

Obligation of the obligated entity as stipulated by the Law 171/2023 Col., on protection of the whistleblower, to provide information via remote access.

In accordance with Law No. 171/2023 Col., on protection of the whistleblower DHL Information Services (Europe) s.r.o., with its registered seat: V Parku 2308/10, 148 00 Praha 4, ID Nr.: 27080439, registered in the Commercial register held by the Municipal court in Prague, file C 94777 appointed Pavla Lazarová, Philip Rowland and Lukáš Mandžikievič as Whistleblower Officers in the meaning of mentioned law.

Whistleblowers are entitled to file their notifications by way of the below stated notification channels:

- a) **electronically** to the special e-mail address designated for the reception of the notifications Whistleblowing.ITSPRG@dhl.com. only the Whistleblowing officers has the access to the mailbox.
- b) **by phone** to Whistleblowing officers:
 - a. Pavla Lazarová, Head of Vendor Management
Phone number: + 420 288 80 1040
 - b. Philip Rowland, Head of ISQ Controlling and Compliance Officer
+ 420 288 80 2711
 - c. Lukáš Mandžikievič, HR Business Partner
+ 420 288 80 2403
- c) **In writing** to the address:
DHL Information Services (Europe) s.r.o.
V Parku 2308 /10
148 00, Praha 4
The notification must be submitted in a properly sealed envelope marked **“WHISTLEBLOWING – AT THE HANDS OF WHISTLEBLOWER OFFICER – DO NOT OPEN”**. If this condition is not met, the secrecy of the identity of the informant or the confidentiality of the communicated information cannot be completely guaranteed..
- d) **personally**, after agreement with the Whistleblower Officer on the agreed date on working days from Monday to Friday from 9:00 a.m. to 5:00 p.m. The Whistleblowing officer will contact the whistleblower directly, based on a request from the whistleblower communicated via one of the other reporting channels listed in points (a) through (c).
- e) notification may also be submitted to the external investigator, Ministry of Justice ČR, in writing, to: Ministerstvo spravedlnosti ČR, Vyšehradská 16, Praha 2, PSČ 128 10, or by e-mail to: oznamovatel@msp.justice.cz or tel. +420 221 997 840.

DHL Information Services (Europe) s.r.o. uses its right and excludes receiving notifications from a person who does not perform work or other similar activities for DHL Information Services (Europe) s.r.o. pursuant to Section 2 para. 3 letter a), b), h) or i) Act on protection of whistleblowers.