the quotation.

8) Non-CNY and HKD quotation is subject to CAF.

For regular business, if quotation was originally made in USD, CAF will be charged accordingly when appreciation of CNY against USD exceeds 3.0%.

9) Unless stated otherwise, all quoted rates valid for 14 working days, feedback must be received within 7 days after the quotation.

10) DHL Global Forwarding has the right to terminate the contract between Customer and DHL Global Forwarding without cause, upon giving the Customer 14 days advance written notice, and DHL Global Forwarding will not assume any liability towards Customer as a result of such termination.

11) All rates quoted are based on the cargo located in non-bonded area. Delivery charges base on non-bonded, standard consolidation service only.

12) Unless stated otherwise, quoted rates do not applicable to RFQs / existing business / single shipments of over 2000kg chargeable.

13) We would reserve the right to re-quote should any information, incl. but not limit to size, weight, cargo nature, commodity, location, customer requirement, etc. of the actual cargo deviate from our quote.

14) For Hong Kong & Macau Only: According to company policy of DGF HK, 3% mark up on daily exchange rate of SCMP will be imposed on the conversion of charges in foreign currency. Please settle the payment in HKD or the original currency stated in invoice. The condition shall be applied on all services unless other agreed term can be overridden.

15) All business is subject to the applicable Standard Trading Terms and Conditions, Bill of Lading, Air Waybill, Road Waybill and Logistics Services Agreement of DHL. Copies of the above applicable document can be obtained from the issuer of this.